

# TOEIC MARATHON 1



# LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

# PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example:

A B C D



1.



1.Look at the picture marked No.1 in your test book.

- (A) They are swimming in the sea.
- (B) They are lying on the sandy beach.
- (C) They have only swimming costumes on.
- (D) They are on a pebble beach.

2.



2.Look at the picture marked No.2 in your test book.

- (A) Young people are arguing at a conference.
- (B) Children are lighting candles at a party.
- (C) Teenagers are chatting online.
- (D) Young people are drinking a toast

3.



3.Look at the picture marked No.3 in your test book.

- (A) The man with a hat is reading a magazine.
- (B) The man with a baseball cap has his arms crossed.
- (C) The man without a jacket is explaining a draft.
- (D) They are looking at a draft outdoor.

4.



4.Look at the picture marked No.4 in your test book.

- (A) A man is reading a book by the sea.
- (B) A man is sleeping under the tree.
- (C) A man in a sweater is reading a book under a tree.
- (D) A man with white trousers is standing under a tree.

5.



5. Look at the picture marked No.5 in your test book.

- (A) The couple are looking at a magazine together.
- (B) The couple are looking at a computer screen together.
- (C) The man is writing a letter.
- (D) The woman has her arm around the man's shoulder.



6.



6.Look at the picture marked No.6 in your test book.

- (A) A car has run over a crash barrier.
- (B) A car has smashed through a wall.
- (C) A car has run into a crash barrier.
- (D) Some cars have damaged a crash barrier.

# PART 2

**Directions:** You will hear a question or statement and four responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), (C) or (D) on your answer sheet.

## Example

You will hear: Where is the meeting room?

You will also hear:

- (A) To meet the new director
- (B) It's the first room on the right.
- (C) Yes, at two o'clock.
- (D) No one is there.

The best response to the question "Where is the meeting room?" is choice (B), "It's the first room on the right," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

# PART 2

7. When is Linda going to fly to Paris?

- (A) The president invited her to a ceremony there.
- (B) She is going to find a job there.
- (C) She visited there two years ago.
- (D) She is flying the day after tomorrow.

8. Why don't you like having a walk around the lake?

- (A) I don't feel like it.
- (B) Because it's raining outside.
- (C) She would love to.
- (D) It was last spring that I walked around there.

# PART 2

9. How would you like your steak?

- (A) My mother would like it.
- (B) I would like it well done.
- (C) It was very rare.
- (D) I liked it as a child.

10. Do you know who the organizer is?

- (A) Yes, I was once in that position.
- (B) No, I don't like the organizer very much.
- (C) Yes, they are a well-known charity group.
- (D) I am not sure if he is going to organize it.

# PART 2

11. How did you know the event has been cancelled?

- (A) Yes, I found out about it today.
- (B) No, it was cancelled due to the bad weather.
- (C) Because no one was interested in it.
- (D) I checked the website.

12. You wouldn't mind if I come with you, would you?

- (A) Yes, I would like you to come with me by all means.
- (B) No, not at all. It is always nice to have company.
- (C) Because I didn't know you wanted to come with me.
- (D) I think she wouldn't.

# PART 2

13. Shall I take your message to Mr. Robinson?

- (A) No, I didn't know he had a message for me.
- (B) Why not. I will do so straight away.
- (C) He wouldn't do so until he arrives, I'm afraid.
- (D) Yes, please. That will be very helpful. Thank you.

14. I am going to wait for her here. What about you?

- (A) I knew you would be waiting there.
- (B) I think I will do the same as you.
- (C) Yes, she will know you are there.
- (D) I don't think she would.

# PART 2

15. Where did you fly from?

- (A) I flew from London.
- (B) I flew with British Air.
- (C) I flew over Siberia.
- (D) It flew from Gatwick.

16. Are you in the mood for a walk?

- (A) Yes, it is so, indeed.
- (B) No, I wasn't.
- (C) Yes, that will be nice.
- (D) I'm not sure, but I don't think she was.

# PART 2

17. Do you think we can catch the train at 5:50?

- (A) It will be starting from Victoria Station.
- (B) No, I couldn't.
- (C) Yes, that's how I do it.
- (D) Yes, but only if we run.

18. Don't you know the difference between blogs and websites?

- (A) I think they are.
- (B) No, I'm not good at those things, I'm afraid.
- (C) They are the same thing as blogs and websites.
- (D) No, I don't like blogs or websites.



# PART 2

19. How did you come to know each other?

- (A) We did so very slowly.
- (B) No, we didn't do so to each other.
- (C) We met each other at a wedding reception.
- (D) We met each other two years ago.

20. How far is the sports club from here?

- (A) Because it's in another town.
- (B) Yes, I think it's very far.
- (C) It's just across the field.
- (D) Only ten minutes walk.

# PART 2

21. Does she have any idea who the man is?

- (A) I'm sure she has a unique idea.
- (B) No, not at all, I think.
- (C) Yes, she is hoping to.
- (D) Because she has seen him before.

22. Have you seen a person called Juliet Jenkins around here?

- (A) Yes, she works at that cafe.
- (B) That was the first time I saw her.
- (C) Of course, she is called Juliet Jenkins.
- (D) It doesn't matter what she is called.

# PART 2

23. What if you fail in the business Chinese proficiency exam?

- (A) Thank you, that's very kind of you.
- (B) I was taking Chinese comprehension exam.
- (C) Yes, I have taken the exam.
- (D) I will have to retake it.

24. Why are you deploring you are not enjoying your life?

- (A) Because someone asked me if I was.
- (B) I can't help it as I don't have anyone to spend time with.
- (C) I would ask my friends if they are sad.
- (D) Yes, it's pretty tough and so I can't enjoy.

# PART 2

25. How could you say such an insensitive thing to her?

- (A) I really didn't mean to.
- (B) By all means.
- (C) What a shame!
- (D) It's up to her.

26. Are you sure you don't want a cup of tea?

- (A) I'm going there by my car.
- (B) Yes, I've had two cups already.
- (C) Until three o'clock this afternoon.
- (D) Yes, I've heard about that.

# PART 2

27. Which management book do you recommend me, this one or that one?

- (A) Just as I thought!
- (B) Do you mean the one I've borrowed from you?
- (C) That will be really fun.
- (D) Definitely the thicker one.

28. How many days do you have before your driving test?

- (A) Actually, I have only a day.
- (B) It was only three days ago.
- (C) Thank you, I didn't know about that.
- (D) That will be enough.

# PART 2

29. Would I be disqualified if I didn't turn up?

- (A) Yes, I think you did.
- (B) No, I didn't know that at all.
- (C) You could've chosen.
- (D) I don't think you would

30. How often do you see your parents?

- (A) I normally use public transport.
- (B) Twice a month on average.
- (C) Yes, I often see them.
- (D) No, I don't think so.

# PART 2

31. When is your international conference?

- (A) I am presenting two topics.
- (B) No, I've never heard about it.
- (C) Yes, as far as I know that is true.
- (D) It takes place in June.

# PART 3

## **Directions:**

You will hear some conversations between two or more people. You will be asked to answer three Questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C) or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your text book.



# PART 3

32. Who are they probably?

- (A) A couple
- (B) Two brothers and a sister
- (C) Strangers
- (D) A group of employees

33. What does the man suggest could happen?

- (A) The message will not send.
- (B) The man could get in trouble.
- (C) They will all go home early.
- (D) The computer will breakdown.

# PART 3

34. Look at the graphic. Where doesn't the man wanna end up?

- (A) The restaurant
- (B) The boss's office
- (C) The reception
- (D) The car park

Office Directory

9 <sup>th</sup>	Reception
10 <sup>th</sup>	Sale Department
11 <sup>th</sup>	Finance Department
12 <sup>th</sup>	CEO's Office

35. What does the woman want to do?

- (A) Get married
- (B) Resign
- (C) Withdraw
- (D) Get divorced

# PART 3

36. Look at the graphic. Why should the woman talk to John Stuart?

- (A) He would make a great husband.
- (B) He is her father.
- (C) He can see the future.
- (D) He is a marriage counsellor.



37. What does the man imply by asking about her options?

- (A) She should get divorced.
- (B) She can work it out with her husband.
- (C) She is popular.
- (D) He would like to date her.

# PART 3

38. What does the man want ?

- (A) The data about George Stevens.
- (B) The up dated list of titles.
- (C) The current list of the section workers.
- (D) The list of titles of new movies.

39. Why is the man surprised ?

- (A) The list is not current.
- (B) The phone numbers are wrong.
- (C) He thought it was common knowledge.
- (D) He doesn't know

# PART 3

40. Look at the graphic. What is George Stevens' job?

- (A) Department Director
- (B) Salesman
- (C) Advisor
- (D) Personal Assistant

Name	Title	Extension
George Stevens	Finance Director	123
Steve George	Salesman	345
Nick Smith	Receptionist	678

41. What are the speakers doing?

- (A) They are sending an e-mail.
- (B) They are talking on the phone.
- (C) They are discussing about a project.
- (D) They are monitoring the system.

# PART 3

42. What does the man want to do?

- (A) Go to a pub
- (B) Play football
- (C) See somebody else
- (D) Watch a football match

43. Why does the woman think he should do as she suggests?

- (A) Because he is becoming shy.
- (B) Joe and Sue want to see him.
- (C) He thinks the World Cup Final is special.
- (D) It's Friday and an ideal time for socializing.

# PART 3

44. What position has Jeff been promoted to?

- (A) A member of the sales staff in China
- (B) Personnel manager at the Hong Kong branch
- (C) Sales manager at the Hong Kong branch
- (D) Sales manager at the Macao branch

45. What helped Jeff's promotion?

- (A) His unique market research strategy
- (B) His fluent Chinese
- (C) His performance abroad
- (D) His knowledge in Asian culture

# PART 3

46. Who decided to promote Jeff?

- (A) Sales manager
- (B) Marketing manager
- (C) Research strategy leader
- (D) The members of the board

47. What is the man preparing for?

- (A) A contest in Sydney
- (B) A conference in Sydney
- (C) A concert in Sydney
- (D) A competition in Sydney



# PART 3

48. Why doesn't the man want the woman to ask him if he is ready?

- (A) He was far from being ready.
- (B) He has not slept enough.
- (C) She knows he is very busy.
- (D) He doesn't like his boss.

49. Why can't the man afford to fail in the conference?

- (A) He wants to be promoted.
- (B) He always fails in conferences.
- (C) Because the conference is taking place in Sydney.
- (D) Because the conference is a very important one for his company.

# PART 3

50. What is the man doing?

- (A) Organizing a running event
- (B) Running a charity group
- (C) Running a short marathon
- (D) Watching a half marathon

51. What is the purpose of what he is doing?

- (A) Supporting a children's hospice
- (B) Building a new children's hospice
- (C) Cheer up children in general
- (D) Educating talented children

# PART 3

52. Why does the man think what he is doing is pretty tough?

- (A) He thinks he is not healthy.
- (B) He is running up and down slopes.
- (C) He hasn't done it for a long time.
- (D) He is the younger than the others.

53. Why is the woman suggesting the man see his doctor?

- (A) His headache may be caused by illness.
- (B) Because he is ill.
- (C) He hasn't seen his doctor for a while.
- (D) She is convinced he is ill.

# PART 3

54. Why does he think it is not necessary to see his doctor?

- (A) To do so would cost him much.
- (B) The doctor is not very good.
- (C) He knows why he has headaches.
- (D) She already knows he is ill.

55. What does he think is the only way he could avoid headaches?

- (A) Seeing his doctor
- (B) Taking some days off
- (C) Quitting his job
- (D) Getting rid of his computer

# PART 3

56. What does the man have a problem with?

- (A) A voice message machine
- (B) A mini camcorder
- (C) A mini voice recorder
- (D) A voice detector

57. Who is going to contact the man later?

- (A) The technical support section
- (B) The female shop assistant
- (C) The technical development section
- (D) One of the other shop assistants

# PART 3

58. What is the man presenting to the female shop assistant?

- (A) A receipt
- (B) A warranty certificate
- (C) His graduate certificate
- (D) His driving license

59. What is the man's plan for the Christmas time?

- (A) Christmas present shopping
- (B) Organizing a Christmas party
- (C) Singing Christmas carols
- (D) Seeing his parents and relatives

# PART 3

60. What is the woman doing during the Christmas break?

- (A) Visiting her friends in Paris
- (B) Sending presents to her family
- (C) Visiting her elder sister in Paris
- (D) Inviting over her elder sister

61. Why does he advise her not to catch cold?

- (A) She is not very strong.
- (B) Bad flu is prevailing in Paris.
- (C) It is very cold in winter on the continent.
- (D) He caught cold in Paris before.

# PART 3

62. How did the man upset the boss?

- (A) By criticizing him
- (B) By leaving the meeting halfway
- (C) By making errors
- (D) By ignoring his command

63. What does he think is the problem with his boss?

- (A) There is no problem with him.
- (B) He insists on his ideas and doesn't listen to other's opinions.
- (C) He criticizes others.
- (D) He isn't competent enough.



# PART 3

64. What is the man planning to do?

- (A) Writing a letter of complaints
- (B) Talking to the president privately
- (C) Leaving the company
- (D) Going on strike

65. How long has the woman not heard from Jane?

- (A) For four months
- (B) For nearly a half year
- (C) For three weeks
- (D) For nearly one month

# PART 3

66. When did the man hear that Jane was moving?

- (A) Some weeks ago
- (B) Some months ago
- (C) Her family are moving.
- (D) She is thinking about moving.

67. Why does the man think Jane is moving to Canada?

- (A) Because that is her favorite place.
- (B) Because she has most of her relatives there.
- (C) He heard Jane saying she wanted to live in the country.
- (D) Because her relatives told him so.

# PART 3

68. Why is the man suggesting a holiday in African countries?

- (A) Because it is very cheap and popular.
- (B) Because the woman is interested.
- (C) Kenya and Tanzania
- (D) Because it will be different and full of adventure.

69. Why is the woman feeling unsure?

- (A) She doesn't want to go anywhere.
- (B) She doesn't want to take vaccinations before her holiday.
- (C) She knows no one in Africa.
- (D) He doesn't like vaccination.

# PART 3

70. Why is he also suggesting a holiday in Switzerland?

- (A) Because it will be full of adventure.
- (B) He is interested in visiting Swiss cities.
- (C) He was born in Switzerland.
- (D) Because it is very cheap.

# PART 4

## **Directions:**

You will hear some short talks given by a single speaker. You will be asked to respond to each question and mark the letter (A), (B), (C) or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your text book.

# PART 4

71. What is the purpose of the announcement?

- (A) To inform customers of the attractions they are putting on
- (B) To instruct customers where they could park
- (C) To inform customers of the offers they have
- (D) To advertise other branches

72. Which items are named as reduced items?

- and bread
- (A) Dairy products, fresh fish and meat, wines, beers
  - (B) Dairy products, children's toys and bread
  - (C) Wines, beers, fresh fish and meat
  - (D) A meal for a family of two adults and two children

# PART 4

73. What do you get if you spend over \$100?

- (A) Travel voucher for a family with one child
- (B) Free meal for two adults and two children at the in-store restaurant
- (C) Free meal for a family at a restaurant of your choice
- (D) Discount on a hotel dinner for a family

74. Where is Dorothy Hall being introduced?

- (A) In a news program
- (B) In a radio chat show
- (C) In a teachers' meeting
- (D) In an education program

# PART 4

75. What did Dorothy Hall do before becoming an essayist?

- (A) She was a secondary school student.
- (B) She taught English to young students.
- (C) She worked as a judge for essay competitions for young people.
- (D) She was an instructor of an essay course.

76. What is the characteristic of her essays mentioned here?

- (A) They are written from teenagers' standpoints.
- (B) She uses only straight forward words.
- (C) They are written with intricate words.
- (D) They are always written with words.



# PART 4

77. Where is this speech most likely happening?

- (A) A gallery in Japan
- (B) An art studio in Australia
- (C) A gallery in New York
- (D) A museum in Australia

78. Who is making this speech?

- (A) A gallery owner
- (B) A Japanese painter
- (C) An Australian painter
- (D) An Australian photographer

# PART 4

79. When is this speech most likely happening?

- (A) 15 weeks ago
- (B) At the beginning of October
- (C) At the beginning of September
- (D) At the beginning of December

80. Where does the speaker say we need a change?

- (A) In his own country
- (B) All around the world
- (C) Where he is having a war
- (D) In wealthy countries



# PART 4

83. Why do they record the call?

- (A) So that they don't for get what it was about.
- (B) In case you have a hearing problem.
- (C) So that they can improve their service.
- (D) That way the call is made cheaper.

84. Which number do you require to press if you have an incident to report?

- (A) You aren't required to press any number.
- (B) You need to press one.
- (C) You can choose a number.
- (D) You need to press five.

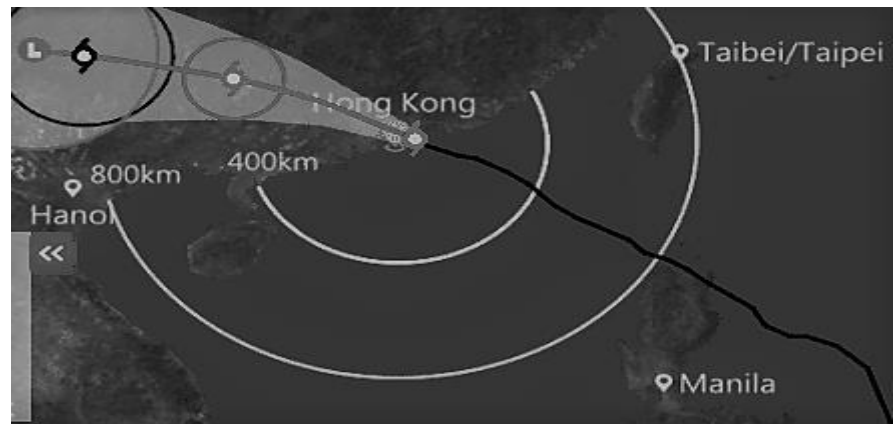
# PART 4

85. What happens if you press four?

- (A) You will be given information for any kind of insurance except for life insurance.
- (B) You will be diverted to a motor insurance section.
- (C) They will call you back.
- (D) You will be asked to answer questionnaires.

86. Look at the graphic. Where is the reporter speaking?

- (A) Hong Kong
- (B) Manila
- (C) Taipei
- (D) Hanoi



# PART 4

87. How long have the people been cut off from power and drinking water?

- (A) For three days
- (B) For thirty days
- (C) For thirty weeks
- (D) For thirty hours

88. How many people have been killed in the disaster?

- (A) Around one hundred people
- (B) No death has been reported so far.
- (C) The number has been confirmed.
- (D) The number is expected to be high.

# PART 4

89. What is being advertised?

- (A) A highly effective sports drink
- (B) A series of instant food
- (C) A series of dietary supplements
- (D) A type of sports outfit

90. Who are mentioned as regular users of High Performance?

- (A) Professional athletes
- (B) Prominent actors and actresses
- (C) Young athletic fans
- (D) Professional sports teachers

# PART 4

91. What age is High Performance suitable for?

- (A) Adults
- (B) Elderly people
- (C) Teenagers
- (D) Three years old and over

92. Where is the speaker talking?

- (A) On a sailing boat
- (B) At a school
- (C) In his home town
- (D) In a guest room



# PART 4

93. What is he going to talk about?

- (A) His adventurous sailing life
- (B) His old school
- (C) How to build a sailing boat
- (D) How to avoid dangerous sailing

94. What is the speaker hoping his speech will do to the audience?

- (A) To inspire them in choosing their career
- (B) To make them feel like sailing
- (C) To make them realize the danger of sailing
- (D) To inspire them in where to do sailing

# PART 4

95. What kind of software is the announcement about?

- (A) Easy-to-use publishing software
- (B) Professional graphics software
- (C) Home-use photo processing software
- (D) Home-use graphics software

96. What does the software do automatically?

- (A) Composition, brightness and contrast adjustment
- (B) Brightness, focus and color adjustment
- (C) Color, brightness and size adjustment
- (D) Color, brightness and contrast adjustment

# PART 4

97. What age is the software suitable for?

- (A) Five years old and upward
- (B) Seventeen years old and upward
- (C) Any age
- (D) Seven years old and upward

98. What is the instruction for?

- (A) Safe use of an electronic tool
- (B) Safe use of an electric bike
- (C) Economical use of an electric tool
- (D) Safe use of an electrical tool

# PART 4

99. What is the suitable age for using it?

- (A) Twelve years old and upward
- (B) Ten years old and upward
- (C) Under twelve years old
- (D) Under ten years old

100. Why does it need to be turned off when not in use?

- (A) It may melt.
- (B) It may cause fire.
- (C) It may discharge toxic gas.
- (D) It may make loud noise.

# READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

## PART 5

### **Directions:**

A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence.

Then mark the letter (A), (B), (C) or (D) on your answer sheet.

# PART 5

101. The new product's sales increased exponentially due to the ----- market research the company had carried out before the launch.

- (A) thoroughgoing
- (B) throughout
- (C) thoroughbred
- (D) thoroughly

102. The company had to make a decision on whether to close its business ----- to seek a merger with one of the major companies in the same field.

- (A) and
- (B) but also
- (C) but
- (D) or

103. ----- to the financial situation, even the executives are not allowed to travel first class to cut down expenditure.

- (A) Intending
- (B) Contrary
- (C) Due
- (D) Trying

104. The company was the first to introduce the construction method developed by a university ----- for its engineering department.

- (A) searched
- (B) renowned
- (C) contracted
- (D) grown

# PART 5

105. You must triple check your CV before sending it to the company you are applying to as they will certainly ----- it.

- (A) audit
- (B) interrogate
- (C) scrutinize
- (D) research

106. He has achieved a certain level of performance but his real capacity is ----- to be discovered.

- (A) taken
- (B) yet
- (C) unique
- (D) universal

107. The card company could not complete the --- ---- because the customer had given them a wrong security code.

- (A) transportation
- (B) transformation
- (C) transmission
- (D) transaction

108. After the president's resignation, his eldest son was unanimously approved as his ----- at the board meeting.

- (A) success
- (B) succeeding
- (C) successive
- (D) successor

# PART 5

109. The company was heavily fined for falsely trying to minimize the custom duties ----- on them.

- (A) impose
- (B) imposed
- (C) imposing
- (D) having imposed

110. The building has been advertising for tenants to fill the ----- on the 2<sup>nd</sup> and the 5<sup>th</sup> floors.

- (A) vacant
- (B) vacate
- (C) vacancy
- (D) vacation

111. Business critics ----- it is often lack of prudence that leads small to medium scale business to bankruptcy.

- (A) sort out
- (B) hit on
- (C) take in
- (D) point out

112. ----- the number of patents, the company is most competitive in the industry.

- (A) Suffering from
- (B) Adjacent to
- (C) In contrast to
- (D) Judging from



# PART 5

113. He was so aspiring as to ----- to take his work portfolio to a major American company.

- (A) venture
- (B) venue
- (C) tenure
- (D) vex

114. Due to the sluggish economy, the manufacturer ended up in the red in three ----- months.

- (A) series
- (B) continuing
- (C) consecutive
- (D) successful

115. Tardiness not only gives your boss a negative impression of you ----- affects your own performance.

- (A) and
- (B) as if
- (C) or
- (D) but also

116. What the entrepreneur is aiming ----- is a high-end entertainment complex that attracts wealthy people from around the world.

- (A) at
- (B) on
- (C) to
- (D) with

# PART 5

117. The president doesn't believe in ----- management and prefers to listen to employees' opinions.

- (A) in and out
- (B) well-to-do
- (C) top-down
- (D) head to toes

118. Although he had an offer of promotion, he ----- because he did not feel confident.

- (A) declined
- (B) inclined
- (C) declared
- (D) incurred

119. Lack of sleep could seriously affect your ----- in carrying out your assignments.

- (A) efficiency
- (B) efficient
- (C) efficacy
- (D) efficiently

120. All the machines of the model were ----- due to the mechanical defect.

- (A) called back
- (B) pinned down
- (C) kicked back
- (D) sneered at

# PART 5

121. The new modern art museum is equipped with a number of ----- facilities including a holographic theater.

- (A) live-in
- (B) outdated
- (C) state-of-the-art
- (D) back-to-back

122. ----- is known about how the top secret of the company leaked.

- (A) Few
- (B) Little
- (C) Many
- (D) Lots

123. Before you sign a contract, always remember to read the ----- very carefully.

- (A) transcription
- (B) terms and conditions
- (C) encrypted codes
- (D) key codes

124. Several conferences are taking ----- at different venues as shown in the time table.

- (A) port
- (B) part
- (C) place
- (D) pace

# PART 5

125. Specialists were ----- to tackle the computer virus.

- (A) handed in
- (B) used up
- (C) let out
- (D) called in

126. The auditor inspected the payroll and all the other documents ----- to the employees.

- (A) relative
- (B) relationship
- (C) relatively
- (D) related

127. Whenever you come ----- any new words while reading newspapers, try to write them down.

- (A) upon
- (B) across
- (C) with
- (D) in

128. The manager was arrested for an alleged organized -----.

- (A) fraud
- (B) truce
- (C) frown
- (D) tactics

# PART 5

129. You can easily ----- your money from one of your accounts to another through the online banking service of your bank.
- (A) exchange
  - (B) transfer
  - (C) remove
  - (D) replace
130. The auditor inspected the ----- and all the other documents related to the employees.
- (A) census
  - (B) tribune
  - (C) circular
  - (D) payroll

# PART 6

## **Directions:**

Read the texts that follow. A word, phrase, or sentence is missing in parts of each text.

Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C) or (D) on your answer sheet.

Questions 131 to 134 refer to the following letter

November 24, 2009

Dear Dr. Jones

Re: Biochemist Subscriber No: 0927754

Thank you for your recent 131----- order for your subscription of "Biochemist".

Unfortunately, we regret to inform you that the expiry date on your credit card is incorrect. 132-----

We would be grateful if you could write the correct details on the form 133----- and return using the SASE provided.

We look forward to receiving your 134----- details and starting sending you "Biochemist" again.

Yours sincerely,

Chris Brook  
Biochemist Subscriptions

131.

- (A) Resetting
- (B) Renewal
- (C) refreshment
- (D) continual

132.

- (A) We cannot accept your order.
- (B) As such, we have been unable to process your request.
- (C) We would like to refund you.
- (D) We therefore ask that you pay a fee.

133.

- (A) enclosing
- (B) to have enclosed
- (C) enclose
- (D) enclosed

134.

- (A) recovered
- (B) inspected
- (C) amended
- (D) reshaped

Questions 135 to 138 refer to the following email

Subject: Customer Satisfaction Seminar  
To: Julia Davis <J.Davis302@smartech.co.uk>,  
From: John Steele <J.Steele411@smartech.co.uk>  
Date: October 15, 2010

Dear Julia,

As you may have heard from your section manager, the Customer Satisfaction Seminar 135----- for all group leaders on Thursday, October 29, from 10am to 2pm (Venue: TBA)

The seminar will offer an excellent opportunity for group leaders to consider measures and strategies to improve customer satisfaction. I am sure you, as a new group leader, will benefit 136----- it.

Please, therefore, try to 137----- it as much as you can. However, if for any reason you think you may not be able to attend the seminar, please let me know ASAP.

138-----

Regards,

Louise Hart  
Personnel Development

135.

- (A) takes into account
- (B) takes a look
- (C) takes note
- (D) takes place

136.

- (A) from
- (B) with
- (C) of
- (D) under

137.

- (A) available
- (B) participate
- (C) attend
- (D) present

138.

- (A) Your attendance is compulsory.
- (B) Say hi to your family.
  - (C) Do your best.
  - (D) I look forward to seeing you at the seminar.



Questions 139 to 142 refer to the following letter

April 11, 2009

3498 Apple Crescent  
Tileta, TX 78162

Mr. Richard Herbert  
Online Shop Department  
High field Office Supplies  
1193 Bassett Avenue  
Phoenix, AZ 85043

Dear Mr. Herbert,

139----- the email conversation with you, I am returning you the hard drive I purchased from High field Office Supplies Online Shop last month.

I am enclosing the warranty certificate along 140----- the receipt for it.

When you send me a 141 ----- drive, could you please make sure it is of the same model as the one I am returning.

142-----

Sincerely yours,  
Linda Cole

139.

- (A) Understanding
- (B) Giving
- (C) Following
- (D) Providing

140.

- (A) to
- (B) with
- (C) By
- (D) For

141.

- (A) replacement
- (B) changing
- (C) placement
- (D) attaching

142.

- (A) You have caused too much trouble.
- (B) Thank you for your assistance.
- (C) Call me again soon.
- (D) Do not call me again.

Questions 143 to 146 refer to the following article

London, June 12: The high-end supermarket Mackey's 143 ----- today its plan to open luxury hotels in three of the major cities in England.

According to the spokesman to Mackey's, Terry Adams, they have already started negotiations with the Cities of London, Manchester and Birmingham toward acquisition of building permissions.

The multi-billion dollar project is 144----- to create hundreds of jobs. 145-----

Mackey's Group has also been expanding its business abroad since 2000 when it opened its first overseas supermarket in Paris. They currently have four more supermarkets on the continent. The company also 146----- several restaurants throughout England as well as in Paris , Brussels, Barcelona and Milan.

143.

- (A) sentenced
- (B) appealed
- (C) developed
- (D) announced

144.

- (A) to have been expected
- (B) expected
- (C) expect
- (D) to have expected

145.

- (A) This is great news for the economy.
- (B) How long do we need to wait?
- (C) Can we find the workers?
- (D) The people will suffer.

146.

- (A) runs
- (B) drives
- (C) works
- (D) Orders

# PART 7

## **Directions:**

In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C) or (D) on your answer sheet.

Questions 147 to 150 refer to the following email

Subject: Registration Confirmation  
To: Mrs. Sarah Norman <sjnorman@inet.co.uk>  
From: Central Power <customerser@centralpower.com>

Dear Mrs. Norman,

Thank you for your registration for a Central Power Online Account. Your account has successfully been set up and is now ready for you to log in to.

With your online account, payment of electricity and gas bills is now much easier. Just click on "My Account" in our website and follow the step-by-step instruction and make a payment within a minute!

Please make sure you remember your registered Screen Name and Login Password (8 numbers/ characters) before you login. These are necessary when you login to your account.

Should you have any problems or inquiries, please contact the Customer Service Team (customerser@centralpower.com). We are always pleased to assist you.

Thank you again for choosing Central Power.

Customer Service Team  
customerser@centralpower.com  
www.centralpower.co.uk

147. What is this email for?

- (A) Informing of the terms and conditions
- (B) Confirming an online account registration
- (C) Requesting the customer's details
- (D) Announcing commencement of electricity gas supply

148. What is the purpose of the online payment?

- (A) Cheaper electricity and gas cost
- (B) Omission of meter reading
- (C) Reducing electricity and gas consumption
- (D) Making bill payment easy

149. What helps the customer pay for the bills?

- (A) Customer Service Team's step-by-step advice on the telephone
- (B) Users' Guide Book
- (C) The step-by-step instruction in "My Account"
- (D) FAQ section on Central Power website

150. What should you do if you have forgotten your password and cannot login?

- (A) Make another password online
- (B) Email the Customer Service Team
- (C) Email the Customer Registration Section
- (D) Phone the Customer Service Team

Questions 151 to 155 refer to the following notice and the email

February 1, 2010

**Notice to Library Users**

The work to give a new look to the interior of the library is taking place soon. Due to this, the opening hours of the Town Center Library will be changed as follows.

Duration: March 1, 2010 - April 30, 2010

Opening Hours changes: Mon-Fri 8am-7pm → 8am - 5pm

Sat 9am - 1pm → Closed

Sun Closed → No change

The drop box will be available as usual when the library is closed.

Please also note the parking space at the back of the library will be closed for construction vehicle use during the period shown above.

We apologize for any inconvenience you may experience.

If you have any enquiries, please contact Sue Johnson, Library Administrator (Office: 01788 462911 or [sjohnson2@inet.com](mailto:sjohnson2@inet.com)).

Thank you for your co-operation.

Town Center Library

Subject: Library Open Hours

To: [sjohnson2@inet.com](mailto:sjohnson2@inet.com)

From: [cath.k@mmc.com](mailto:cath.k@mmc.com)

Date: March 2, 2010 15:12:18

Dear Ms. Johnson,

I have left my folder in the library on Wednesday this week but I cannot come to collect it as I finish working after the library's current closing time.

I am sorry to trouble you with this but I desperately need the folder next week for a conference and so I would appreciate it if you could advise me how I could collect it.

Kind regards,  
Catherine Knight

151. What is the reason for the change?

- (A) Renovation work
- (B) Rebuilding of the library
- (C) Inspection of the library
- (D) Because it will be used by some other organization.

152. Does the change affect returning of books?

- (A) No, you can return books anytime.
- (B) Yes, because the opening hours are shorter.
- (C) Yes, because you cannot return it during the night.
- (D) Yes, because the library is closed on Saturdays.

153. Who can use the parking space during the period indicated?

- (A) Library users
- (B) Library administrator
- (C) Librarians
- (D) Construction workers

154. Catherine Knight finishes working after

- (A) 5pm
- (B) 7pm
- (C) 2pm
- (D) 4pm

155. What does she want Sue Johnson to do?

- (A) Bring the folder to her office.
- (B) Send the folder to her by post.
- (C) Keep the library open until she arrives.
- (D) Tell her a way to collect the folder.

Questions 156 to 158 refer to the following message card

## National Mail

### Missed delivery note to:

14 Rolleshill Gardens,  
Guildford

Dear Resident,

I am sorry we missed you.

We tried to deliver 1 parcel to you on October 6 at 11:15am but no one was there. Your parcel will be kept for two weeks at the National Mail Delivery Center in Marshall Industrial Park (please refer to the map on the other side). If not collected within 14 days, your item will be automatically returned to the sender or disposed of if the sender's address is not known.

When collecting your item(s), please bring this message card and one document that shows your name and your current address (a utility bill, etc.) Please allow for 6 hours for the item(s) to be returned to the delivery center.

For redelivery arrangement, please call the delivery center at 0800 221388.

Delivery Center Opening Hours

Mon – Fri 8am – 8pm

Sat 9am-1pm

Sun Closed

0800 221388

156. Why did the delivery person miss the resident?

- (A) He tried to deliver to a wrong address.
- (B) He could not find the house
- (C) No one was at home.
- (D) The parcel was too big to carry.

157. What happens to undelivered items firstly?

- (A) Returned to the delivery center
- (B) Disposed of
- (C) Kept by the delivery person
- (D) Returned to senders

158. What do you need when you collect your undelivered items?

- (A) Nothing
- (B) The message card
- (C) One document providing your name and address
- (D) The message card and a document proving your name and current address

## **Martin's Home Business Tips**

Thinking about setting up your own business? Then this new book is certainly a must-have for you. The author, Martin Taylor, who started a home business at age of 27 after working for a bank for 6 years knows the world of home business inside-out. Currently he runs three very successful home businesses on his own from his spacious home office in a luxury apartment in New York.

What makes this book different from numerous other "How-to" books is the way Martin tells you about not only his success stories but also his unsuccessful experiences he has had in 10 years as well. Nothing could be more learning than true stories whether it's about success or failure.

159. What is this book about?

- (A) How to avoid home business fraud
- (B) How to set up internet shops
- (C) How to start your own home business
- (D) How home business affect society

160. What is suggested about Martin's current businesses?

- (A) Nothing is suggested
- (B) Prospering
- (C) Partly successful
- (D) Moderately successful

161. Why is this book mentioned as different?

- (A) The author writes about his experiences good and bad.
- (B) Secret tips for success are included.
- (C) It is written very easy for beginners.
- (D) The author once worked for a bank.

Questions 162 to 164 refer to the following notice

## **NOTICE OF INTENDED PROSECUTION**

**Reference : XM21108**

**Date of issue : 22<sup>nd</sup> December, 2010**

In accordance with Section 12 of the Public Road Traffic Offences Act, 2001, North West Constabulary gives you notice that it is intended to take proceeding against the driver of the motor vehicle HX233 JKU for the alleged offence of

**EXCEEDING A 50MPH SPEED RESTRICTION**

At 23:22 hours on 4th December, 2010  
at A510 , COMMERCIAL ROAD, YORK

Recorded speed: 55 mph

**THE ALLEGATION IS SUPPORTED BY VIDEO/ PHOTOGRAPHIC EVIDENCE.**

The motor vehicle is registered in your name and therefore you are required to provide the full name and address which identifies the driver at the time of the alleged offence.

You are required to provide the above information within 30 days from the date of issue of this notice under SECTION 187 OF THE PUBLIC ROAD TRAFFIC ACT. Failure to do so will cause you a fine and penalty points equivalent to those for the alleged offence.

H J Hancock  
Chief Constable

162. What is the ground for the allegation ?

- (A) The chief constable witnessed the offence.
- (B) Somebody else reported it.
- (C) A speed camera caught the Speeding.
- (D) The car was driven faster than other cars.

163. What is the addressee required to provide?

- (A) His/ her date of birth and full name
- (B) The driver's full name and address
- (C) The drivers past traffic offence
- (D) His/ her car registration number

164. What happens if the addressee fails to provide the information?

- (A) He/ she will be investigated.
- (B) Nothing happens to him/her.
- (C) Fined and given penalty points less than the actual offender.
- (D) Fine d and given penalty pints as much as the actual offender.



Questions 165 to 167 refer to the following notice

### **AIRPORT TAXI SERVICE**

Ref: 09001458

Dear Mr. Smith,

Thank you for choosing Airport Taxi Service. Please take time checking the booking details below. If any part of the information is incorrect, please let us know immediately.

Pick-up date: July 7, 2009

Pick-up time: 8 am

From: 83 Rose Court, Coventry

To: Gatwick Airport

No. of passengers: 3 (No. of children : 0, No. of booster needed: 0)

No. of suitcases/ bags: 6

Flight :BA 2044

Charge (one way): £40

Please be reminded:

we do not suggest or recommend pick-up time, i.e. you are solely responsible for the decision on the pick-up time.

Also, we do not guarantee you to be on time for the flight. The traffic conditions vary and there may be an unexpected delay due to an accident, natural disaster, etc., which may cause you to miss your flight. If, for unavoidable reasons, you miss your flight, you may want to speak to your air company. However, please be aware we are not liable to compensate for any missed flights.

Please also make sure you have your valid passport with you before you use our service. Looking forward to serving you soon.

Airport Taxi Service 01456 233987

165. What is this notice for?

- (A) Confirmation of the flight
- (B) Suggestion on the taxi service
- (C) Taxi fare quote
- (D) Confirmation of the taxi booking

166. What is the itinerary of the service ?

- (A) From Gatwick Airport to 83 Rose Court
- (B) From Gatwick Airport to 83 Rose Court and the other way
- (C) From 83 Rose Court to Gatwick Airport and the other way
- (D) From 83 Rose Court to Gatwick Airport

167. What could customers do if they miss the flight for an unavoidable reason?

- (A) They could speak to the air company.
- (B) They could speak to the taxi company.
- (C) They could speak to the airport management.
- (D) They could simply buy new tickets.

## **Annie's Tearoom**

**Dear Customers**

**"Annie's Tearoom" has been moved to a new location in town and is reopening shortly.**

**The newly opened shop will be serving even wider varieties of teas and cakes, and will also start light snacks such as delicious home made sandwiches.**

**Looking forward to seeing you again there!**

**Annie's Tearoom is moving to :  
53 Fitzroy Street (opposite of the town library)**

**Reopening:  
April 22, 2010**

**Annie Brown  
"Annie's Tearoom"**

168. What is this notice for?

- (A) Change of the name of a tearoom
- (B) Moving of a tearoom
- (C) Opening of a branch
- (D) Change of the owner

169. What will change about the tearoom menu?

- (A) The quality of the cakes and the tea will be higher.
- (B) There will be different kinds of cakes and tea.
- (C) There will be sandwiches instead of cakes.
- (D) More varieties of cakes and teas, and light meals.

Questions 170 to 173 refer to the following emails

Subject: 23 Oak Close: Some problems  
To: mahoward@btt.com  
From: lizzyj@inet.com  
October 4, 2010 13:16:25

Dear Mrs. Howard,

I am writing this letter to you as we have a couple of problems with the house we are renting from you.

Firstly, the washing machine is not working properly. It pumps in water but the drum doesn't rotate.

Secondly, water keeps dripping from the shower head in the main bathroom.

We would particularly appreciate it if you could arrange the washing machine repair as soon as possible. With two children, it is difficult to go without it for many days. Apart from the dripping water, the shower is working fine, but it will be wasteful to leave it for a long time, so we would appreciate it if you could sort it out for us fairly soon.

Thank you for your attention. We look forward to your reply.

Kind regards,  
Liz James

Subject: RE: 23 Oak Close: Some problems  
To: lizzyj@inet.com  
From: mahoward@btt.com  
October 4, 2010 17:04:20

Dear Mrs. James,

Thank you for your email.

I am sorry to hear you are experiencing some inconvenience.

I have spoken to a washing machine repairer called Jim and he will phone you in about 2 to 4 hours.

I have also spoken to a plumber called Norman. He will contact you shortly to make arrangements.

Thank you for your patience.

Best regards,  
Mary

170. What is the likely relationship between Mary and Liz ?

- (A) Head mistress and secretary
- (B) Landlord and tenant
- (C) Electrician and customer
- (D) Landlord and plumber

171. Why does Liz want her washing machine repaired as soon as possible?

- (A) It's waste of electricity.
- (B) She has a lot of children's clothes to wash
- (C) Her children want to use it.
- (D) It sounds like a drum and noisy.

172. What is Liz saying about the shower?

- (A) She wants it fixed urgently.
- (B) She wants it fixed but will wait for a longtime.
- (C) She wants it fixed but will wait for a short while.
- (D) She doesn't mind if it is not fixed.

173. What is the arrangement with the washing machine repairer?

- (A) He is coming to the house between 7pm and 9pm on the same day.
- (B) He is coming to the house between 2pm and 4pm the next day.
- (C) He is phoning Liz between 2pm and 4pm the same day.
- (D) He is phoning Liz between 7pm and 9pm on the same day.

Questions 174 to 177 refer to the following poster

## **Burwell Swimming Club**

### **New Courses**

From September 1

Exercise in water for 60 and over.

This course aims to help people of 60 and over keep fit by low-impact exercise in water.

Participants are requested to have a health form completed by a doctor.

(You may not be able to participate depending on your physical state. Please contact the reception desk for the details.)

Course Code: SS-12

Time: Tuesdays 11am – noon

Ages: 60 and over

Fee: \$7 per session

Junior Master Course II (Same course details as Course I but on a different day).

Designed for young talented swimmers aiming to participate in major national/international competitions.

Course Code: JS-22II

Time: Wednesdays 4pm – 6:30pm

Ages: 9 – 16

Fee: \$45 per month

Note: You are not required to take a medical check again if you are moving to this course from other existing courses.

Burwell Swimming Club

Fitness World

144 – 147 Burwell Road,

Edmund Town

08479 944276

174. A word with same meaning as “fit” in this context is

- (A) balanced
- (B) tight
- (C) young
- (D) sound

175. What do people aged 60 and over need to do?

- (A) To say to the club they are fit.
- (B) To take the health check the club provides.
- (C) To have their state of health provided by a Doctor.
- (D) To have their health checked by the receptionist.

176. What is the purpose of Junior Master Course II?

- (A) To help children get used to water.
- (B) To train young swimmers for races.
- (C) To help swimmers prepare for Course I.
- (D) To provide substitute swimmers for competitions.

177. You need to take a medical check up to join Course II

- (A) if you are already in a course.
- (B) if you are moving from Course I.
- (C) if you are new to Course II.
- (D) if you are new to the swimming club.

Questions 178 to 182 refer to the following flyer and the mail

**Jim Atkins- Your Local Handyman  
13 Holms Street**

**Need a hand?**

**I am happy to do:**

**Garage Cleaning/ Window Cleaning  
Loft Cleaning/On-site Carpet Cleaning**

**Gutter Cleaning**

**Gardening (including gardening waste disposal)**

**Small moves**

**Interior/ Exterior Painting**

**Watering Gardens**

**Walking Dogs**

**Shopping (or chauffeur service to and from supermarkets)**

**Setting up IT equipment**

**and many more**

**For arrangements and quotes, contact me at  
07763 220934.or JimAtkins@inet.com**

Subject: 46 Green Street  
To: JimAtkins@inet.com  
From: Linda\_3499@btt.com  
July 13, 2010 11:09:34

Dear Jim,

I've read your flyer you put through my letter box.

We've got a medium-sized garden. It has become pretty messy because we were away for a month. I wonder if you could help us with this.

Looking forward to hearing from you.

Kind regards,  
Linda  
02335 672498

178. Jim Atkins

- (A) sells gardening equipments.
- (B) helps people by doing odd jobs.
- (C) specializes in rebuilding a house.
- (D) specializes in caring elderly people.

179. What is the most likely employment status of Jim?

- (A) Employed
- (B) Unemployed
- (C) Contract worker
- (D) Self-employed

180. "Chauffeur service" means

- (A) helping people use public transport.
- (B) operating a bus.
- (C) booking a taxi for other people.
- (D) take a person or a small group to places by car.

181. How did Linda come to know about Jim?

- (A) She saw the flyer on a notice board.
- (B) Her neighbor told her of him.
- (C) She got one of the flyers Jim had distributed.
- (D) Jim phoned her.

182. What does Linda want Jim to do?

- (A) Garden cleaning
- (B) Planting flowers in the garden
- (C) Putting up a fence around the garden
- (D) House cleaning

Questions 183 to 185 refer to the following advertisement

# ITJobFinder.com

## Russell Global Solutions Ltd.

### Senior Market Analyst: SMA-566-SYD

Job Location: Sydney, Australia

Company Details: IT market research, IT solutions

Employment Status: Full-time

Salary: Performance-based

Job Description: Russell Global Solutions offers an unparalleled range of IT market research & solution services to international corporations, including those in the UK, Switzerland, Germany, the United Arab Emirates and Turkey. The Senior Market Analyst is expected to lead a team of 40+ experienced analysts to provide tailor-made services of the highest standard to each client. In addition to a strong background in market analysis and IT knowledge, excellence in communication is highly required.

For enquiries and application, [click here](#).

183. The advertisement is for recruiting a(n)

- (A) IT specialist
- (B) Analysis method researcher
- (C) Financial analyst
- (D) Leader of an analyst team

184. Where is the company based?

- (A) The United Arab Emirates
- (B) UK
- (C) Australia
- (D) Germany

185. What is not mentioned as being necessary for applicants to have?

- (A) Communication skills
- (B) Knowledge in IT
- (C) Sense of co-operation
- (D) Experience in market analysis

Questions 186 to 188 refer to the following web article

## **Westland Pharmaceutical**

May 1, 2009

### **Appointment of New Branch Manager**

We are delighted to announce the appointment of Jonathan Parry as Branch Manager of our Singapore Office.

Jonathan Parry, 42, who initially studied pharmacy in the U.S., worked as Senior Marketing Manger at our Jakarta Office for 8 years prior to this appointment.

His knowledge and experience in the pharmaceutical industry is extensive and his appointment is a part of the strategies to reinforce and develop our Southeast and Far East Asian markets.

He is starting his assignment on June 1<sup>st</sup>.

John Martin  
Personnel Manager  
Personnel Administration Department  
Head Office  
Melbourne

186. What does the company mainly deal with?

- (A) Electronic equipments
- (B) Textiles
- (C) Medicines
- (D) Dairy products

187. Where is the company's central administration located?

- (A) Melbourne
- (B) Jakarta
- (C) Singapore
- (D) U.S

188. What is the purpose of the appointment?

- (A) Filling a vacancy
- (B) Market development
- (C) Temporal substitute
- (D) Reformation of a branch

Questions 189 to 192 refer to the following letter

The Occupier,  
44 Victoria Street,  
Portsmouth,  
PO11 2JK

14 Sep 2008  
Ref: P20998-DP

Dear Sir/ Madam,

**RE: Unpaid Electricity Bill**

We write in regard to the electricity supply to the above address between 15/01/2008 and 14/07/2008.

If you were the resident of the address during the period and hence are responsible for the bill, please complete Form A overleaf and send it to us with the payment immediately using the prepaid envelope. The payment could be made by bank transfer.

If you were not the resident of the address during the period and hence are not responsible for the bill, please provide the name and the new address of the resident responsible for the unpaid bill in Form B.

If you are not responsible and do not have any information of the person responsible for the bill, please do not take any further action.

If you have financial difficulty and wish to discuss the issue, please contact our Collection Department. (01974 987275)

Yours sincerely,

Janis Stewart

Manager, Collection Department, Midland Electricity.

**Form B**  
**Ref:P20998-DP**

**Your name:** Helen Steele

**Commencement date of your tenancy at the address:** 10/ 08/ 08

**Your contact phone number:** 03566 788564

**Name of the resident between 15/01/2008 and 14/07/ 08:** Nathan Davis

**New address and phone number of above person:** 7 Reading Street, Leicester

**Please briefly explain how you found the details above:** Mr. Davis asked me to forward mails sent to 44 Victoria St.

Thank you for your cooperation. Please return this form using the prepaid envelope enclosed. Your personal information will be kept confidential.

189. Who wrote this letter?

- (A) Property agency
- (B) City Council
- (C) Bank
- (D) Electricity supplier

190. What should you do if you are responsible?

- (A) Fill in Form A and send it
- (B) Send or bank transfer the payment
- (C) Send completed Form B and the payment
- (D) Send completed Form A and make the payment post or bank transfer.

191. What should you do if you are responsible but don't have enough money?

- (A) Fill in Form A and send it
- (B) Consult the Collection Department
- (C) Make the payment immediately no matter what.
- (D) Fill in Form B and send it

192. Helen Steele filled in Form B because

- (A) she was given the information by Nathan Davis.
- (B) her landlord gave her the information.
- (C) she asked Nathan Davis.
- (D) she found it in the house.



Questions 193 & 194 refer to the following web page

**YourJobs.com**

**Think IT Ltd.**

**Sales Executive – Posted: 21-Oct-2010, 14:22 GMT**

Salary: £30K pa + Car, Mobile, Pension Scheme

Location: South London

Employment type: Permanent

Closing date: 21-Nov- 2010

Think IT Ltd, is a leading IT solution provider which aims to expand its market in Europe and beyond. With five new overseas offices being opened in the next two years, we seek a person with unparalleled vitality and enthusiasm as well as knowledge and experience in the IT industry. The position is expected to start 25 March, 2011.

→ [More info](#)      [Apply](#)

[Back to previous entry](#)

[Next entry](#)

193. What does the company specialize in?

- (A) Research on information technology
- (B) Financial solutions
- (C) Solutions on intellectual property
- (D) Solutions using information technology

194. Why does the company new recruitment?

- (A) They want a person with vitality and enthusiasm.
- (B) They are opening more overseas offices.
- (C) They want a person with knowledge and experience in IT.
- (D) The position is starting in March next year.

Questions 195 & 196 refer to the following recruitment flyer and two emails.

Volunteer Workers Wanted  
Lordshill Youth Volunteer Group

We are a charity volunteer group in the Lordshill area.

Due to increasing demand, we are currently looking for some volunteer workers to join us.

We are a very active group of about 30 members who live in the Lordshill area.

Please join us if:

- you are keen on helping other people, especially those who need help in daily life.

- you have spare time and you are happy to offer for good causes.

- you are interested in studying health and welfare related subjects at university, or wish to work in charity or care service areas. This is because, by doing so, you will get a good idea about what it is like to work for other people.

Please contact us by phone (022) 341 87234 or email [lordshillyouth@pphat.com](mailto:lordshillyouth@pphat.com)

Rosemary Coulson  
Group Leader

195 . What is Lordshill Youth Volunteer Group like?

- (A) They are not very active but there are fifty members altogether.
- (B) They are very active but there are only fifteen members.
- (C) They are active group of about twenty people.
- (D) They are active people of about thirty people.

196. Which one of the following is suitable for the group?

- (A) A university student who doesn't have much spare time.
- (B) A person who is hoping to become an elderly care staff and have some free time.
- (B) A person who has plenty of free time but is not interested in volunteer work
- (D) A person who works for a charity group full time and so doesn't have much free time.

[2ND ARTICLE ON THE NEXT PAGE](#)

## 1ST ARTICLE ON THE PREVIOUS PAGE

Questions 197 & 198 refer to the following recruitment flyer and two emails.

Subject: Volunteer  
To: lordshillyouth@pphat.com  
From: aliceroberts@cpi.com  
Date: 25 March, 2016 16:39:11

Dear Ms. Coulson,

I read your flyer today at the central library.

I'm a university student studying social welfare. Since I moved to Lords hill, I have been looking for a charity group or a volunteer group to join. Your group sounds just suitable for me.

I have free time from university from every Tuesday and am ready to start now. I have attached my CV to this email in case you need to look at it.

Kind regards,  
Alice Roberts

197. What is the email for?

- (A) Informing that she has interest in joining the group.
- (B) Asking for more details about the activities of the group.
- (C) Complaining about the content of the flyer.
- (D) Informing the group of typing errors in the flyer.

198. The sender of the email:

- (A) doesn't live in Lordshill but studies welfare.
- (B) lives in Lords hill but does not study welfare.
- (C) lives in Lords hill and studies welfare.
- (D) she lives in Lordshill and studies welfare but is not interested in working as a volunteer.

## 3RD ARTICLE ON THE NEXT PAGE

## 1ST & 2ND ARTICLES ON THE PREVIOUS PAGES

Question 199 refers to the following recruitment flyer and two emails.

Subject: Volunteer  
To: aliceroberts@cpi.com  
From: lordshillyouth@pphat.com  
Date: 26 March, 2016 08:59

Dear Ms. Roberts,

Thank you for your application to join our group.

I have read your CV and think that you will be a very good fit into our team.

You will receive induction and training on your first shift. I have added you to our roster (attached). Please advise if this is suitable to you.

I look forward to meeting you next week.

Kind regards,  
Rosemary Coulson

199. When will Alice learn the skills required for the role?

- (A) On her first day.
- (B) Next week, before her first shift.
- (C) In two weeks.
- (D) At a suitable time before her first shift.

Question 200 refers to the following text message

**Boss:**  
Can you start your shift early tomorrow?

**Miranda:**  
Is there anything special going on?

**Boss:**  
Yes, we have our regional manager coming to the office and I would like introduce you to him.

**Boss:**  
Because you have been working very hard and doing an excellent job the past six months.

**Miranda:**  
Wow. Thank you very much. I would love to meet the regional manager. What time should I come?

**Boss:**  
Just half an hour earlier than usual will be ok.

200. Why does the boss want to introduce Miranda to the regional manager?

- (A) Because she has been doing a good job recently.
- (B) Because she has been working for the past six months.
- (C) Because she is not working hard.
- (D) Because she is not doing a good job.