TOEIC(R) Mock Test

LISTENING TEST READING TEST

General Direction

This test is designed to measure your English language ability. The test is divided into two sections: Listening and Reading.

You must mark all of your answers on the answer sheet. For each question, you should select the best answer from the answer choices given. Then, on your answer sheet, you should find the number of the question and fill in the space that corresponds to the letter of the answer that you have selected. If you decide to change an answer, completely erase your old answer and then mark your new answer.

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example:

















Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

You will hear: Where is the meeting room? You will also hear: (A) To meet the new director (B) It's the first room on the right (C) Yes, at two o'clock.

The best response to the question "Where is the meeting room?" is choice (B), "It's the first room on the right," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

- 11. Did you go to see a doctor already?
- (A) Yes, a little bit.
- (B) Behave yourself.
- (C) I'll do it now.

- 12. I don't know what the new project is about.
- (A) Actually, neither do I.
- (B) This is our new product design.
- (C) I just heard the news about his promotion.

- 13. Do you know where the next international competition will be held?
- (A) Yes, I will attend the international conference.
- (B) I'm not exactly sure.
- (C) I don't think Mr. Wilson will go.

- 14. I haven't completed the design of new product.
- (A) You'd better hurry up.
- (B) Tracy is such a good designer.
- (C) The design competition will be held in Beijing.

- 15. Do you have the time?
- (A) No, I don't have time.
- (B) Yes, I need to make more time.
- (C) It's half past ten.

16. Have you heard anything about a new project starting from this April?

- (A) As usual.
- (B) Nothing special.
- (C) I hope not.

- 17. Which picture would you like to use as the presentation material?
- (A) It's up to you.
- (B) I can take a picture for you.
- (C) It is the most picturesque place.

- 18. How was your business trip to Australia?
- (A) I took business administration.
- (B) I was busy as usual.
- (C) Yes, I have been to Australia.

- 19. Why did you buy real estate in Florida?
- (A) For investment purposes.
- (B) Yes, I already placed a purchase order.
- (C) Because I was on the phone.

20. Have you ever taken a project manager training course before?

- (A) Yes, I have taken a train.
- (B) Unfortunately, never.
- (C) I need to manage a new project.

- 21. Why don't we introduce an incentive bonus for our department?
- (A) That's a keeper.
- (B) Good heavens!
- (C) Guess what?

- 22. Did you finish modifying the design of new product?
- (A) I was the model of new designer's collection.
- (B) Yes, I'd better check the project schedule.
- (C) I'm almost done.

- 23. How are you getting back home after the party?
- (A) I'm fine, thank you.
- (B) I'll take a cab.
- (C) By noon.

- 24. Which computer do you recommend?
- (A) The system password is required.
- (B) The data is saved in this computer.
- (C) The one that has the latest system installed.

- 25. It seems like our new product has increased its sales.
- (A) Yes, fortunately.
- (B) He works in the sales department.
- (C) This item is on sale.

26. I don't know what I'm going to do.

- (A) Keep going like that.
- (B) Yes, I hope so.
- (C) Actually, neither do I.

27. Will you visit ABC Corporation next week as scheduled?

- (A) Most likely.
- (B) That is my weak point.
- (C) It's along the street.

28. It's been a long time since all sales members got together.

- (A) I will attend a seminar.
- (B) Keep in touch.
- (C) Yes, it's been almost two months.

29. How long are you going to wait to get an answer from your subordinate?

- (A) I can't wait to see.
- (B) Only for a couple of days.
- (C) I will stay on the line.

30. I wonder what Emily's sister subsists on.

- (A) Yes, it's wonderful.
- (B) Ask your subordinates to assist you.
- (C) So do I.

- 31. Why don't we go through this proposal right now?
- (A) Sounds good.
- (B) I proposed a marketing program.
- (C) Because we have to leave now.

32. Thank you for your idea about a specific operating strategy you gave us in the last meeting.

- (A) We need to modify the specification.
- (B) I'm glad to hear it.
- (C) Don't give up until the last minute.

33. Did you know that we wouldn't be able to receive a package from Singapore until next week?

- (A) Yes, unfortunately.
- (B) I'll take my backpack.
- (C) No, I was badly wounded.

- 34. Please make sure to shred this document after you read it.
- (A) Definitely as it is a confidential one.
- (B) I need to get a new thread.
- (C) That was an explosive documentary.

- 35. Which train should I take to go to Greenwood?
- (A) Mr. Green provides training.
- (B) It runs faster than the one I took yesterday.
- (C) The one at platform number eight.

- 36. Is Mr. Wright the speaker of today's seminar?
- (A) He will speak to Nancy.
- (B) No, Mr. Smith is.
- (C) I will have a semi-custom bag soon.

37. It's high time to come up with specific ideas.

- (A) This is a good idea.
- (B) I don't think it's too high.
- (C) I think so, too.

38. Why don't you leave her a voicemail instead of calling her?

- (A) Yes, I will keep contact with her.
- (B) That's a great idea.
- (C) I will send a letter.

- 39. Did you hear we have to increase output by 5% next year?
- (A) You need to input your personal information.
- (B) You're such a tough person.
- (C) This is the first I've heard about it.

- 40. Have you completed your research report already?
- (A) I'm still working on it.
- (B) I was searching for some information on the Internet.
- (C) I got a good grade on my report.

Directions:

You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your text book.

41. What is the main topic of this conversation?

(A) Renewal of passport

(B) Promotion at the department

(C) Experimental result

(D) Password expiration

42. What does the woman ask Mr. Landmark to do?

- (A) To create new password
- (B) To take a message when he receives a call from her
- (C) To prepare for renewal of passport
- (D) To clear his old information

43. Where are these speakers most likely?

- (A) At the department store
- (B) In the Landmark Tower
- (C) At their workplace
- (D) At school for extension lecture

44. What is the main topic of this conversation most likely?

- (A) Adjournment of the conference
- (B) Present for their friend
- (C) Sample collection
- (D) Research project

45. What does the woman say about the meeting with IOP Company?

- (A) It is canceled.
- (B) It will be held as scheduled.
- (C) It will be put off.
- (D) Nothing is changed.

46. What does the woman say other than the meeting with IOP Company?

(A) Research project

- (B) Making a call to R&D
- (C) Image modification
- (D) Sample check

47. Why did Mr. Simpson make a call to the man?

- (A) To deliver the new system
- (B) To check his login account
- (C) To make an appointment
- (D) To make a final decision

48. What does the man ask Lisa to do?

- (A) To place a purchase order
- (B) To ring Mr. Simpson back
- (C) To check the system
- (D) To change the meeting schedule

49. When will the meeting be held most likely?

(A) Next Thursday(B) This coming Thursday(C) This coming Tuesday(D) Next Tuesday

50. What is this conversation mainly about?

(A) Selling price(B) Job interview

- (C) Business trip
- (D) Quotation
51. What does the man want to do?

- (A) He wants to make an investment.
- (B) He wants to manage the schedule.
- (C) He wants to work as a manager.
- (D) He wants to attend the seminar.

52. When will the man come back to GHT Electronics most likely?

- (A) At an early date
- (B) September 3rd
- (C) October 1st
- (D) November 1st

53. Where are the speakers most likely?

- (A) At the airport
- (B) At the worksite
- (C) At the hotel
- (D) At the lobby

54. What does the man want Sherry to do?

- (A) To prepare the presentation material
- (B) To check the market direction
- (C) To make a date with Mr. Lincoln
- (D) To participate in the competition

55. When will the man meet with Mr. Lincoln most likely?

- (A) Monday morning
- (B) Wednesday afternoon
- (C) Tuesday morning
- (D) Thursday afternoon

56. What is this conversation mainly about?

(A) Seasonal sale

- (B) Market research
- (C) Promotion exam
- (D) Promotional activities



57. How many times will the man have the event altogether by the end of this month?

- (A) One
- (B) Three
- (C) Two
- (D) Four

58. What does the woman ask John to do?

(A) To call for help if necessary

(B) To prepare for the event right away

(C) To go through the specifications

(D) To inform the detail of the event

59. What does the man think about Jane's comments about the new project?

(A) He is against her idea.

(B) He concurs with her.

(C) He has different idea.

(D) He is indifferent about it.

60. What does the man mention as the most important to stay within the budget?

- (A) To waste their breath
- (B) To edge out their rival
- (C) To control the system remotely
- (D) To practice economy

61. What is the man going to do after this conversation?

- (A) To arrange accommodation
- (B) To confirm the plan
- (C) To reserve a table
- (D) To find a book about the project

62. Where are the speakers most likely?

(A) The bus stop(B) The ticket office(C) The office(D) Queens Town

63. Where does the woman want to go?

- (A) The ticket office
- (B) King Street
- (C) Department
- (D) Queens Town

64. What time will the bus leave for Queens Town?

- (A) 1:00pm
- (B) 1:10pm
- (C) 1:40pm
- (D) 1:14pm

65. What does the man want to do?

- (A) He wants to be an accountant.
- (B) He wants to send a mail to his home.
- (C) He wants to create his login account.
- (D) He wants to buy some items.

66. Why does the man need to create this account?

- (A) Because he forgot his security password.
- (B) Because his employee number was changed.
- (C) Because his employee number is confidential.
- (D) Because he is a new hire.

67. What does the woman ask the man to do?

(A) To complete the application and send it by interoffice mail

(B) To create his information sheet and send it by mail

(C) To complete the form and send it by e-mail

(D) To create his account with his new

employee number

68. What is this conversation mainly about?

- (A) A heavy thunderstorm
- (B) A delivery Truck
- (C) The congested schedule
- (D) The delivery delay

69. When was the woman supposed to receive the package?

- (A) Yesterday morning
- (B) Yesterday afternoon
- (C) The day before yesterday
- (D) This morning

70. When will the woman receive the package?

- (A) Tomorrow afternoon
- (B) Late this evening
- (C) Tomorrow morning
- (D) Late this afternoon

Directions:

You will hear some short talks given by a single speaker. You will be asked to response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your text book.

71. What is this voice mail message mainly about?

(A) A new project(B) A lunch meeting(C) A project budget(D) A personal matter

72. What does the woman talk about with Mr. Landmark?

- (A) A personal matter
- (B) A project schedule
- (C) A project manager
- (D) A project budget

73. When does the woman want to have lunch with Mr. Landmark?

(A) February 27(B) March 1(C) March 12(D) March 2

74. Who recorded this message most likely?

(A) A tour guide

(B) A staff member in the information center

(C) A travel vendor staff member

(D) A staff member of the tour bus company



75. If you would like to apply for express bus ticket, what number do you need to press?

(A) 2
(B) 3
(C) 4
(D) 1

76. If you would like to change payment methods, what do you need to do?

(A) Press 7(B) Hold the line(C) Press 2(D) Press 3

77. What is this voice mail message mainly about?

- (A) A deficient capacity
- (B) Defective goods
- (C) A sample collection
- (D) Crack control

78. What does Mr. Scott ask Mr. Kelly to do for parts?

- (A) He wants him to repair them.
- (B) He wants to cancel a contract.
- (C) He wants him to replace them.
- (D) He wants him to recall them.

79. What will Mr. Kelly do just right after hearing this message?

(A) He will send new parts.

- (B) He will send a message.
- (C) He will visit ABC Electronics.
- (D) He will contact Mr. Scott.

80. What is this message mainly about?

- (A) A bakery advertisement
- (B) A seasonal sale
- (C) Share price index
- (D) Product assessment

81. How long will this event be held?

(A) Two weeks

- (B) Three weeks
- (C) Four weeks
- (D) Five weeks

- 82. If you purchase chocolates that are worth a total of \$200, how much do you need to pay?
- (A) \$165(B) \$150
- (C) \$175
- (D) \$170

83. What is this message mainly about?

- (A) A boarding announcement
- (B) A flight cancellation
- (C) An international competition
- (D) A flight schedule change

84. Where is Ms. Morris's destination?

(A) Chicago

- (B) New York
- (C) London

(D) Rochester

85. Why doesn't Ms. Morris know the flight schedule to London?

- (A) Because the schedule is in a shambles.
- (B) Because she doesn't have a timetable.
- (C) Because her mobile is broken.
- (D) Because she doesn't expect it.
86. What is this speech mainly about?

- (A) Human resource management
- (B) Budgetary management
- (C) Human capital management
- (D) Investment management

- 87. Which is the right combination of these three elements in a company's operation cycle?
- (A) Business, operation, and human resources
- (B) Business, organization, and human resources
- (C) Business, investment, and human resources
- (D) Business, project, and human resources

- 88. What does "human resource management" do other than contributing to company's high value?
- (A) To optimize relationship among business, organization, and human resources
- (B) To complete a project without any delay using organization and human resources
- (C) To build relationship among business, organization, and human resources
- (D) To improve company capability using business, organization, and human resources

89. Who is Mr. Morris?

- (A) SBC System's profitable customer
- (B) A contact person of the convention host
- (C) SBC employee to make a presentation
- (D) SBC System's project manager

90. How many minutes does Mr. Walker's side want for their presentation?

(A) 20 minutes

- (B) 10 minutes
- (C) 30 minutes
- (D) 40 minutes

91. When does Mr. Walker want to hear from Mr. Morris by?

- (A) Next March
- (B) By the end of next month
- (C) By the end of next week
- (D) By the end of this week

92. What does Mr. Brown want to do with Mr. Lee?

- (A) To have lunch
- (B) To have brunch
- (C) To create a product
- (D) To talk using video system

93. How long will it take for them to check matters for the project?

(A) An hour(B) Three days(C) All days long

- (C) All day long
- (D) About 30 min

94. Where is Mr. Lee most likely?

(A) Singapore

- (B) Australia
- (C) London

(D) America

95. What is this news report mainly about?

- (A) Mental action
- (B) Teachers at school
- (C) Orphanage
- (D) A person who teaches and advises

96. What is the benefit to use this system?

(A) To offer more chance to work for younger people

(B) To provide vocational training to younger people

(C) To prevent drug abuse among younger people

(D) To check the immune system

97. What does Schools on Wheels do?

(A) To offer some education to homeless children for free

(B) To provide children with medical treatment

(C) To make TV commercial of homeless children

(D) To give some places to children to sleep

98. What is this radio ads mainly about?

- (A) Rented house
- (B) Event site
- (C) House on sale
- (D) Marriage meeting

99. What does the Green Grace House do?

- (A) To build a Victorian style house
- (B) To sell party items
- (C) To host parties
- (D) To sell Victorian furniture

100. What day is the Green Grace House closed?

(A) Thursday

- (B) Wednesday
- (C) Tuesday
- (D) Monday

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence.

Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Bob had (
knew it.
(A) a malaria
(B) malaria
(C) the malaria
(D) malarias

) after he came back from his trip, but nobody

102. What do you think ((A) Mr. Lincoln is(B) Mr. Lincoln be(C) is Mr. Lincoln(D) be Mr. Lincoln

)?

103. You should not find (

(A) mistake

(B) failure

(C) foolishness

(D) fault

104. Everyone in my group cannot put (management of this company.

) with the work of others.

) with authoritarian

(A) out

- (B) down
- (C) up
- (D) in

105. Have you got in (
sale in next month?
(A) touch
(B) feeling
(C) idea
(D) connection

) with your profitable customer for seasonal

106. We need additional appropriation because our department ran (of all budgets for the current project.

- (A) as
- (B) cut
- (C) out
- (D) down

107. Mr. Jackson decided not () in the economic seminar tonight as he would have a meeting with his colleagues.

- (A) participate
- (B) to participate
- (C) participating
- (D) participated

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108. You said Ms. Dickinson was so intellectual and ingenious, and so
( ).
(A) is she
(B) you are
(C) she is
(D) are you
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109. I wonder if I can talk with you about next project schedule () this Friday afternoon.

(A) in

(B) at

(C) for

(D) on

110. Ms. Allen asked a question (last Wednesday.

(A) for

(B) to

(C) of

(D) toward

) the speaker in the seminar held on

111. How long (branch office?(A) has it been(B) did it pass(C) was it(D) has it passed

(C) completes(D) completing

) since Mr. Wood came back from Singapore

112. We shall leave for ABC Company as soon as we () the design.(A) will complete(B) completed

113. Mr. Harrison and Ms. Mason will join the project B when they() the project A.

- (A) completed
- (B) will have completed
- (C) will complete
- (D) have completed

114. Mr. Landmark lost the important design data because of his computer trouble,bothered him a lot.

- (A) what
- (B) it
- (C) which
- (D) That

115. He is the CEO of SCS System (other day.(A) of whom(B) that(C) whom(D) who) I spoke at lunchtime the

116. I don't doubt () Ms. Phillips will leave for another job since she has been annoyed with her boss.

- (A) if
- (B) that
- (C) whether
- (D) as

117. You (
busy preparing seminar.
(A) had not better
(B) had better not to
(C) had better not
(D) had not better to

) interrupt Ms. Dixon now as she is currently

118. I often hear it (to succeed in our lives.

(A) to say

(B) said

(C) say

(D) saying

) that we need to keep working with conviction

119. It was only this morning that Mr. Dickinson () us about his job relocation to Singapore.

- (A) spoke
- (B) said
- (C) talked
- (D) told

120. Since it is hard to find an interpreter of Egyptian, I wonder if Mr. Simpson can make himself () in Egyptian during his business trip.

- (A) understand
- (B) understood
- (C) understanding
- (D) to understand

121. Mr. Peterson is a sales manager and he is looked up () by his subordinates.

(A) to

(B) in

(C) into

(D) on

122. Did you know that the stock option system was done away () in our company?

(A) for

- (B) in
- (C) as
- (D) with

123. We need to get new toner for the printer A as it will () out of toner in a couple of days.

(A) take

(B) run

(C) go

(D) walk

124. If you come to Singapore again, please don't forget to drop in () Ms. Simpson.

(A) at

(B) for

- (C) on
- (D) to

125. John, you'd better not interrupt Bob because he has been pretty busy to learn some materials () heart for tomorrow's presentation.

(A) in

(B) with

(C) at

(D) by

126. Although Mr. Scott was expected to come to a shareholder meeting this year, he didn't turn ().

- (A) up
- (B) on
- (C) to
- (D) down

127. Yesterday's videoconference was called off on () of computer system trouble.

- (A) terms
- (B) account
- (C) condition
- (D) suggestion

128. I'd like to recommend Ms. Lincoln as a next group leader since she is a person to carry () what she promises.

- (A) into
- (B) in
- (C) with
- (D) out

129. I ran () Mr. Dickinson in HGR Technology in the International Convention last week.

(A) above

(B) for

(C) across

(D) at

130. Internal support team has been very busy to look () a cause of this morning's system trouble.

(A) into

(B) on

(C) with

(D) above

131. Mr. Sayles has been at the top in sales performance for the last three years and it adds () his faith.

(A) on

- (B) at
- (C) to
- (D) for

132. Ms. White modified the design data very cautiously () she should be complained by the business partner.

- (A) less
- (B) for
- (C) despite
- (D) lest

133. All members of group A are () the opinion that we should cooperate with ABC Research Center to develop a new system.

(A) at

(B) of

(C) for

(D) with

134. () did I expect that Mr. Taylor would resign his current position.
(A) Nothing
(B) Few
(C) Never
(D) Not

135. Rigorous () Mr. Brown is, everyone thinks that he is very intellectual and sublime person.

(A) as (\mathbf{D}) for

(B) for

(C) of

(D) with

136. To be frank () you, I think the system you created is not user-centered design.
(A) in
(B) on
(C) toward
(D) with

137. Let's have a garden welcome party for Ms. Kelly on this coming Saturday, weather (). (A) permits (B) permitted

- (C) permitting
- (D) being permitted

138. Mr. Woods is as hard worker down to the bone as () lived. (A) never

- (B) ever
- (C) being
- (D) is

139. I wish I (Company's website.(A) had listened(B) should listen(C) was listened(D) listened

) to Ms. Wilson's advice to design SBC

140. It makes no (seminar or not.(A) matter(B) reason(C) difference(D) meaning

) to me whether Mr. Green participates in the
PART 6

Directions:

Read the texts on the following pages. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet. Dear Mr. Wilson

We would like to inform you such good news. The legislature's tariff ruling that was handed down on June 20th, 2011, has made it possible for our company _ _ _ _ _ _ _ _ _ our list price for Egyptian cotton. (A) to be reduced (B) to reduce (C) reduce (D) reduces Effective _ _ _ _ _ July 1st, 2011, all full orders received for eight week delivery will be billed as follows: (A) at (B) since (C) until (D) as of STOCK OLD PRICE NEW PRICE #0234 \$57.00 \$51.30 #0235 \$53.00 \$47.70 #0236 \$49.00 \$44.10 We are so pleased to be able to pass this savings directly on to you. The prices above do not include the additional 5 per cent discount _ _ _ _ _ _ _ _ _ _ _ to our customers who pay within the 10-day discount period. (A) that is offered (B) that offers (C) offering (D) to offer If you have any questions about this matter, please feel free to contact me at 384-4582-5725 or email us to customer service@cottonworld.com. Sincerely yours, Jennifer Green Cotton World Ltd.

Dear Ms. Simpson Thank you for your inquiry about our "Best English Teaching Kit" I am enclosing our catalog your review. (A) to (B) in (C) as (D) for We developed Best English Teaching Kit to provide educators _ _ _ _ a comprehensive and effective means of transmitting information and to help modernize educational methods. (A) for (B) to (C) with (D)as Owing to the usage of audiovisual aids widely _ _ _ _ _ so many educators throughout the field, there are so many children who are very receptive and stimulated to learn. (A) accepted by (B) accepts (C) will accept (D) to accept After you review our material, we will highly appreciate if you give us some comments, and we will look forward to answering any questions you have about our product. Once again, thank you for your interest in Best English Teaching Kit. Sincerely yours, **Cindy Thompson** Sales Manager of English World

To: [Jessica White] jessica.white@bestinterpretaion.com From: [Linda Peterson] linda.peterson@bestinterpretaion.com Date: February 12, 15:03 Subject: Interpreter of Chinese (urgent) Dear Jessica, ____e-mail from CVB Museum. (A) had received (B) just have received (C) am to receive (D) would receive They would like us to send three interpreters of Chinese for International Cultural Festival. The festival will start from April 1st and be held _ _ _ _ _ _ May 31st this year. (A) to (B) by (C) on (D) until Please look for someone _ _ _ _ _ in our company and contact them to ask their availability as soon as possible since the contact person in CVB Museum would like to hear from us by the end of tomorrow. (A) being registered (B) registers (C) registered (D) registering If you have any questions about this matter, please let me know. Thank you for your cooperation in advance. Regards, Linda Peterson

Best Girl's Beauty Notice of Our Christmas Discount Thank you for using Best Girl's Beauty as your favorite beauty salon! From December 1 to December 25, all members can receive big savings _ _ _ the following menus of all 10 salons. (A) in (B) to (C) at (D) on Now, if you make an appointment to have at least two treatments _ _ _ _ _ _ on the same day, we are offering a discount. (A) doing (B) done (C) to do (D) will be For example, if you get a haircut and also have us apply sculptured nails, the cost for your nail application will be \$20 _ _ _ _ \$35. The discount for a manicure or pedicure is \$5 off our regular price. (A) insisted on (B) intruded in (C) instead of (D) inpoured in It is full of privileges available to members only, such as other seasonal and special services. We'd like to hope to see you soon! Don't miss this big chance!

PART 7

Directions:

In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153 to 156 refers to the following notices

From: bob.wilson@abcnet.com To: <u>cutomer_service@bestfurniture.com</u> Subject: Dining Table Set

Dear Sir or Madam

I recently ordered dining table set from your online store. However when I received it, I noticed that there were some cracks on the dining table and some scratches on two chairs although other two chairs looked fine. I immediately contacted your customer service center, and they told me to send the set with cracks and scratches back to you. At that time, one of your staff told me that you would send substitute set within a week or so. However even after I sent back the previous set to you and one month has gone by, I haven't received anything yet.

I have been pretty annoyed with this situation and I really don't know what to do any more. Please let me know when you can ship the substitute set immediately. Although this was my first time to purchase your items from your website, depending on your further response, I will never check your website.

I look forward to hearing from you at an early date. Regards, Bob Wilson 153. Why did Mr. Wilson send this e-mail?

- (A) To place an order
- (B) To confirm the product's availability
- (C) To do protest
- (D) To check delivery method

154. How long has Mr. Wilson been waiting?

- (A) two weeks
- (B) four weeks
- (C) three weeks
- (D) one week

155. What is Mr. Wilson likely to do in the future?

- (A) To check the price
- (B) To confirm support system
- (C) To ignore BestFurniture.com
- (D) To check production system

156. The word "substitute" in Paragraph 2, Line 3 is closest in meaning to

- (A) subordinate
- (B) subtracted
- (C) attractive
- (D) alternative

Question 157 to 160 refers to the following notices

ZX Consulting is looking for talented software engineer to join their organization

Roles/Responsibilities

* Software engineer will be responsible for the followings such as planning, design, and testing of system as well as installation, operation, and maintenance of system.

•Software engineer's responsibility will also include interaction on a day-to-day basis with senior Chinese clients, and projects management.

Required skill

- * Tracking record of people and project management
- * Excellent technical skills such as VB, VC++, C/C++, SQL Server, and DB2

•At least 3 years of working experience in information systems design and development

Preferred skill

* PMP Certificate

* PMBOK and CMMI knowledge Personal Attributes

- * Excellent communication skills
- * Proactive and leadership
- * Fluent in Cantonese (at lease fluent, not business level)

157. What is this notice mainly about?

- (A) job action
- (B) job vacancy
- (C) job adaptation
- (D) job allocation

158. What is NOT mentioned as software engineer's responsibility?

- (A) Delivery schedule
- (B) System design
- (C) System installation
- (D) Project management

159. What is the required skill to apply for this position?

- (A) Strong communication skills
- (B) CMMI knowledge
- (C) Fluent in Cantonese
- (D) Certain amount of system design experience

160. The word "interaction" in Line 5 of this notice is closest in meaning to

- (A) service
- (B) conference
- (C) intercommunication
- (D) discussion

From: [Peter King] <u>peterking@acssystem.com</u> To: [Dennis Wilson] <u>denniswilson@acssytem.com</u> Subject: International technology exhibition Date: May 4, 2011

Dear Peter,

I'd like to let you know that International Technology Exhibition will start from July 1st in San Francisco. This would be a great chance for us to check different systems from all over the world. According to the ads, a drawing card of this exhibition is one of the medical systems created by Japanese System Company. Since we are also in the middle of making a medical system, I think we should go and check.

If you would like to know more about this exhibition, you can visit at

http://www.internationaltechexhibit.com.

We need the following information to register:

Company name

Your name and title

Your e-mail address and phone number

When you will come

Specialized research interests

If you are interested in this exhibition, I'd like to register at an early date. Please let me know what you think about this matter. If you have any questions, please feel free to contact me. Thank you and have a lovely day!

Dennis Wilson Software engineer System Development Department 161. Why has Mr. Wilson written to Mr. King?

- (A) To inform a fair
- (B) To make a new account for Mr. King
- (C) To promote a sales event
- (D) To inform system upgrade

162. What is NOT stated as the required information to register?

- (A) Date to participate
- (B) Corporate name
- (C) Research result
- (D) Hat

163. The word "a drawing card" in Line 8 of this e-mail is closest in meaning to

- (A) Theme
- (B) Main topic
- (C) Main concept
- (D) Featured product

164. What does Mr. Wilson as Mr. King to do?

(A) To make a phone call to the exhibition host

- (B) To inform his thought to Mr. Wilson
- (C) To make a quotes to go to this event
- (D) To have a meeting with his subordinates

Before you bare your lips to the sun, consider this. Your lips have less melanin (the skin's natural sun protectant) than other parts of your skin. That makes them more susceptible to the sun's UVA and UVB rays, which not only burn your lips, but also can possibly cause premature aging or even lip cancer. Fortunately, there's Super Ultra Protection with SPF 30. It has six protectants to screen the sun's damaging UV rays and preserve lip moisture. Plus, it's water-resistant, PABA-free and also recommended by The Skin Cancer Foundation. If you purchase this now, you can get a free sample of new hair treatment for free! Don't miss this chance!

165. What is this advertisement mainly about?

- (A) Description of UV rays
- (B) Skin cancer prevention
- (C) Sun protect lip balm
- (D) Tanning salon

166. Which is NOT mentioned as adverse

- effect of less melanin?
- (A) Sunburn your lips
- (B) Lip drooping
- (C) Premature aging
- (D) Lip cancer

167. The word "susceptible" in Line 3 of this email is closest in meaning to

- (A) Commonly affected
- (B) Superficial
- (C) Highly effective
- (D) Tentative

168. What is the benefit for people to have this item?

(A) They can protect their lips from damaging UV rays.

(B) Their lips will have less melanin owing to this item.

(C) Their lips will have more melanin.

(D) They can protect their face as well.

Question 169 to 173 refer to the following notice	169. What is this notice mainly about? (A) Credit card bill (B) Expert evidence
DIAMOND DÉCOR It's filled with styleflairsavoir faire. It's fresh. Fun. And brimming with joie de vivre. DIAMOND DÉCOR translates the spirit of passion and vitality into the world of home design and decoration. Celebrates the life you lead today. With a versatile approach to design. A loving attention to detail. Lush textures. Sensual palettes. A brilliant harmony of fantasy and function. You'll be inspired to create the environment you've always wantedwith the sources and direction you need to make it happen.	 (A) Credit card bill (B) Expert evidence (C) Magazine subscription (D) Order sheet of Diamond 170. How much do you need to pay in total if you purchase every month? (A) \$12.97 (B) \$27.97 (C) \$ 15.00 (D) \$ 26.00
 1 Year (6 issues) Just \$ 12.97 Subscribe now for a whole year of beautydelightinspiration. And you'll save over \$15.00 off the annual single copy cost. <u>Indulge</u> your sense of style today. Yes! Start my subscription to DIAMOND DÉCOR right away. <u>Name</u>	171. If you would like to order both 1-year DIAMOND DÉCOR and 1-year DIAMOND, how much do you need to pay in total? (A) \$22.97 (B) \$26.00 (C) \$36.00 (D) \$38.97
Address City	172. How long do you need to wait to receive the first issue at least?
State Zip □ Payment enclosed □ Bill me Enter my 1-year (12 issues) subscription to DIAMOND for \$26.00.	 (A) Two months (B) One and a half months (C) One month (D) Half a month
Canadian orders please add \$12 per year (includes 7% GST); foreign orders add \$12 per year; payment in U.S. funds must accompany order. Please allow 30 to 60 days for delivery of first issue. Would you like to receive special offers from qualified users of our mailing list?	 173. The word "Indulge" in Line 13 is closest in meaning to (A) Devote oneself to (B) Check out (C) Implement (D) Indoctrinate

Question 175 to 179 refer to the following notice

Bored at work? Financial crisis hitting your home? Ready to dump the usual and be on your own? The reasons for starting a business are many, from not having to answer to a boss to working in your pajamas. Trading the early morning rush hour for a commute from your bedroom is great, but for many small business owners, the most important reason in simple, it is the journey of building it yourself and knowing "this is for me". So what kind of a business will you start? Here are the 2 most popular part-time business start-ups from the Australian Small Business and 2 ideas for home based businesses from Best System. A home-based business usually offers ease of entry, relatively low cost and potentially high return. The most popular part-time businesses are ones that can be developed with a relatively low cost and offer a high demand of service.

Home Based Businesses

Internet sales and marketing

Despite the dot-com failures, the Internet train keeps gathering steam. If you have a product to sell, this is very likely the way to sell it. Even if you don't have your own product, you can sell someone else's from the confines of your home.

CONTINUED TO THE NEXT PAGE

174. What is this notice mainly about?

- (A) Classified
- (B) Small business type
- (C) Children's future dream
- (D) Labor law

175. If you start home-based business, what do you expect for your work?(A) high return(B) hard to entry(C) high demand of service(D) high cost

176. Which is NOT stated for Internet Webmaster?

(A) If you make business related websites, you can make more money.(B) You can take the training on the Internet.

(C) You need enough disk space in your computer.

(D) If you like this work and know how to make a sale, you will be hurt for work.

CONTINUED FROM PREVIOUS PAGE

Internet Webmaster

Get started by developing Web sites for your church, your child's school PTSA or your politician friend. But building sites for businesses is where the money is. Training is available through the Web at low cost, but you will need a scanner, additional disk storage, a faster Internet connection and other equipment. But if this is a labor of love for you, and you know how to market yourself, you will never be out of work.

Part-Time Businesses

plants.

Restaurant Delivery Restaurant Delivery- Approach several of your favorite dine-in only restaurants about offering delivery services for them in the evening and on the weekends! Plant Leasing & Care Plant Leasing & Maintenance- Got a green thumb and a delivery van? You can service office buildings & businesses that want fresh greenery. You'll spend your time watering, pruning and fertilizing a variety of 177. The word "fertilizing" in the last sentence of this notice is closest in meaning to(A) Planting

- (B) Application of dressing
- (C) Taking care of

(D) Weeding

178. What is the most important reason for many small business owners to start their businesses?

(A) Because they were bored at their office work.

(B) Because their company bankrupted because of financial crisis.

(C) Because they want to do their own business to enjoy a feeling of accomplishment.

(D) Because they had quite bad relationship with their bosses.

Tuna and Pepper Fricassee 1/2 c. olive oil 2 and 1/2 lbs. Tuna fillet, cut into 6 equal-size portions 2 red peppers, seeded and thinly sliced 1 yellow pepper, seeded and thinly sliced 1/2 tsp. Cayenne pepper salt Preparation: 10 minutes. Cooking: 20 minutes. Heat the olive oil in a heavy skillet and cook the tuna pieces for 2 minutes per side, turning once. Transfer the tuna to a

platter and keep warm. Add the peppers

to the oil and cook until softened, stirring

frequently, about 5 minutes. Return the

cayenne pepper and salt to taste. Cover

tuna pieces to the pan and season with

the pan and cook for 5 minutes longer.

Serves 6.

this dish in total?

(A) 30 minutes(B) 42 minutes

(C) 20 minutes

(D) 44 minutes

180. How many people can eat this dish?(A) five

179. How long does it take to make

- (B) three
- (C) four
- (C) four
- (D) six

Question 181 to 185 refer to the following notices

Description: Retail Store Manager

What will Retail Store Manager exactly do? It is essentially to run a small business. You'll oversee store operations, supervise employees, manage inventory and promote SBC Market to your customers and community. You'll maximize sales and profits by using sound business practices to implement the SBC Market strategy...all the while setting a standard for customer satisfaction by making your store a model of our company's Five Fundamentals; Quality, Assortment, Service, Value and Cleanliness.

The followings are what you will do as Retail Store Manager: * To oversee operations, supervise employees, and manage

- inventory in your store
- * To develop best sales plans to grow profitability of your store
- * To implement new product lines and create strategies that you can use to introduce and promote them to our customers
- * To recruit, train, and motivate your employees
- * To promote SBC Market to your customers and community

It is essential for a new hire to receive great training that should be the foundation for exceptional performance. There are two types of trainings we will offer you. One is classroom training and the other is in-store training. These trainings are basically about store operations, merchandising concepts and procedures, financial information and employee relations.

2ND NOTICE ON THE NEXT PAGE

- 181. What are these notices mainly about?
- (A) Manager training program
- (B) Job opening
- (C) How to improve working skills
- (D) Monthly to-do list

182. What is NOT mentioned as what the Store Manager will do?

- (A) To boost profitability
- (B) To manage inventory
- (C) To hire an employee
- (D) To check international operation

1ST NOTICE ON THE PREVIOUS PAGE

Position Requirements for the Retail Store Manager position are as follows:

- * Minimum three years of retail service management experience or Bachelor's Degree in related field
- * High school diploma or equivalent required
- * High problem-solving ability
- * Analytical and time-management skills
- * Strong communication skills
- * Excellent customer service skills

SBC Market is committed to creating an environment that encourages and rewards excellence, and provides a range of benefits that includes:

- * Competitive salary and bonus incentives
- * Medical, dental and life insurance benefits
- * Vacation pay
- * Pension Plan and Registered Retirement Savings Plan
- * Short-term and long-term disability benefits

If you'd like to apply for this position, please send your CV to <u>hr@sbcmarket.com</u> by March 31, 2011. If you have any questions about this, please feel free to contact us by e-mail.

183. Which is included in benefits package?

- (A) House keeping service
- (B) Stock option system
- (C) Leave money
- (D) Childcare service

184. If you are interested in the contents of these notices, what will you do?

(A) To apply for the training

- (B) To send your resume
- (C) To place an purchase order
- (D) To make a training schedule

185. The word "pension" in Line 14 of the second notice is closest in meaning to(A) annuity

- (B) resort inn
- (C) investment
- (D) deposit

Question 186 to 190 refer to the following notices

There are many professional works that use their own words and expressions. Medical profession is one of them. There are a lot of technical terms that doctor uses and most of people can't understand them. Are they all to tell about a person's health? The answer is "No". There are other expressions to tell about a person's health and we use them every day. Let me explain.

Last week, my sister was not feeling well. She was under the weather. I thought she had caught a cold. She had a runny nose, itchy eyes, a sore throat and a cough. She said she felt tired and run-down. She was completely in bad condition. Do you know why? It was because she had not been getting enough rest.

She said her body hurt all over. She was running a fever with splitting headache at that time. Her body temperature was obviously higher than normal.

At one point, she blacked out. That's right, she was out cold and I had to bring her around. I used cold water on her face to restore her consciousness.

She and I experienced a worry that she might take a turn for the worse. I didn't want her to become sicker because I thought she would surely be at death's door.

I took her to the hospital and I told the doctor that I thought she had come down with a cold. He immediately ran some tests after he saw her. He said that medical tests would help him discover why she was sick. The doctor also asked when she had her last physical. She said she doesn't get yearly check-ups. However she said that she thinks she had better have a health exam every year. Then the nurse drew her blood, and then sent it for tests. The nurse also took her temperature.

CONTINUED TO THE NEXT PAGE

- 186. What does these articles mainly want to say?
- (A) The author had to take her sister to the hospital.
- (B) The author's sister had the flu.
- (C) People use many health expressions in daily life.
- (D) It is very hard for people to find the flu's symptoms.

187. What is NOT stated as early symptoms of the author's sister?

- (A) Her throat was soar.
- (B) She had a running nose.
- (C) Her eyes felt itchy.
- (D) She got hives.

CONTINUED FROM THE PREVIOUS PAGE

The doctor told me that she had the flu. However he told me that she would recover soon. He said she was over the worst of the disease. He told me to let her rest at home and stay away from other people. Why? It is because the flu is contagious. Luckily she didn't have to go under the knife. However she had to do just what the doctor ordered instead. She was on the mend soon.

Now, she is back on her feet and healthy again. She says she is completely back to normal and feels great.

This is my sister's sick story using as many medical expressions as I can use. You know what? You also use many expressions to tell about your health in your daily life. 188. According to the author, what happened just right after she found that her sister had a fever?

(A) The author fell down because of overfatigue.

(B) The author's sister lost her consciousness.

(C) The author's sister had the measles.

(D) The author caught a cold from her sister.

189. Why did the author's sister get sick?

(A) Because of accumulated fatigue

(B) Because of deficiency of vitamin C

(C) Because of malignant nutrition

(D) Because of psychiatric disease

190. The word "splitting headache" in Paragraph 3, Line1 of the first article is closest in meaning to

- (A) sick headache
- (B) mild headache
- (C) chronic headache
- (D) severe head pains

Question 191 to 195 refer to the following notices

You may already know that doctors often treat injured fingers in the emergency rooms of hospital. What happened if there was no treatment provided to a bad cut? The answer is that it can lead to permanent damage. Have you ever thought how a person knows when a bleeding cut is serious enough to require medical attention?

According to a doctor in the U.S., there is a specific word for a cut in the skin. It is called "laceration". He says the depth is much more important than the length. He says if the cut in the skin is not very deep, you can treat without visiting a doctor. He also says that you had better go to see a doctor when you wound is deep, because inside of a body such as a nerve and the like may be damaged. Even if you get your fingertip cut off, you may need to undergo surgery to repair. In that case a doctor need to refix the fingertip or provide other treatment including filing down the bone. In most cases filing down the bone is what is done because refixing a fingertip is often not successful.

You can assess how serious your wound is depending on how it bleeds. If your wound is minor, the type of bleeding is usually venous bleeding. Venous bleeding is the type that the blood flows steadily from the injury. Once you put some pressure on the wound, the bleeding will stop in most cases. According to the doctor, if you hold your wounded part with clean gauze or the like for about five minutes putting some pressure, the bleeding should stop in most cases. When you cut your finger, you can reduce the loss of blood if you hold your hand above your heart.

CONTINUED TO THE NEXT PAGE

- 191. What are these articles mainly about?
- (A) How to treat laceration
- (B) How to contact a doctor
- (C) How to prevent a cut
- (D) How to treat tetanus

192. What is the most important to do before you visit a doctor?

- (A) To check the length
- (B) To check the cause of the cut
- (C) To make an appointment
- (D) To check the depth

CONTINUED FROM THE PREVIOUS PAGE

However if you find your wound pumps blood out with some force, the bleeding type may be arterial bleeding. If you have this type of wound, you immediately need to go to see a doctor to receive a professional medical treatment as soon as possible. Even if your wound is minor and does not require medical attention, you must keep it clean to prevent infection. You can use clean water to gently clean your wound. If your wound is dirty, you can use a washcloth to clean the area. The doctor suggests you to cover your wound with a clean, dry bandage.

It is easy for bacteria or any other microorganisms to enter your body through your wound in your

skin. If you get one type of infection, it may lead to tetanus. You will have some difficulties such as swallowing and opening your mouth, which is one of the symptoms of lockjaw.

Tetanus is one of high-fetal diseases. However you can protect yourself from tetanus if you receive vaccinations. As for adults, they should receive tetanus vaccination every ten years. 193. What do you need to do if the bleeding type is venous bleeding?

(A) To visit a doctor to receive professional medical treatment immediately

(B) To put wounded part into a hot water and wipe with clean gauze

(C) To put direct pressure on the wound with clean gauze and hold it for five minutes

(D) To put some ices on the wounded part and wait for five minutes

194. According to these articles, what is really important if the wound is minor?

(A) To receive a professional medical treatment

(B) To cover the wounded area with dry bandage immediately

(C) To put the glove on and leave it as it is for five minutes

(D) To keep the wounded area clean to prevent infections

195. The word "refix" in Paragraph 2, Line 9 of the first article is closest in meaning to

- (A) retouch
- (B) reattach
- (C) redeem
- (D) reconcile

Question 196 to 200 refers to the following notices

To: John Warner johnwarner@newattention.com From: Tina Wood <u>tinawood@newattention.com</u> Subject: Business trip to China Date: April 5, 2011

John,

How's your preparation of a presentation material going? Are you almost done with it?

As for the airline ticket, I already booked round-trip airplane tickets. If you have any request for accommodations, please let me know. I'm so excited to go to China three weeks from now! By the way please note that there are two attachments embedded in this e-mail.

The first one is the image file you wanted me to modify. I modified brightness a little bit, and now I think it looks much better than before. I would like you to check it if you can use it.

The second attachment is the article I found on the Internet. It is just a part of the articles about "Important tips to do businesses in China". Since I already went through this entire article and I thought you also had better go through, I sent you this attachment. The below is the link of this article. If you click the link and enter the password "1234", you will see the rest of it. <u>http://www.bestbusinesstips.com/china</u>

If you have any questions about these matters, please feel free to contact me anytime.

Thanks, Tina Wood

Important tips to do business with Chinese

The hierarchy is one of the most important things to which you should pay attention if you would like to do businesses with Chinese. If you have chance to give some gifts to Chinese, make sure to give the gift for the boss, which is different from the one given to the employee. You know why? It is because you should respect the hierarchies in China. You also need to be careful what you give as well as what it means in Eastern culture. For example, a clock means that you want the person to die, just like anything with the number four. Therefore you should not give a clock as a gift in China.

- 196. Which is NOT mentioned as what Ms. Wood wants Mr. Warner to do?
- (A) To confirm the data file
- (B) To read the attachment
- (C) To check the schedule in China
- (D) To check the contents of the link

197. When are they going to China?

- (A) April 12
- (B) April 19
- (C) April 30
- (D) April 26

198. What is one of the important things to do businesses in China?

- (A) Rank
- (B) Time
- (C) Cost
- (D) Gift

199. Why you should not give a clock as a gift in China?

- (A) Because watch is more popular as a gift.
- (B) Because they prefer other jewelry.
- (C) Because they already have one.
- (D) Because it is believed to bring bad luck.

200. The words "go through" in Line 16 of the email is closest in meaning to

- (A) look in
- (B) scan
- (C) search for
- (D) care for