# TOEIC MARATHON 2

#### LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write you're answers in your test book.

**Directions**: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

#### **Example:**

A B C D





Look at picture 1. Now listen to the four statements.

- (A) They are all wearing black suites.
- (B) They are having a business meeting.
- (C) They are having a discussion over coffee.
- (D) They are watching a movie.

2.



Look at picture 2. Now listen to the four statements.

- (A) They are going to ride motorcycles.
- (B) They are working in a factory.
- (C) They are walking in a street.
- (D) They are looking at a construction plan.



Look at picture 3. Now listen to the four statements.

- (A) The girl is talking on the phone.
- (B) The girl is using her cell phone.
- (C) The girl is looking down the hallway.
- (D) The girl is holding her suitcase with both hands.



Look at picture 4. Now listen to the four statements.

- (A) The man is counting money.
- (B) The man is looking at the pictures.
- (C) The man is looking at the samples.
- (D) The man is going to draw samples.



Look at picture 5. Now listen to the four statements.

- (A) They are about to leave the room.
- (B) They are sitting in a hotel lobby.
- (C) The standing woman is wearing a jacket.
- (D) The man from left is explaining on the drawing.



Look at picture 6. Now listen to the four statements.

- (A) The customer is paying with her credit cards.
- (B) The women are wearing scarves on their necks.
- (C) The woman is trying to cash her check.
- (D) They are shaking their hands.

#### **Directions:**

You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B) or (C) on your answer sheet.

#### **Example**

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director

(B) It's the first room on the right.

(C) Yes, at two o'clock.

The best response to the question "Where is the meeting room?" is choice (B), "It's the first room on the right," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

- 7. At the restaurant, did you have the prawns or the oysters?
  - (A) They've great seafood, don't they?
  - (B) I'm too full; I'll eat later.
  - (C) Actually, I decided against seafood.
- 8. How about something hot to drink?
  - (A) Great, I'd love something.
  - (B) It's too hot to drink.
  - (C) I haven't drunk since last week.

- 9. Do you have time for a couple of minutes?
  - (A) It's twenty dollars an hour.
  - (B) What can I do for you?
  - (C) It will be about an hour.
- 10. What's the way to the stadium by car from your workplace?
  - (A) I have no idea.
  - (B) They have the best parking lot.
  - (C) I usually go by train.

- 11. Do you know why the plan for a new office building was rejected?
  - (A) It was rejected.
  - (B) Some parts were missing.
  - (C) They were all OK.
- 12. Do you mind if I switch off the room heater?
  - (A) No, please do. It's too hot in here.
  - (B) No, thank you.
  - (C) Yes, I'm still very hot.

- 13. How often do you go to the sports club?
  - (A) At six o'clock.
  - (B) As often as possible.
  - (C) As soon as I can.
- 14. Do you think this thank-you present is acceptable?
  - (A) Perhaps I am.
  - (B) No, but I have to say thank you.
  - (C) Perfectly.

- 15. Will you have the repairs on my bike finished soon?
  - (A) You won't. Could you please re-send the fax?
  - (B) It's unfinished.
  - (C) I hope to.
- 16. How long should the small children stay in?
  - (A) For another ten minutes.
  - (B) It's time.
  - (C) When they're ready.

- 17. May I help you with your luggage?
  - (A) Don't be a bother.
  - (B) If it's no trouble.
  - (C) That's no problem.
- 18. Did you get along with the staff who served in your office?
  - (A) No, I wasn't able to get up early.
  - (B) Very well.
  - (C) Only one time.

- 19. Did you have a good time at the dance party last night?
  - (A) It was important that we get back in time.
  - (B) Yes, I have one.
  - (C) It was fantastic.
- 20. It looks like there won't be any empty parking. Why don't we go to the next one?
  - (A) Let's do that.
  - (B) Don't we want it?
  - (C) I'll take it out.

- 21. It's getting rather late. Shall we go?
  - (A) Yes, let's.
  - (B) I like that.
  - (C) I would.
- 22. In your opinion, which notebook PC should we get?
  - (A) We should probably get a notebook PC.
  - (B) If that's really your opinion.
  - (C) Both of them seem pretty good.

- 23. Where did you acquire your English skills?
  - (A) I don't think you need a lot of skills.
  - (B) I always wanted to make my English speech.
  - (C) I learned it on the job over the years.
- 24. When do you expect to be able to start moving to your new house?
  - (A) Sunday at the latest.
  - (B) Lately we have been.
  - (C) It was last Sunday.

- 25. How can I get to the station from the office?
  - (A) It's 3 blocks down Palm Street, on your right.
  - (B) It costs 1 dollar to send this package.
  - (C) You can get there from the office.
- 26. What seems to be the problem this time?
  - (A) It's easier than before.
  - (B) It's against the office regulations.
  - (C) It's been a time of problems.

- 27. After lunch, how about catching the movie?
  - (A) It's up to you.
  - (B) Sounds good, what did you catch?
  - (C) Yes, we should catch our lunch.
- 28. Would you like to come to my song show tonight?
  - (A) Singing at night is too loud.
  - (B) I can't sing very well.
  - (C) I'd love to. What time?

- 29. Why don't you visit our ABC sales store in Shinjuku?
  - (A) I can't sell goods in Shinjuku.
  - (B) I didn't know it was there.
  - (C) I don't know why they moved.
- 30. Could I take your suitcase for you?
  - (A) Yes, thank you very much.
  - (B) Yes, I could, thank you.
  - (C) Yes, maybe you will.

- 31. What time do you expect to be in the office tomorrow morning?
  - (A) Not before ten o'clock.
  - (B) I'll be in the office day after tomorrow morning.
  - (C) I'm not expecting anyone.

#### **Directions:**

You will hear some conversations between two or more people. You will be asked to answer three Questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C) or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your text book.

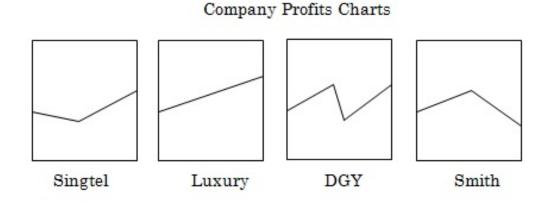
- 32. What does the woman want to buy?
  - (A) Five green folders
  - (B) Five folders and a green notebook
  - (C) Five green notebooks
  - (D) A green folder and five notebooks
- 33. Why is the man suggesting that the woman buy blue folders?
  - (A) Because they are cheaper.
  - (B) Because they are of a better quality.
  - (C) Because they are stronger.
  - (D) Because they are out of stock with green folders.

- 34. Look at the graphic. How much are the folders the woman wants?
  - (A) One dollar
  - (B) One dollar fifty
  - (C) Two dollars fifty
  - (D) Two dollars



- 35. What is going to be cut?
  - (A) Consumption tax
  - (B) Executives' bonuses
  - (C) Budget for the next year
  - (D) Expenditure

- 36. Why does the man ask if they are safe?
  - (A) Their salaries may decrease.
  - (B) Their new boss may not be good.
  - (C) They may be made wok harder.
  - (D) They may lose their jobs.
- 37. Look at the graphic. Which company do they work for?
  - (A) Singtel Corporation
  - (B) Smith Investments
  - (C) Luxury Construction
  - (D) DGY Company



- 38. What was their boss' reaction?
  - (A) He is not interested.
  - (B) He is pessimistic.
  - (C) He is excited.
  - (D) He is displeased.
- 39. What is the man suggesting to do?
  - (A) To make another proposal
  - (B) To have a launch party
  - (C) To help other colleagues make proposal
  - (D) Not to make any more proposals

- 40. Look at the graphic. Which country is the strategy not for?
  - (A) Indonesia
  - (B) Singapore
  - (C) Australia
  - (D) Malaysia



- 41. Where did the man put the new valve?
  - (A) In the bathtub
  - (B) In the washbasin
  - (C) Nowhere
  - (D) All over the house

- 42. What is the man's occupation?
  - (A) Plumber
  - (B) Salesman
  - (C) Carpenter
  - (D) Doctor
- 43. Why the water is running in the washbasin?
  - (A) The water faucet is open.
  - (B) The man made it to run.
  - (C) The valve was not working.
  - (D) The washer was old.

- 44. What is the main purpose of this conversation?
  - (A) To buy a flight ticket
  - (B) To change the date of the airplane flight
  - (C) To ask the time
  - (D) To take a trip
- 45. When will the man's flight be?
  - (A) 9:00 pm on October 27th
  - (B) 9:00 am on October 27th
  - (C) 9:00 pm on October 26th
  - (D) 9:00 am on October 26th

- 46. Where do they have this conversation most likely?
  - (A) In aerospace
  - (B) In the bank
  - (C) At the airport
  - (D) At hotel room
- 47. Where do they have this conversation most likely?
  - (A) At school
  - (B) In the library
  - (C) At the office
  - (D) In the cafeteria

- 48. What time will the monthly management meeting be held?
  - (A) At 3:00 pm
  - (B) At 12:00 pm
  - (C) At 5:00 pm
  - (D) Early in the morning
- 49. Why did Hanna have to come so early this morning?
  - (A) To attend the monthly management meeting
  - (B) To have lunch with the man
  - (C) To make a business trip
  - (D) To prepare for the presentation

- 50. Who most likely is the woman?
  - (A) A city officer
  - (B) A housewife
  - (C) A company director
  - (D) A reporter
- 51. What can be concluded about the man?
  - (A) He wants to run in the next city election.
  - (B) He is using the media to win public sympathy.
  - (C) He is sure that the city will approve his request.
  - (D) He is not serious about moving his company.

- 52. Which of the following is true?
  - (A) The mayor has refused to lower the tax rate.
  - (B) His company has been in the city for 30 years.
  - (C) Other cities have offered lower taxes.
    - (D) The man wants to move his company.
- 53. Why are the parts required?
  - (A) To receive by Tuesday
  - (B) For loading on the truck
  - (C) To continue the manufacturing
  - (D) Because there is no problem

- 54. When are the parts required?
  - (A) After Tuesday
  - (B) Before or on Tuesday
  - (C) This afternoon
  - (D) Any day
- 55. What does the woman promise him?
  - (A) The parts have been put on the truck.
  - (B) There will be no problem with the truck.
  - (C) They should have received the goods.
  - (D) The goods will be shipped today.

- 56. Where is this conversation taking place?
  - (A) Electric store
  - (B) Mobile shop
  - (C) Grocery store
    - (D) School
- 57. When did the woman purchase her computer?
  - (A) Within the warranty period
  - (B) Anytime
  - (C) About half a month ago
  - (D) A week ago

- 58. Who is going to fix the woman's computer?
  - (A) A store employee
  - (B) An employee of the computer manufacturer
  - (C) The woman
    - (D) No one
- 59. Why is there a problem crossing the bridge?
  - (A) It takes one hour.
  - (B) There is no motel nearby.
  - (C) There is a long line waiting to cross.
  - (D) It is not early morning.

- 60. What will they do next?
  - (A) Go to a motel
  - (B) Go back home
  - (C) Continue their journey
  - (D) Cancel their motel reservation
- 61. Where will they park their car?
  - (A) In a parking lot
  - (B) In the waiting line
  - (C) Outside the motel
  - (D) In the motel

- 62. What does the woman want to do?
  - (A) Cancel a person
  - (B) Stop newspaper delivery
  - (C) Buy a magazine
  - (D) Complain about service
- 63. What kind of problem does the women have?
  - (A) Political
  - (B) Personal
  - (C) Financial
  - (D) Professional

- 64. What does the man offer to do?
  - (A) Talk to his manager
  - (B) Improve service
  - (C) Lower the price
  - (D) Call back later
- 65. What is the woman's problem?
  - (A) Stomachache
  - (B) Cancellation of her flight
  - (C) Meeting in Hong Kong
  - (D) Relief flight

- 66. When will the meeting be held?
  - (A) From 11 o'clock
  - (B) Late this afternoon
  - (C) Tomorrow afternoon
  - (D) Tomorrow morning
- 67. What did the man suggest the woman to do?
  - (A) To take a taxi
  - (B) To hand in the report
  - (C) To postpone the meeting
  - (D) To contact the airline

- 68. What does the man have?
  - (A) Some program
  - (B) Undamaged copy
  - (C) A software
  - (D) A DVD
- 69. What does he want to do?
  - (A) Buy a software
  - (B) Correct the errors
  - (C) Exchange the software
  - (D) Check the stock

- 70. Where are they talking?
  - (A) In the house
  - (B) In the office
  - (C) In the school
  - (D) In a software shop

#### **Directions:**

You will hear some short talks given by a single speaker. You will be asked to respond to each question and mark the letter (A), (B), (C) or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your text book.

- 71. When will the cafeteria open?
  - (A) This week
  - (B) This month
  - (C) Next month
  - (D) This year
- 72. Who are the target people for this announcement?
  - (A) Tourists
  - (B) Shop customers
  - (C) Office staff
  - (D) University students

- 73. Where will the information be posted?
  - (A) Near the entrance
  - (B) On the company Web site
  - (C) In the rest room
  - (D) On the front door of the building
- 74. What is this speech about?
  - (A) A travel agency
  - (B) A food shop
  - (C) A retail store
  - (D) A shipping company

- 75. Who most likely is the speaker?
  - (A) An advertiser
  - (B) Company's president
  - (C) A sales manager
  - (D) A staff
- 76. What are the views of customers?
  - (A) They are not a coming back.
  - (B) They are not spending more money.
  - (C) They do not like the speaker.
  - (D) They have given high ratings.

- 77. Who is making this commercial?
  - (A) A hotel in the United States
  - (B) A global traveling company
  - (C) A telephone company
  - (D) An Internet service provider
- 78. Where is this service available?
  - (A) In the United States
  - (B) Around the globe
  - (C) In major hotels
  - (D) In a few countries

- 79. What network interface do subscribers use when traveling?
  - (A) IMT Global Network Software
  - (B) Local service provider
  - (C) United States service provider
  - (D) Telephone line
- 80. What is the speaker talking about?
  - (A) Marketing campaign
  - (B) New building
  - (C) Cubicles
  - (D) Office renovation

- 81. What are the advantages of the new layout?
  - (A) Department mangers will sit in cubicles.
  - (B) Desks in groups
  - (C) It will improve communication between workers.
  - (D) New paint and carpeting
- 82. Look at the graphic. What day will the project start?
  - (A) Monday
  - (B) Tuesday
  - (C) Wednesday
  - (D) Thursday

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26	27	28	29	30	31	

March

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7	8	9	10	11	12	13

- 83. Who is the speaker talking to?
  - (A) ABC Technology School
  - (B) New employees
  - (C) Computer engineers
  - (D) Department managers
- 84. Why is the staff not motivated for the classes?
  - (A) Too tired and busy to drive to ABC campus.
  - (B) It is free.
  - (C) Computer skills are not required for the job.
  - (D) They don't like ABC school.

- 85. What will the company do?
  - (A) The company will charge for the classes.
  - (B) Change the ABC school
  - (C) The company will have in-house classes.
  - (D) Stop the classes
- 86. What is the commercial about?
  - (A) Internet access software
  - (B) Listening to customers
  - (C) PC
  - (D) System Mechanic Software for PC performance

- 87. What are the merits of System Mechanic?
  - (A) New version
  - (B) Solve PC problems for performance improvements
  - (C) Good for downloading the software
  - (D) Very cheap version
- 88. What problems do PC users face today?
  - (A) Blue screens
  - (B) Short battery time
  - (C) Slow internet access, slow startup, freezes, errors, slow programs etc.
  - (D) No problems

- 89. What is the main purpose of the talk?
  - (A) To identify a time problem
  - (B) To secure testimonials
  - (C) To make an appointment
  - (D) To explain office procedures
- 90. What should the listener do when going for lunch?
  - (A) Check the time on the clock
  - (B) Record the time
  - (C) Inform the supervisor
  - (D) Take your card with you

- 91. Where are the time cards kept?
  - (A) Beside the clock
  - (B) In the supervisor's office
  - (C) Under the rack
  - (D) In worker's pocket
- 92. Who is the message for?
  - (A) Parents
  - (B) Students
  - (C) Teachers
  - (D) The general public

- 93. Why is the message being announced?
  - (A) To close the school
  - (B) To go to a hospital
  - (C) To take the medicine
  - (D) To inform about the chicken flu
- 94. What precautions should people take?
  - (A) Go to the city office
  - (B) Wash hands, blow noses, and drink plenty of water and rest
  - (C) Don't come to school
  - (D) Take some medicine

- 95. What does this advertisement refer to?
  - (A) School teachers
  - (B) Home study
  - (C) Catalog section
  - (D) Free ELT materials
- 96. What type of a company makes this Ad?
  - (A) An English company
  - (B) A wholesale company
  - (C) A publisher of English teaching books
  - (D) A company that sells CDs

- 97. What does ELT stand for?
  - (A) Enjoy Learning Talking
  - (B) English Language Teaching
  - (C) End of the last time
  - (D) Videos and CD's
- 98. For whom is this message for?
  - (A) Train passengers
  - (B) Bus riders
  - (C) Pedestrians
  - (D) Airline passengers

- 99. What is purpose of this message?
  - (A) To explain the delay
  - (B) To inform the mechanics
  - (C) To offer free drinks
  - (D) To say sorry
- 100. Look at the graphic. What is their destination?
  - (A) Tokyo
  - (B) New York
  - (C) Paris
  - (D) London

Destination	Departure		
Tokyo	10:00		
Paris	Delayed		
New York	11:00		
London	12:00		

#### READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

#### PART 5

#### **Directions:**

A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence.

Then mark the letter (A), (B), (C) or (D) on your answer sheet.

101. This meeting room's \_\_\_\_\_ hot; I can hardly stand it.

- (A) to
- (B) too
- (C) this
- (D) not

102. When you go out for lunch, please \_\_\_\_\_ a newspaper at the front office too.

- (A) pick
- (B) pick up
- (C) read
- (D) buy up

103. In this \_\_\_\_\_ case, the difficulty seems to lie with the customers.

- (A) exactly
- (B) probably
- (C) also
- (D) particular

104. \_\_\_\_\_ you have made the reports, please take them down to human resources.

- (A) While
- (B) After
- (C) During
- (D) Before

105. Reducing traveling expenses is our number one \_\_\_\_\_.

- (A) priority
- (B) prediction
- (C) probability
- (D) promotion

106. You \_\_\_\_\_\_ to try that new Indian restaurant across from the post office.

- (A) could
- (B) always
- (C) ought
- (D) should

107. Since I didn't speak French, I could barely make myself \_\_\_\_\_\_.

- (A) communication
- (B) understanding
- (C) understood
- (D) communicative

108. If I were going to the university, \_\_\_\_\_ live on campus.

- (A) I'II
- (B) I'd
- (C) I had
- (D) I did

109. \_\_\_\_\_ do you think about the new telephone system of the company?

- (A) Which
- (B) Maybe
- (C) Who
- (D) What

110. We are writing to \_\_\_\_\_ that the renewal date has been extended.

- (A) remind you
- (B) remind to you
- (C) have reminded you
- (D) reminding you

111. We suggest that you get in touch \_\_\_\_\_ our Paris office on that.

- (A) for
- (B) by
- (C) with
- (D) to

112. If we \_\_\_\_\_ to the department store last Monday, we wouldn't have missed the sale.

- (A) have gone
- (B) had gone
- (C) would go
- (D) were to go

113. My daughter plans \_\_\_\_\_ a chemistry course next semester.

- (A) to study
- (B) to apply
- (C) to take
- (D) to learn

114. As you \_\_\_\_\_ imagine, we are very worried about the schedule delay.

- (A) ever
- (B) will
- (C) perhaps
- (D) can

115. \_\_\_\_\_ you been able to renovate the office yet?

- (A) Had
- (B) Will
- (C) Were
- (D) Have

116. When would your office mates have \_\_\_\_\_ to see it?

- (A) been able
- (B) able to be
- (C) to able
- (D) able

- 117. Are you sure that your student's pronouncing it \_\_\_\_\_?
  - (A) proper way
  - (B) with properness
  - (C) proper
  - (D) properly
- 118. The participants \_\_\_\_\_ that his presentation about management was boring.
  - (A) continued
  - (B) complained
  - (C) produced
  - (D) bothered

119. After checking the color copy machine, I found the colors \_\_\_\_\_\_.

- (A) had run
- (B) running
- (C) runner
- (D) run

120. These materials \_\_\_\_\_ distributed at next week's session.

- (A) will
- (B) have been
- (C) were
- (D) are being

121. Tom asked me to check all major stores while I was ther
--

- (A) an
- (B) a
- (C) the
- (D) some

122. Not only her office mates but also her boss \_\_\_\_\_ in the park.

- (A) were
- (B) was
- (C) have been
- (D) being

- 123. The key to our future success \_\_\_\_\_ increased sales.
  - (A) will be
  - (B) is likely
  - (C) depends
  - (D) had to be
- 124. Don't take it personally. They don't mean to hurt your \_\_\_\_\_.
  - (A) emotions
  - (B) feelings
  - (C) happiness
  - (D) equilibrium

125. With this recession our sales are going from bad to \_\_\_\_\_.

- (A) bad
- (B) the worst
- (C) terrible
- (D) worse
- 126. Although the project was well approved by the management, it was later postponed \_\_\_\_\_ a lack of funding.
  - (A) as for
  - (B) so that
  - (C) regardless of
  - (D) due to

- 127. It was Mr. Brown \_\_\_\_\_ called this morning, he said he would call back around 2 p.m.
  - (A) that
  - (B) what
  - (C) to be
  - (D) to whom
- 128. With the uncertainty in the market, you are advised to invest \_\_\_\_\_.
  - (A) certainly
  - (B) confidently
  - (C) cautiously
  - (D) disastrously

- 129. They set such a high quota that \_\_\_\_\_ of the workers could meet the standards.
  - (A) a lot
  - (B) all
  - (C) most
  - (D) none
- 130. A little thing to \_\_\_\_\_ about is that not many housewives are using the Internet.
  - (A) concernment
  - (B) do concerning
  - (C) do concerned
  - (D) be concerned

#### **Directions:**

Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C) or (D) on your answer sheet.

#### Questions 131-134 refer to the following letter

Dear Andy William,

Priority Club Rewards Number: 600099869

As a Priority Club Rewards member, you are part of an 131----- group receiving this

exclusive invitation to join the e-Rewards Opinion Panel.

- Earn e-Rewards Opinion Points for taking surveys selected to match your interests.
- 132----- your e-Rewards Opinion Points with Priority Club points.
- Help shape future products and services of major companies with your opinions.
- There is no cost to participate and your privacy is 133----.
- Membership is by invitation only

To get started, enroll now through this special invitation-only link. You will receive a Welcome

Gift when you complete your profile and get 350 Priority Club points\* after you complete 2

surveys within 3 months of enrolling. 134-----

We look forward to your enrolling. Yours truly,

Jane Morgan

131.

- (A) elite
- (B) main
- (C) common
- (D) minor

132.

- (A) allow
- (B) find
- (C) redeem
- (D) value

133.

- (A) allowed
- (B) valued
- (C) transferred
- (D) guaranteed

- (A) Go back home.
- (B) Join now.
- (C) How much is it?
- (D) Delete the message.

#### Magnificent Savings!

Why Spend More? Magnificent Savings On Brand Name Electronics! If you aren't aware of the time-limit auction scene and truly love a 135----- deal,

then you're missing out on an outstanding opportunity to 136---- up today's latest products for massive savings.

Time-limit auctions are the hottest 137----- that's now sweeping the entire nation, and more smart shoppers than ever before are signing up to experience a much more fun, easy way to shop.

138----- Save big!

135.

- (A) hot
- (B) business
- (C) official
- (D) hidden

136.

- (A) go for
- (B) conclude
- (C) categorize
- (D) Snatch

137.

- (A) things
- (B) craze
- (C) sales
- (D) Products

- (A) What is happening?
- (B) Why spend more?
- (C) Are you rich?
- (D) Hate shopping?

#### **Top 5 Popular Resources**

Get the tools and resources you need to maximize and 139-----your technology skills with one of Tech Republic's Top 5 popular resources in September!

- Disaster Planning and Recovery Pack
- IT Help Desk Survival Guide, Third Edition
- Windows 10: An IT Pro's Overview
- Lunch and Learn: Outlook 2010
- 140----- Essentials

141----- your business with these great products.

But hurry! 142-----

139.

- (A) Read
- (B) sharpen
- (C) imagine
- (D) require

140.

- (A) Selling
- (B) Buying
- (C) Creating
- (D) Spyware

141.

- (A) Grow
- (B) Sell
- (C) Fix
- (D) Recommend

- (A) They are heavy.
- (B) We have too many.
- (C) Stocks are limited.
- (D) It's a race.

Dear Colleague,

ABC University Press would like to invite you to our annual Autumn Party, which will take place in both Sydney and Brisbane. These parties are considered a great chance to view this year's textbook line up while networking and 143----- up with friends!

The ABC staff will be on 144----- to answer any questions you may have concerning your upcoming textbook selection.

There is no charge and no pre-registration so please feel free to invite your colleagues!! The party will start from 18:30 until 23:00. Once you arrive please find an ABC University Press 145------ to sign in and receive your "thank you" refreshment ticket (value A\$20). You can find a map to each venue in the links below.

146----

143.

- (A) catching
- (B) taking
- (C) winning
- (D) learning

144.

- (A) alert
- (B) hand
- (C) talking
- (D) Explaining

145.

- (A) client
- (B) woman
- (C) dealer
- (D) Representative

- (A) Remember it's a secret.
- (B) Tickets are cheap.
- (C) Places are limited.
- (D) We hope to see you there.

#### **Directions:**

In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C) or (D) on your answer sheet.

#### What employers are looking for?

Emphasize your most current work experience and emphasize it a lot! Employers care more about your recent skills and recent employment history. Be sure to speak to this in the job objective of your resume before you dive into your job history. This will be sure to grab their attention and the hiring manager or employer will want to read more.

Always include a cover letter when distributing your resume. Even if you think the company that you are applying with does not require one, go above and beyond and tailor each cover letter to the specific job that you are applying for. That way, employers know you're really interested in their available opportunity.

Distribute your resume on multiple job boards and niche career sites to maximize your exposure. All job seekers should be networking their resume as much as possible.

- 147. Who is this announcement for?
  - (A) People who are getting training
  - (B) For graduation students
  - (C) For job seekers
  - (D) For hiring managers
- 148. What do employers care more about?
  - (A) Recent skills and employment history
  - (B) Resume
  - (C) Job objective
  - (D) Job specification
- 149. What must be included with the resume?
  - (A) Job history
  - (B) Home address
  - (C) Photograph
  - (D) A cover letter
- 150. What is an important point for distribution?
  - (A) Send by mail
  - (B) Display on multiple job boards for better Exposure.
  - (C) Check the details
  - (D) Have the attention of hiring manager

#### News

For the first time in 39 years in Nigeria, DP (Development Project) has teamed up with private sector partners to improve the quality of life of tsunami-affected communities of Nigeria.

ABC, BCD, DEF Trust, and the Lipton Tea Company have signed agreements with DP to fund water and sanitation and capacity development projects in the affected districts of north, east and south of the island. Some of the water and sanitation projects are being financed by the United Nations Foundation.

ABC, a private telecommunications company, was the first entirely local private sector company to partner with DP Nigeria. These funds will be channeled through the Micro-Enterprise Development project (MED). The MED project is providing capacity development training and has established a revolving loan fund through the Central Bank at very low interest rates for disadvantaged tsunami-affected people.

- 151. What is the purpose of the project?
  - (A) To restore communication facilities
  - (B) To put up a better disaster-alert

system

(C) To maximize a country's food

production

(D) To rehabilitate a disaster-stricken

country

- 152. How many companies have agreed to support the project?
  - (A) Three
  - (B) Five
  - (C) Four
  - (D) Two
- 153. What form of aid was not mentioned?
  - (A) Telecommunications system
  - (B) Water supply system
  - (C) Sanitation system
  - (D) School construction

#### Let Fastmate Wash do your laundry fast!

Now you can stop worrying about your laundry!
Leave it to Fastmate Wash! Just bring in your
laundry and we'll do all the rest. At Fastmate
Wash, we do all the washing and the ironing. No
need to wait at all! Within 24 hours, we'll deliver
your washed and ironed clothes. What's more, you
can avail yourself of our 10th anniversary
promotion. You'll get a 15% discount for every 4
kilos of your laundry, and 30% discount for every
8 kilos. This promotion lasts only until March 31,
so hurry! Visit us with your laundry today!

## 154. How much is the discount for laundry weighing 8 kilos?

- (A) 10%
- (B) 15%
- (C) 25%
- (D) 30%

#### 155. What service is not included?

- (A) Pick-up
- (B) Washing
- (C) Delivery
- (D) Ironing

IMP Marketing, Sydney's leading manufacturer of state-of-the-art home appliances and supplies, is looking for a qualified professional for the following position:

#### **SALES ASSISTANT**

#### Responsibilities:

- > Assist in conceptualizing sales campaigns.
- > Provide inputs to the company's sales plans, programs, and activities.
- >Monitor the sales performance of the company's products in its various markets and outlets.

#### Requirements:

- > Must have excellent sales and communication skills.
- > Must have a university degree in Business, Economics, or Sales Management.
- > Must have at least four years of work experience in a comparable sales organization.
- >Must be forward-looking and innovative.

We offer competitive salary, bonuses, incentives, car plan, and health insurance.

Applicants may submit their resume with ID photo to: IMP Marketing Corp.
Human Resource Department
50 Palm Street, Sydney

- 156. What is the business of IMP Marketing Corporation?
  - (A) Manufacturing
  - (B) Shipping
  - (C) Finance
  - (D) Insurance
- 157. What is not a requirement of the position?
  - (A) Residence in Sydney
  - (B) Experience in sales
  - (C) A University degree
  - (D) Good communication skills
- 158. What extra benefits are provided?
  - (A) House allowance
  - (B) Car plan, and health insurance
  - (C) Traveling expenses
  - (D) Overtime

#### Film Lovers Wanted!

The Washington Film Festival is a 20-day event held every year during the first week of March. This year we are holding it from March 4-23, 2010. This festival is run entirely by volunteers. We urge you to share your time and talent for this event by joining many of Washington's film-loving people!

#### Pre-festival activities

From February 2 to 15, we need volunteers for the following committees: research of relevant films, film selection and classification, and sourcing films. From February 15 to 28, we need volunteers to preview the preselected films, organize the sequence of film screenings, plan advertising and publicity for the film festival, and do the actual executions of festival advertising and publicity.

#### Festival proper

During the festival proper, we need volunteers for these committees: registration, welcoming of guests and festival attendees, and day-by-day coordination of the film festival activities.

#### Post-festival activities

After the festival, we need volunteers for these committees: return of films to their owners, and preparation of the festival's income-and-loss statement.

#### Volunteer registration

Volunteers are requested to register with the Washington Film Festival, Tel. 600-565-4800, no later than February 2, 2010.

159. What is the purpose of the announcement?

- (A) To invite volunteers
- (B) To advertise an event
- (C) To make sponsorships
- (D) To get film exhibitors

160. When is the first day of the film festival?

- (A) February 15
- (B) January 3
- (C) February 2
- (D) March4

161. How many committees can one choose to join from February 2 to 15?

- (A) Two
- (B) Three
- (C) Four
- (D) Five

#### **Instructions**

We are assigning you 2 phone numbers to Test. You must call each number 4x from your land line & 4x from your cell phone for 2 days. Total calls you must make = 16 per day.

- 1. MAKE ALL CALLS AT DESIGNATED TIMES, YOUR LOCAL TIME
- 2. PAY ATTENTION TO THE MESSAGE YOU HEAR. IS IT CORRECT?

Attached are the spreadsheets containing;

- 1. Numbers & pass codes
- 2. Times of day you must make the calls
- 3. Types of phone you must call from (Landline, cellphone)

#### You must:

- A. Fill out ALL of the yellow boxes
- B. FOLLOW THE INSTRUCTIONS
- C. DO NOT SPEAK TO ANYONE! IF ANYONE TRIES TO SPEAK TO YOU HANG UP!!

\*\*I EXPECT TO RECEIVE 16 TOTAL COMPLETED AND FILLED OUT SPREADSHEETS FROM YOU (ONE SPREADSHEET FOR EACH CALL) PER DAY.\*\*

- 162. What are these instructions for?
  - (A) To make calls and talk
  - (B) To test telephones
  - (C) When to make calls
  - (D) Which lines to call
- 163. How many calls to make?
  - (A) 2 calls
  - (B) 4 calls per day
  - (C) 16 calls per day
  - (D) 8 calls
- 164. What needs to be done after making the calls?
  - (A) Follow the instructions
  - (B) Do not speak to anyone
  - (C) Hang up
  - (D) Fill out the spreadsheets

#### Questions 165-166 refer to the following memo

#### Membership

Get an idea on how much your peers are earning annually. Use the active Tech Pro IT Salary Snapshot for a quick salary preview. Join our community to access even more salary charts, including the annual IT Salary & Skills report. (IT=Information Technology)

As an active Tech Pro member, you'll have instant access to:

The IT Salary Benchmark Wizard,

Provides timely and updated salary benchmark information, Professional Salary Report,

Annual report published from IT professionals' comprehensive salary data.

Giving you comprehensive salary comparison against 36 IT job functions between different countries, industries and company sizes.

- 165. What is this announcement for?
  - (A) IT skills
  - (B) IT job functions
  - (C) Membership of Tech Pro
  - (D) Salary benchmark
- 166. What benefits are there as a member of Tech Pro?
  - (A) Access to salary benchmark and salary reports
  - (B) Access to different companies
  - (C) Find types of industries
  - (D) Find how much salary everybody is making

#### Questions 167-169 refer to the following notice

#### "How We Become What We Are"

A Seminar on Human Genetics

The seminar will be held on Monday, March 20, 2009, 9:00-12:00 noon, at the Conference Hall of the Chicago City Science Building, 200 University Road, Chicago University, Chicago. Our guest speaker will be Dr. Tom Brown from the Department of Biological Sciences, Massachusetts Institute of Technology, Boston. For reservations, call the Administration Office of Chicago University at 623-45-86 before March 15. There is no registration fee but reservation is a must. Snacks will be served. Check our website at www.geneticsseminar@chicago.org.

167. How long will the seminar be?

- (A) Four hours
- (B) One hour
- (C) Two hours
- (D) Three hours

168. What is the subject of the seminar?

- (A) Biochemistry
- (B) Technology
- (C) Heredity
- (D) Humanities

169. Where will the seminar be held?

(A) Massachusetts Institute of Technology

- (B) Chicago University
- (C) Cambridge University
- (D) Cornell University

#### **Featured Presentation**

Your data center servers are cornerstone to your business operations - so you need to make sure they are capable of supporting the resource intensive applications in your organization.

Exciting new developments in server hardware technology have made it possible to significantly increase the functionality of servers supporting mission-critical applications. In this presentation transcript, find out about new developments in:

Meeting the demands of SAP applications, Processor speed and active memory, Expansion, Virtual environment performance, And much more.

- 170. What is this presentation about?
  - (A) Business operations
  - (B) Mission-critical applications
  - (C) Data center
  - (D) Server hardware technology
- 171. What backs up the business operations?
  - (A) SAP applications
  - (B) Virtual environment
  - (C) Data center servers
  - (D) New developments

Hi Tom,

Apologies for not getting back to you yesterday.

The feedback from Andy was entirely positive. We think you'd be just the person to look after our technical support. I realize this has taken a rather long time to get this far, so thank you for being patient.

We would like to contract you as a sub-contractor ASAP. As the amount of work to start with will be very small, we would start with US\$1000 per month, rising as the work load increases to \$1500 and presumably above that should your hours continue to increase. Does that sound acceptable?

As this is part-time, you are clearly at liberty to take other part-time work. However, we would expect, and include in the contract, that you will respond to support calls, both email and phone, within the same day.

The payment system would be that we will wire-transfer the dollar amount each month to your bank account. But you will be responsible for all local taxes, security, etc. I don't know how you currently contract with HCL, but possibly in a similar way to this?

So you will need to invoice us monthly (by email) for the contracted fees and any additional costs that are incurred.

172. What is this letter for?

- (A) Bank account setup
- (B) Contract with HCL
- (C) Feedback from Andy
- (D) Technical support job offer

#### 173. How much work will be there?

- (A) Little work in the beginning, rising with time.
- (B) Very heavy and long hours work
- (C) Full time work
- (D) Not mentioned

#### 174. What kind of work is there?

- (A) Setting up a postal business address
- (B) Setting up a toll-free phone number
- (C) Purchase of a new computer
- (D) Support calls, both email and phone, within the same day.

ARTICLE CONTINUED ON THE NEXT PAGE

QUESTIONS CONTINUED ON THE NEXT PAGE

#### ARTICLE CONTINUED FROM THE PREVIOUS PAGE

## QUESTIONS CONTINUED FROM THE PREVIOUS PAGE

Questions 175-176 refer to the following letter

These additional costs will include:

- Setting up a postal business address
- Setting up a toll-free phone number
- Purchase of a new computer (spec to be agreed)

Rather than elaborate further on the details here now, can you let me know whether the basic structure of the above is acceptable?

Again, thank you very much for being patient with this slow process, but I'm sure you understand that contracting people unseen and at a great distance, for a sensitive customer-facing role, is something we wouldn't do too hastily.

Best regards, Richard 175. How will he be paid?

- (A) By postal transfer
- (B) By cash on month end
- (C) By bank transfer at month end
- (D) Need to collect the money
- 176. What has to be done at month end for payment?
  - (A) Responsible for local taxes
  - (B) Send an invoice every month
  - (C) Make security measures
  - (D) Make additional costs

#### Questions 177-178 refer to the following letter

How do you make your 2010 goals and dreams a reality?

Dear Tony,

How do you make your 2010 goals and dreams a reality? You need the "know-how" of your industry, well... it is worth spending 15 minutes of your time for this.

Take a look at our brand new MBA (Master of Business Administration), you will walk away with the BIG PICTURE and BIG IDEAS for your target industry - PLUS how to value your target company /project, all in just 72 hours.

Go through the mini boot camp designed for your industry and get the know-how you need to live your dreams right away. Why wait? Secure your seat at a mini-MBA today. Call Andy at (+65) 6305 9641 or email andy.william@ abc.com

- 177. What is this letter about?
  - (A) Knowing your industry well
  - (B) Mini boot camp
  - (C) Big pictures and big ideas
  - (D) Live your dreams
- 178. What is needed to achieve goals and realities?
  - (A) Study industries
  - (B) Join the MBA
  - (C) Make your dreams
  - (D) Call Andy

Questions 179-181 refer to the following memo

#### Get ready for our team-building exercise!

On Monday, March 3, 2010, the company will hold a whole-day team-building exercise at the Open Beach Resort in San Diego.

The activities in the morning will be done in the following order: bounty-hunting, tug-of-war, boat-building, and team relay. After lunch, we will do puzzle-solving exercises in separate groupings.

We are doing these exercises to promote the following skills in the organization: creativity, innovation, flexibility, and teamwork. The full participation of everyone is encouraged.

Assembly will be at the campus cafeteria. We will have breakfast there at 6:30 a.m. and the company bus will leave at exactly 8:00 a.m. Casual dress and sports get-ups are musts. We will have lunch and snacks at the beach resort.

- 179. What is the first activity of the day?
  - (A) Team relay
  - (B) Tug-of-war
  - (C) Boat-building
  - (D) Bounty-hunting
- 180. What should participants bring?
  - (A) Crossword puzzles
  - (B) Lunch
  - (C) Casual clothing
  - (D) Snacks
- 181. What is the purpose of the activity?
  - (A) To improve company teamwork
  - (B) To come up with new ideas
  - (C) To foster company loyalty
  - (D) To improve employee well-being

Questions 182-184 refer to the following advertisement

The new Fujitsu 500 Laser Printer is here! It has a high-speed processor for quick processing of documents with complex visuals. It delivers 25 clear, crisp copies per minute. It is compatible with both Windows and Apple operating systems. It comes with a 600-sheet paper tray, and can take three more trays for a maximum paper capacity of 1,800 sheets for much faster paper reloading. The new Fujitsu 500 Laser Printer—for speedy, high-quality printing you can always trust!

- 182. Up to how many sheets of paper can the printer trays hold?
  - (A) More than 1,800
  - (B) At most 1,800
  - (C) Approximately 600
  - (D) Less than 430
- 183. What does the advertisement highlight?
  - (A) The size
  - (B) The cost
  - (C) The availability
  - (D) The speed
- 184. Which printing job is most suitable with the machine's capabilities?
  - (A) Large stack s of paperwork with

heavy

visuals

- (B) A company's business report
- (C) A book with text only
- (D) Typed letters for reproduction

#### Questions 185-186 refer to the following letters

Institute of History Sydney State University Sydney, PXX 8624

April 27, 2010

Mr. Andy William Chief Librarian Chicago University Chicago, CH 4101

Dear Mr. William,

I would like to order photocopies of the following doctoral dissertations from your library:

<u>Title</u>	Date	No. of Pages
"Mexico's Role in the Fishing Strike of 1988"	1990	50
"Effect of Las Vegas' Geography on the War of 1852"	1975	40
"African Civil War: From Nigeria to Kenya"	2005	50
"The Story of the American Civil War"	1993	70

My personal check for \$25.80 is enclosed to cover the cost of the reproductions. Thank you.

Sincerely yours, Tom Hudson Professor, Sydney State University 185. How will the orders be paid?

- (A) By credit card
- (B) By bank draft
- (C) By wire transfer
- (D) By check

186. What is being purchased?

(A) Academic research

- (B) Magazines
- (C) Rare books
- (D) Newspaper articles

## QUESTIONS CONTINUED ON THE NEXT PAGE

2<sup>ND</sup> ARTICLE ON THE NEXT PAGE

# 1ST ARTICLE ON THE PREVIOUS PAGE

**QUESTIONS CONTINUED FROM THE PREVIOUS PAGE** 

Question 187 refers to the following letters

Institute of History Sydney State University Sydney, PXX 8624

Dear Mr. Tom Hudson,

Thank you very much for your order of photocopies of doctoral researches. I am very sorry the item "African Civil War: From Nigeria to Kenya" is not available right now. It will be available in two weeks. We accept your order but the shipment of this item will be delayed by two weeks. The rest of the items will be sent this week.

Thanks again.

Best regards, Andy William Chief Librarian Chicago University 187. Which document will be shipped after two weeks?

- (A) Mexico's Role in the Fishing Strike of 1988
- (B) Effect of Las Vegas' Geography on the War of 1852
- (C) African Civil War: From Nigeria to Kenya
- (D) The Story of the American Civil War

Questions 188-190 refer to the following letters

Ms. Jenny Brown Sales Manager Crystal Trading Company Ltd.

I am pleased to recommend Mr. Tom Johnson for the position of sales assistant. Mr. Johnson was my student in Sales and Business at the University of Chicago. He excelled not only in academics but also in leadership, particularly as student union chairman. He was also a member of the Business Society of Chicago.

Mr. Johnson has strong persuasive skills and a very positive work outlook - qualities that should make him a valuable member of your organization. With my best wishes,

#### And William

Dear Mr. Andy William,

This is Jenny from Crystal Trading Company. I really thank you very much for introducing Mr. Tom Johnson for the position of sales assistant. I have something to ask you about this. Please send me the following information: his references, and his most recent resume.

Thanks in advance for your help.

Jenny Brown

- 188. What is the purpose of the letter?
  - (A) To apply for a new position
  - (B) To reject an employee
  - (C) To recommend a person for a job
  - (D) To explain a marketing procedure
- 189. What is not mentioned as the strength of Tom Johnson?
  - (A) Leadership exposure
  - (B) Persuasiveness
  - (C) Trading experience
  - (D) Scholarship
- 190. What additional information does Jenny Brown request?
  - (A) His references
  - (B) His academic records
  - (C) Job experience
  - (D) His family background

Dear Household Goods Adviser,

My vacuum cleaner isn't performing properly. There's no suction when I switch it on. I have checked the wirings but found them in good order. I also checked the dirt bag inside and there was no hole in it whatsoever. I suspect that the compressor is busted. Please let me know what to do.

Ms. Brown

Ms. Brown,

Did you hear a loud whirring sound before the vacuum cleaner malfunctioned? If you did, the compressor may indeed be the problem. Don't move the compressor mechanism to avoid further damage to other parts of the vacuum cleaner. Call a qualified technician to undertake repairs on the unit immediately.

Household Goods Adviser

- 191. What is the problem with Ms. Brown's vacuum cleaner?
  - (A) The dirt bag inside is

punctured.

- (B) It doesn't suck dirt anymore.
- (C) It has defective wiring.
- (D) The switch mechanism is

defective.

- 192. Who should Ms. brown call about her problem?
  - (A) A salesman
  - (B) An engineer
  - (C) A technician
  - (D) An electrician

Questions 193-194 refer to the following phone call and letter

Hi, is this Prima Food Store? I saw your advertisement in the newspaper. The special sales campaign with limited time is very attractive and the prices are reasonable. I don't have a big order, but I wonder if you can accept the following order. I need them badly so I would request a speedy delivery.

My order is 10 packets of Kraft sliced cheese, 3 kg of Pete Orange marmalade, 5 kg of Sunflower Honey and 2 kg of Olive pickles.

Thanks a lot. I look forward to the delivery.

To: tbrown@gmail.com

From: ajohnson@primafood.com

Subject: Verification of Order

Dear Ms. Brown,

About our telephone conversation this morning, I would like to confirm your order for the following:

10 packets Kraft sliced cheese

3 kg Pete Orange marmalade

5 kg Sunflower Honey

2 kg Olive pickles

Please expect delivery by tomorrow afternoon.

Sincerely,

Andy Johnson Manager, Prima Food Store

- 193. How was the order made?
  - (A) By post
  - (B) By phone
  - (C) By e-mail
  - (D) By fax
- 194. Which item was not ordered?
  - (A) Marmalade
  - (B) Honey
  - (C) Margarine
  - (E) Sliced cheese

Questions 195 to 196 refer to the following letter and the email

Mrs. Alison Forbs 21 St. Andrew's Street Abington Road Boston

April 17, 2011 Dear Mrs. Forbs

Thank you for your interest in our Shine 7 electric toothbrushes. Please find our new toothbrush catalogue enclosed.

Shine 7 toothbrushes have been scientifically proven to highly efficiently remove lime scales from your teeth. The compact shape of the brush head enables you to reach even the most inaccessible corners in your mouth. Also, the specially designed handle easily fits in your hand for easy control.

If you have any further enquiries, please call us at 067 982 34571 or email us at shinestar@ktt.com.

We hope you will enjoy looking through the catalogue. We are looking forward to your order.

Sincerely yours Megan Elliott Customer Service Shine Star Co., Ltd.

- 195. What did Megan Elliott send to Alison Forbs?
  - (A) Shine 7 electric toothbrushes
  - (B) Shine 7 electric toothbrush heads
  - (C) A sample set of Shine 7 electric toothbrushes
  - (D) A Shine 7 electric toothbrush catalogue
- 196. What has been proven by scientists about Shine 7 toothbrushes?
  - (A) They protect cavities highly effectively.
  - (B) They save users time for brushing teeth.
  - (C) They remove lime scales very efficiently.
  - (D) They last much longer than other toothbrushes.

#### 1<sup>ST</sup> ARTICLE ON THE PREVIOUS PAGE

Questions 197 to 198 refer to the following letters and the email

Subject: Shine 7

To: shinestar@ktt.com From: aforbs@btt.com April 19, 2011 10:20:11

Dear Ms. Elliott

Thank you for sending me the catalogue for Shine 7 electric toothbrushes.

Before I place an order, I would like to ask you a question. I am thinking about buying electric toothbrushes for my children as well. However, one of them, 9 years old, has small jaws and so needs a toothbrush with a small head. But the brushes for children in your cataogue seem to be bigger than the conventional toothbrushes. I just wonder if you have any smaller brush heads. Also, could you possibly let me know the size (approximate width and length) of the smallest brush you have?

Thank you for your assistance.

Best regards, Alison Forbs

- 197. What enables the brush head to any corner in your mouth?
  - (A) It's vibration.
  - (B) The special material of the brush.
  - (C) Brushing techniques Shine Star recommends.
  - (D) It's compact shape of the brush head.

198. What is the problem with one of Alison Forbs' sons?

- (A) His teeth decay easily.
- (B) He wouldn't brush teeth with his conventional toothbrush.
- (C) He doesn't like small brush heads.
- (D) He needs a small brush head because of his small jaws.

#### Question 199 refers to the following letters and the email

Mrs. Alison Forbs 21 St. Andrew's Street Abington Road Boston

April 20, 2011 Dear Mrs. Forbs

We are glad to read that you are considering placing an order with us.

Fortunately we have special brush heads for toddlers which may be suitable to your son. The size of these brush heads is only 1 inch in diameter.

We think that this will be suitable to your son's small jaw.

We are looking forward to your order.

Sincerely yours Megan Elliott Customer Service Shine Star Co., Ltd. 199. Who are the small brush heads made for?

- (A) Pet dogs
- (B) Elderly people
- (C) There are no small brush heads
- (D) Young children

1st and 2ND ARTICLES ON THE PREVIOUS PAGES

#### Question 200 refers to the following text message

Jane: I got tickets to the baseball game tonight

Tim: Cool. Is that an invite? I love the Kings. They are having such good season.

Jane: Sure is. I think they can win the title this year.

Jane: Front row behind the catcher. Meet at 6.45 at the gate?

Tim: It's a date. Thank you so much.

Jane: My pleasure. Go Kings!

200. What time will Jane and Tim be meeting?

- (A) Quarter to seven
- (B) Quarter past six
- (C) Half past six
- (D) Quarter to six