

TOEIC MARATHON 9



General Directions

This test is designed to measure your English language ability. The test is divided into two sections: Listening and Reading.

You must mark all of your answers on the answer sheet. For each question, you should select the best answer from the answer choices given. Then, on your answer sheet, you should find the number of the question and fill in the space that corresponds to the letter of the answer that you have selected. If you decide to change an answer, completely erase your old answer and then mark your new answer.

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example:

A B C D



1.



Look at the picture marked No. 1 in your test book.

- (A) A car is being repaired.
- (B) A car needs gasoline.
- (C) He is pulling over to the side.
- (D) A car is stalling.

2.



Look at the picture marked No.2 in your test book.

- (A) The water is on sale today.
- (B) The woman is sailing across the water.
- (C) The woman is selling the boat.
- (D) The woman is saving someone on the water.

3.



Look at the picture marked No.3 in your test book.

- (A) They are sitting side by side.
- (B) The woman is leaning against the man.
- (C) The man is resting behind the woman.
- (D) They are standing across from each other.

4.



Look at the picture marked No.4 in your test book.

- (A) The veil is very beautiful.
- (B) There is a giant bear.
- (C) The bell is crashing down.
- (D) There is a crack in the bell.

5.



Look at the picture marked No.5 in your test book.

- (A) The store is very busy.
- (B) The shelves are being cleaned.
- (C) The shelves are filled with produce.
- (D) The shelves need to be stocked.

6.



Look at the picture marked No.6 in your test book.

- (A) He is looking at a file in the drawer.
- (B) She is opening a drawer.
- (C) He is organizing his desk.
- (D) She is searching for a file on the shelf.

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B) or (C) on your answer sheet.

Example

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director

(B) It's the first room on the right

(C) Yes, at two o'clock.

The best response to the question "Where is the meeting room?" is choice (B), "It's the first room on the right," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

PART 2

7. Excuse me. Do you have the time?

- (A) I'm sorry, but I'm very busy right now.
- (B) I'm afraid I don't have my watch today.
- (C) Yes, I'm available on Monday.

8. Do you accept all major credit cards here?

- (A) Yes, we can give you a store credit.
- (B) No, we don't think it's a major problem, either.
- (C) As long as your total is over 10 dollars.

PART 2

9. You are not going to move to another branch, are you?

(A) I'm so sorry to hear that.

(B) As a matter of fact, I am considering it.

(C) You shouldn't remove that branch at all.

10. May I take your order?

(A) I'll have Chef's special, please.

(B) I think this is out of order.

(C) Yes, I ordered a book from the publisher.

PART 2

11. Would you mind taking a few minutes to fill out this form for me?

- (A) Sure, it's ten to three.
- (B) Not at all.
- (C) Yes. You can forward the link to Mr. Brady.

12. How does Jennifer manage to stay in such good shape?

- (A) I've heard that she runs three miles every morning.
- (B) She is a perfect fit for the position.
- (C) She was the manager there before.

PART 2

13. What's the cheapest round-trip air fare to Washington DC?

- (A) The tax isn't included in the price.
- (B) You can ask for a full refund.
- (C) It depends on when you would like to travel.

14. Do you know whether Mr. Gomez will join the meeting this morning?

- (A) Mr. Tanaka did yesterday.
- (B) The weather is usually very mild there.
- (C) I'm not sure. I should ask his secretary.

PART 2

15. How long will it be before the new director is announced?

- (A) It is about thirty feet long.
- (B) We were supposed to be informed a week ago.
- (C) The announcement definitely surprised everyone.

16. I happen to have an extra ticket for the Lakers game tonight. Would you like to join us?

- (A) I would have to say no unfortunately. Maybe next time.
- (B) What is going to happen if she joins?
- (C) Yes, I would be extra careful next time.

PART2

17. How much time do we have left for the meeting?

- (A) Yes, we have lots of time.
- (B) About half an hour.
- (C) I thought she already left.

18. The new Vice President Mr. Rick Anderson wasn't at the budget meeting yesterday, was he?

- (A) No, he wasn't.
- (B) No, he didn't.
- (C) No, she wasn't.

PART 2

19. Who is going to replace Ms. Susan Fisher as President?

- (A) There has been a rumor that Mr. Erickson might.
- (B) She is a great president.
- (C) Ms. Evan heard that, too.

20. How many suitcases are we allowed to take?

- (A) I think twenty-five kilograms.
- (B) They seem to suit you very well.
- (C) Two, I think. But let me double-check.

PART 2

21. Shouldn't someone from our team be there for the Annual Shareholders Meeting?

- (A) I've already asked Julie to be there.
- (B) Daniel should share the annual report with you.
- (C) I think Frank was there.

22. Could you tell me where the rest room is around here?

- (A) Yes, I need to take the rest of the week off.
- (B) No, I couldn't.
- (C) There is one at the end of the hall.

PART 2

23. Why don't we take an earlier flight so we can join the meeting in the afternoon?

- (A) Sounds good to me.
- (B) It leaves at 7:00 am.
- (C) Because they enjoy the meeting.

24. Don't you think you sometimes work too hard?

- (A) No, I usually walk to the office.
- (B) Yes, but I just need to get things done.
- (C) Yes, they do work fine.

PART 2

25. Can I go over the figures on the final report before you forward it to the head office?

- (A) The email has already been sent.
- (B) Certainly. I will figure it out by tomorrow.
- (C) You can't forward it today.

26. Wouldn't it be safer to ask for a written agreement?

- (A) I think I would.
- (B) That might not be a bad idea, you know.
- (C) They both agreed to sign the document.

PART 2

27. Let's have a round of golf before dinner.

- (A) What's today's special on the menu?
- (B) I heard a round of applause, too.
- (C) How about tennis instead?

28. When will the elevator be fixed?

- (A) Don't worry. I'll fix something up later.
- (B) They should have it repaired by afternoon.
- (C) I think it's the fifth floor.

PART 2

29. Why did the client choose the competitor's plan over ours?

- (A) I think it has a lot to do with their budget.
- (B) Because they have a similar competition.
- (C) It was over an hour ago.

30. Where did you end up going on your vacation?

- (A) For two weeks.
- (B) We didn't go until the end of August.
- (C) We spent a week at my aunt's cottage.

PART2

31. How do you like your new job so far?

- (A) Everything is going well.
- (B) I don't like them too much.
- (C) Yes, it's very far.

PART 3

Directions:

You will hear some conversations between two or more people. You will be asked to answer three Questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C) or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your text book.

PART 3

32. What is the conversation about?

- A) Both of them are looking for a restaurant.
- B) Directions to an Italian restaurant.
- C) The man is recommending an Italian restaurant to the woman.
- D) How expensive the Italian restaurant is.

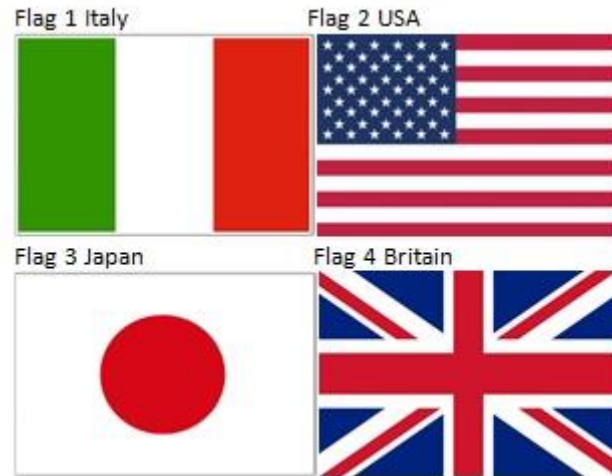
33. What does the man think about the restaurant?

- A) He thinks that the food is ok.
- B) It's difficult to find it.
- C) They serve great pasta.
- D) It is a very expensive restaurant.

PART 3

34. Look at the graphic. Which flag will be outside Giordanos?

- A) Flag 1
- B) Flag 2
- C) Flag 3
- B) Flag 4



35. What is the conversation about?

- A) Terrible traffic on the highway.
- B) A murder on the road.
- C) How expensive the highway is.
- D) How dangerous driving is.

PART 3

36. What surprised the woman?

- A) The man no longer could stand.
- B) The woman was an hour late.
- C) The fact that she arrived.
- D) The irresponsible highway system.

37. Look at the graphic.

What street did the man take to avoid the bad traffic on the highway?

- A) Mayweather Road
- B) Stuart Road
- C) Twenty First Street
- D) Adelaide Street

Exit 34	Stuart Road
Exit 35	Mayweather Road
Exit 36	Twenty First Street
Exit 37	Adelaide Street

PART 3

38. What does the woman think about Frank?

- A) He always surprises her with his unexpected remarks.
- B) He has a great personality.
- C) He was always ambitious.
- D) She should get a promotion too.

39. What does the man suggest about his friend?

- A) He has a chance to be pretty.
- B) He can make good money one day too.
- C) He can chant on Sunday.
- D) He should have got a promotion.

PART 3

40. Look at the graphic. What company did Frank get a job with?

- A) National Basketball Magazine
- B) National Football Leagues
- C) Australian Fishing Guide
- D) Australian Times

A: National Basketball Magazine B: National Football Leagues



C: Australian Fishing Guide

D: Australian Times



PART 3

41. What are the speakers mainly discussing?

- (A) Computer backup systems
- (B) International telephone services
- (C) Buying a new telephone
- (D) How to find a great computer

42. What does the man use to save money?

- (A) A computer call-back system
- (B) Customer support
- (C) A voice recognition system
- (D) A toll-free number

43. What will the woman most likely do next?

- (A) Go to a store
- (B) Meet with a sales person
- (C) Write down a phone number
- (D) Email a report

PART 3

44. Where does this conversation most likely take place?

- (A) In an office
- (B) In a park
- (C) At a concert
- (D) At school

45. How do the trainees travel?

- (A) By train
- (B) By airplane
- (C) By limousine
- (D) By subway

46. When will they arrive?

- (A) On the 13th
- (B) On the 14th
- (C) On the 30th
- (D) On Thursday

PART 3

47. Where does this conversation most likely take place?

- (A) At an airport
- (B) At a post office
- (C) At a bank
- (D) At a mall

48. What does the woman want to do?

- (A) Pick up her mail
- (B) Change her mailing address
- (C) Open a new account
- (D) Buy a new house

49. What does the woman have to do?

- (A) Complete the form
- (B) Forward the key
- (C) Call the moving company
- (D) Book an appointment

PART 3

50. What is the weather like?

- (A) Very hot
- (B) Very cold
- (C) Perfect for walking
- (D) Rainy

51. Why will they NOT go by taxi?

- (A) It's not safe.
- (B) It's too hot.
- (C) It's too cold.
- (D) It would be too expensive.

52. How do the speakers most likely get to the Stadium?

- (A) By Bus
- (B) By Subway
- (C) By foot
- (D) By train

PART 3

53. Where is the man most likely calling from?

- (A) Airport
- (B) Office
- (C) Hospital
- (D) Home

54. What caused the delay?

- (A) Technical difficulties
- (B) Bad weather
- (C) Accident
- (D) Rush hour traffic

55. What is the woman going to do next?

- (A) Attend the meeting at 3:00
- (B) Send a fax to Stacey
- (C) Change the meeting date
- (D) Meet her friends

PART 3

56. Where are the speakers?

- (A) At a public phone booth
- (B) At a shopping mall
- (C) At a bank
- (D) At a hotel

57. What is the man's problem?

- (A) He can't wait very long.
- (B) He can't call locally.
- (C) He doesn't know the direction.
- (D) He forgot the PIN number.

58. What does the woman tell the man to do?

- (A) Use the credit card number
- (B) Press 9
- (C) Talk to the manager
- (D) Get outside

PART 3

59. What are the speakers mainly discussing?

- (A) Interviews
- (B) Projects
- (C) Product quality
- (D) Contract agreements

60. What are the speakers looking for?

- (A) Good office equipment
- (B) Excellent manager
- (C) Great document
- (D) Exciting new project

61. What does the woman want to do later?

- (A) Have lunch
- (B) Email her boss
- (C) Call Cindy
- (D) Help the man update a file

PART 3

62. What is the woman's problem with the house?

- (A) The basement is leaking.
- (B) They don't agree on the closing date.
- (C) They need to replace the roof.
- (D) The price is still under negotiation.

63. How is the Forrest Hill area?

- (A) Expensive
- (B) Safe
- (C) Old
- (D) New

64. When will the woman most likely be informed about the house?

- (A) Today
- (B) In two months
- (C) By Friday
- (D) Next month

PART 3

65. Who most likely is the man?

- (A) Bank teller
- (B) Registrar
- (C) Realtor
- (D) Professor

66. What does the woman need to do?

- (A) Call the office
- (B) Write a check
- (C) Attend a meeting
- (D) Bring a friend

67. What will most likely happen after the deadline?

- (A) They change the date.
- (B) The course will be cancelled.
- (C) The course will be full.
- (D) They give you a discount.

PART 3

68. What is the Carlton Company's problem?

- (A) Not competitive enough
- (B) Selling too many products
- (C) Growing too fast
- (D) Hiring too many people

69. What will the company's employees most likely have to face?

- (A) Salary increase
- (B) More vacation days
- (C) More work hours
- (D) Losing their job

70. What is being said about the company?

- (A) They may sell part of the company.
- (B) They may go bankrupt.
- (C) They will soon be under new management.
- (D) They will hire people from overseas.

PART 4

Directions:

You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

PART 4

71. Who is this message intended for?

- (A) Financial Planners
- (B) Bank customers
- (C) Customer service trainees
- (D) Security officers

72. Which of the following services is NOT offered?

- (A) Money transfers
- (B) Credit card limit increase
- (C) Account information
- (D) Bill payment

73. To repeat the menu options, what do people have to do?

- (A) Hold the line
- (B) Press *
- (C) Call another number
- (D) Press #

PART 4

74. Who probably paid for this advertisement?

- (A) A cooking school
- (B) A company selling bread-making machines
- (C) A publishing company
- (D) A local bakery

75. What does this advertisement imply about Bread-pro?

- (A) It is easy to use.
- (B) It is dishwasher safe.
- (C) It comes with special discount coupons.
- (D) It is healthy.

76. How much will a customer pay for Bread Pro with the promotion code?

- (A) \$149.99
- (B) \$109.99
- (C) 40 % off
- (D) 14 % off

PART 4

77. Why was the flight cancelled?

- (A) Mechanical failure
- (B) Bad weather
- (C) Scheduling conflicts
- (D) Security problem

78. When will Flight 1125 depart?

- (A) Tonight
- (B) Not scheduled yet
- (C) 9 a.m. tomorrow
- (D) 9 p.m. tomorrow

79. What is the airline offering the passengers?

- (A) A coupon for the use of their lounge
- (B) Free stay in a hotel
- (C) A refund
- (D) Bonus mileage

PART 4

80. Who is advertising this trip?

- (A) A travel agency
- (B) A shipping company
- (C) An airline company
- (D) A coach company

81. What is NOT included in the price?

- (A) Breakfast
- (B) Beverages
- (C) One day trip to the nearby island
- (D) Live music performances

82. Look at the graphic. Where will they be on the fifth night?

- (A) Anguilla
- (B) St Kitts
- (C) Antigua
- (D) Montserrat

"We will be cruising to..."

Night 2	Anguilla
Night 3	St Kitts
Night 4	Antigua
Night 5	Montserrat

PART 4

83. When does this tour begin?

- (A) In the morning
- (B) In the late afternoon
- (C) Just after lunch
- (D) In the evening

84. How many hours will the tour last for?

- (A) Four
- (B) Six
- (C) Eight
- (D) Ten

85. What does the tour guide ask people to do?

- (A) Be friendly to others
- (B) Try to be punctual
- (C) Be quiet at the villages
- (D) Buy some souvenirs

PART 4

86. By whom is this announcement being made?

- (A) A fire fighter
- (B) A police officer
- (C) The person in charge of building security
- (D) The department store manager

87. Where did the accident occur?

- (A) First floor
- (B) Second floor
- (C) Inside the elevator
- (D) On the stairs

88. What are people in the building supposed to do?

- (A) Get on the elevator and go up to the second floor
- (B) Leave the building immediately
- (C) Go back up the stairs and find security guards
- (D) Walk slowly to the first floor

PART 4

89. How was the weather on the weekend?

- (A) Rainy
- (B) Very warm
- (C) Cold
- (D) Mild

90. What is going to happen in the National Park area?

- (A) Heavy rain
- (B) Freezing rain
- (C) Rising temperature
- (D) Cooling down at night

91. What are the drivers heading up North expecting?

- (A) Construction
- (B) Thick traffic
- (C) Road sign change
- (D) Detour

PART 4

92. What are they celebrating?

- (A) Re-opening of a car dealer
- (B) Purchase of automotive business
- (C) Opening of a bar
- (D) Purchase of a brand new car

93. How have the workers been?

- (A) Enthusiastic
- (B) Materialistic
- (C) Not interested
- (D) Dishonest

94. Look at the graphic. How much change from \$700 grand would you get if you bought an F12?

- (A) Ten grand
- (B) One grand
- (C) None
- (D) One hundred grand

Mercedes-Benz S65 Cabriolet	\$522,000
Porsche Panamera Turbo	\$384,000
Ferrari F12 Berlinetta	\$690,000
Bentley Mulsanne	\$660,000

PART 4

95. How long has Mr. Vikram Kahn been working at the company?

- (A) More than 2 years
- (B) Almost 10 years
- (C) More than 20 years
- (D) 35years

96. What is Mr. Vikram Kahn NOT planning to do in the future?

- (A) Spend time with his wife
- (B) Work as a consultant
- (C) Step down as CEO
- (D) Take more business trips

97. What is going to happen on March 2?

- (A) Mr. Kahn's birthday party
- (B) The employee appreciation party
- (C) Mr. Kahn's farewell party
- (D) The company's anniversary party

PART 4

98. Why is the power being turned off?

- (A) To make it cooler
- (B) To reduce total demand
- (C) To cut down the cost
- (D) To do construction

99. How long will power be off?

- (A) Until tomorrow
- (B) Less than 3 hours
- (C) More than 3 hours
- (D) It depends on the weather

100. What should a customer do to get more information?

- (A) Watch the local news
- (B) Go online
- (C) Visit the nearest branch
- (D) Listen to the radio

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence.

Then mark the letter (A), (B), (C) or (D) on your answer sheet.

PART 5

101. A late payment _____ of \$15 will be applied to all accounts more than 30 days overdue.

- (A) fare
- (B) cost
- (C) price
- (D) fee

102. Leather seating, power steering, power windows, power mirrors, and keyless entry are all offered as optional _____ .

- (A) features
- (B) cars
- (C) conditions
- (D) circumstances

PART 5

103. Brydel Industries _____ it's merger with BDX last Tuesday at the meeting.

- (A) to announce
- (B) announced
- (C) have announced
- (D) will announce

104. As we discussed during your annual performance review, your 5% salary _____ will be effective April 1.

- (A) pay
- (B) raise
- (C) promotion
- (D) job

PART 5

105. Financial _____ are predicting a 15 to 17 per cent drop in US software sales year-over-year for the month of August.

- (A) analysis
- (B) analytical
- (C) analysts
- (D) analyze

106. The employees _____ performance is considered exceptional will be awarded an annual bonus.

- (A) whom
- (B) which
- (C) whose
- (D) who

PART 5

107. Heidi is thinking about taking a small gift to the host of the event _____ it is not really expected.

- (A) or
- (B) but
- (C) whether
- (D) although

108. The retail price of gasoline has risen _____ than ever in the wake of Hurricane Isabelle.

- (A) high
- (B) higher
- (C) highly
- (D) highest

PART 5

109. As a result _____ environmental changes, mass human migration has been seen in certain parts of the world.

- (A) of
- (B) for
- (C) with
- (D) in

110. They have been hit hard by the snow in Boston, and hardly _____ of the staff will be able to come to the meeting.

- (A) few
- (B) none
- (C) some
- (D) any

PART 5

111. We _____ the contract if we had known more about their future plans.

- (A) will not sign
- (B) will not have signed
- (C) would not sign
- (D) would not have signed

112. To improve our customer satisfaction, quality evaluation of the products should never be taken for _____ .

- (A) granted
- (B) cared
- (C) considered
- (D) agreed

PART 5

113. The new computer system the company is planning to introduce to the team is _____ better than the existing system.

- (A) well
- (B) very
- (C) significantly
- (D) extremely

114. The Caribbean islands are still one of the most popular _____ during the winter season.

- (A) directions
- (B) destinations
- (C) attractions
- (D) visitations

PART 5

115. Any activity that earns money is considered a home-based business, _____ of how much time is spent engaged in the activity.

- (A) although
- (B) despite
- (C) instead
- (D) regardless

116. The sales manager couldn't account _____ the fact that the first quarter sales plunged 15%.

- (A) for
- (B) in
- (C) to
- (D) from

PART 5

117. The director of purchasing promised that he would _____ the best price for the new parts.

- (A) negotiable
- (B) negotiation
- (C) negotiate
- (D) negotiator

118. Mr. Shultz asked his team to _____ our Policies and Procedures in order to be more organized.

- (A) simple
- (B) simplify
- (C) sample
- (D) satisfy

PART 5

119. The candidates will not be informed about the outcome of their first interviews _____ next Monday.

- (A) on
- (B) from
- (C) during
- (D) until

120. Mr. Ito considered _____ a train instead of a plane to reduce company expenses.

- (A) taking
- (B) to take
- (C) will take
- (D) taken

PART 5

121. Despite the company's efforts, Vousen Ltd failed _____ a profit last year.

- (A) make
- (B) to make
- (C) making
- (D) to have made

122. Many major banks and other financial institutions lowered the mortgage interest rates in order to _____ the purchase of homes by more people.

- (A) facility
- (B) facilely
- (C) facilitate
- (D) facilitation

PART 5

123. _____ pay for women has been an issue regarding inequality between men and women.

- (A) same
- (B) equal
- (C) close
- (D) similar

124. Airline ticket prices tend to _____ when the cost of fuel increases.

- (A) raise
- (B) lift
- (C) elevate
- (D) rise

PART 5

125. The volunteers at the event successfully collected several _____ to give to the poor.

- (A) bag of clothes
- (B) bags of clothes
- (C) cloth
- (D) some clothes

126. Mr. Fernandez believes there is still plenty of _____ for improvement in our expansion plan.

- (A) room
- (B) rooms
- (C) roominess
- (D) roomful

PART 5

127. _____ of human resources is interviewing applicants throughout the week.

- (A) Director
- (B) The director
- (C) Directors
- (D) The directors

128. The police _____ investigating the massive train crash that happened in northern Texas on the weekend.

- (A) is
- (B) are
- (C) has
- (D) was

PART 5

129. _____ Mr. Edgar missed his connection, he had to wait for the later flight.

- (A) Even though
- (B) Whether
- (C) Because
- (D) If

130. Ms. Hayashi types _____ than Mr. Takagi.

- (A) accurately
- (B) more accurately
- (C) most accurately
- (D) the most accurately

PART 6

Directions:

Read the texts that follow. A word, phrase, or sentence is missing in parts of each text.

Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C) or (D) on your answer sheet.

Thousands of customers _____

- (131) A. are expected to
B. are switched on to
C. have accidents so
D. have already switched to

Skymark Home & Auto Insurance, and many have saved hundreds of dollars as a result. Please take a few minutes to read the enclosed brochure and learn how you can protect your valuable assets.

At Skymark Financial, we are dedicated to _____

- (132) A. offer
B. offering
C. be offered
D. have offered

insurance solutions to meet your needs. With Skymark Home & Auto Insurance, you can be assured that you have access to comprehensive coverage at affordable rates, to give you peace of mind at home and on the _____.

- (133) A. car
B. bus
C. road
D. house

Contact us today – you can be confident that we will be there to help protect your valuable assets when the _____ happens.

- (134) A. expected
B. unexpected
C. accidents
D. incidents

Is your air conditioner ready for the hot summer ahead?

Air conditioner (AC) breakdowns tend to happen at the most inconvenient time – during a heat wave. Don't take a chance this summer. A fan motor alone can cost as _____ as \$729 to replace.

- (135) A. little
B. much
C. same
D. most

Get the cooling protection plan for only \$12.99/m for the first year and save over 20 % !

As your rental water heater provider, we take care of your water heater repairs. We'd like you to enjoy the peace of mind that you also have access to over 600 highly skilled, licensed _____ when you have an AC breakdown.

- (136) A. technicians
B. designers
C. janitors
D. administrators

Don't wait! This offer _____ July 10th. Call 1-800-600-2134 (toll free) or

- (137) A. starts
B. will begin
C. ends
D. has expired

CONTINUE TO THE NEXT PAGE

CONTINUED FROM THE PREVIOUS PAGE

visit our website at www.premiumenergy.ca/ac. It's that easy to start enjoying protection and _____.

- (138) A. peace of mind
B. security
C. piece of cake
D. peas of mine

We look forward to protecting your home for years to come. Thank you for choosing Premium Energy.

Sincerely,

Catherine Cummings

Catherine Cummings
Senior Director, Marketing
Home Services, Canada

From : karenb@sheridan.esl.org
To : michelle_tanaka@ats.com
Re : International Student Office
Trip to the St. Michael's Scenic Farm

Dear Ms. Tanaka

Thank you for signing up as a volunteer for our ESL activity.
We will be visiting St. Michael's Scenic Farm in Wellington on Tuesday,
October 8th.

This tour will run from 10:30am until 4:30pm. We will be leaving Central
Station at 10:00am _____ so please be on time.

- (139) A. sharp
B. even
C. just
D. on

- _____ (140) A. We will be returning to the station
B. We will returned to the station
C. We will be stationed to return
D. We will be stationed to return

at approximately 5:00pm. As this tour takes place over the lunch hour, you
will need to bring your own lunch to the Farm. We encourage you to pack a
litterless lunch.

[CONTINUE TO THE NEXT PAGE](#)

CONTINUED FROM THE PREVIOUS PAGE

Most activities will take place outside and the tour will run rain or _____.

- (141) A. sun
B. bright
C. shiny
D. shine

So please be dressed appropriately for the weather.

If you haven't submitted your Criminal Reference Check sheet, please _____

- (142) A. finish
B. write
C. complete
D. fulfill

the form with a signature and return it to the international student office by October 3.

Thank you for your support and cooperation.

Karen Burnett
Program Coordinator

From : ken.nakada@ntvs.co.jp
To : HR@amc.co.jp
Re : Job ID # 394678

Dear Mr. Fredrickson,

I am writing in _____
(143) A. response B. represent C. report D. regard

to your ad in last Saturday's newspaper about the position of project manager. I have worked as a project manager at several companies for the past seven years. I thoroughly understand the management skills that are required to lead a team, and feel my years of experience _____ me to
(144) A. quality B. qualify C. qualifies D. quantify

work as a project manager.

I have strong work ethics and a _____
(145) A. good chance
B. college track record
C. clean record
D. proven track record

of success in project management. I am a well organized person and a strong team player who works with diverse cultures.

I have attached my resume and two letters of _____.
(146) A. recommend B. inquiries C. reference D. employment

I look forward to hearing from you.

Sincerely,

Ken Nakada

PART 7

Directions:

In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C) or (D) on your answer sheet.

Question 147 refers to the following text message

Tickets to Fatboy Slim come out today. Are you keen?

Sure am. How much?

Only \$120 up the front and \$95 for the back.

Front sounds nice I reckon. You should get Alison one too.

Great idea. She loves him!

147. How much will he have to spend on tickets for them?

- (A) \$120
- (B) \$240
- (C) \$285
- (D) \$360

Questions 148 to 152 refer to the following letter and emails.

May 17th, 2017
Beth's Blooming Business

Dear Sarah,

Thank you for your order of three silk flower wreaths from Beth's Blooming Business. The wreaths should arrive within three days of your receiving this confirmation. You will find two wreaths with mauve hues and the third with copper tones, just as you specified. On the copper wreath, I took the liberty of replacing the background rhododendron with a variegated fern since the fern colors complemented the wreath much better.

If you are unsatisfied, alert me and I'll send you another one immediately. The total bill for all three wreaths is \$567.98. Payment in full is due within 30 days. Thank you for your patronage. I sincerely hope you are satisfied with the products. If you are interested in pieces of cloth with colors that complement your wreaths, I would be delighted to fill your order.

Sincerely,

Beth Handy
Beth's Blooming Business

148. What is the purpose of this letter?

- A) Confirming an order and asking for payment.
- B) Describing the wreaths that were ordered.
- C) Asking Sarah to order three wreaths.
- D) Asking Sarah how the wreaths looked.

149. What did Beth change about the order?

- A) She changed the background of the copper wreath.
- B) She removed one of the wreaths.
- C) She made two of the wreaths in mauve.
- D) She gave a discount.

Questions 146 to 152 refer to the following letter and email.

From: Sarah Smith <sarasmith@email.com>
To: Beth Handy <bethhandy@bloomingbusiness.com>
Date: 3 Dec, 2016 11:28am
Subject: The total bill

Dear Beth,

Thank you very much for filling my order. I'm certain that I'll be very happy with them. However, the total price is different from what I heard from one of your employees, Cathy. She mentioned that the price would be applied to the end of spring sale. I would like to confirm the total price is less than you quoted please. If not, I would like to return one of the wreaths. Thank you.

Sincerely,
Sarah Smith

From: Beth Handy <bethhandy@bloomingbusiness.com>
To: Sarah Smith <sarasmith@email.com>
Date: 3 Dec, 2016 11:56am
Subject: RE: The total bill

Dear Sarah,

I sincerely apologise for the misunderstanding. I did not realise that you had already been offered the discount by Cathy. It will be with pleasure that I offer you the discount even though the sale has officially ended as we are now in summer.

Please accept the 20% discount offered in our sale. Once I receive your acceptance I will dispatch the flowers the same day.

Thank you for your order and sorry once again.

Sincerely,
Beth Handy
Beth's Blooming Business

150. What is the purpose of Sarah's email?

- A) To order another wreath.
- B) To complain about the colors.
- C) To check the total price.
- D) To return the wreaths.

151. What did Cathy do?

- A) She already sent the flowers.
- B) She made a mistake in the order.
- C) She quoted a different price.
- D) She forgot the order.

152. Why did the sale end?

- A) There was no interest.
- B) The flowers had sold out.
- C) Beth was not making a profit.
- D) The season changed.

Questions 153 to 154 refer to the following advertisement

VETERINARY hospital in Aurora looking for assistant / kennel help. Includes assisting veterinarians, animal husbandry, maintaining kennel facilities and reception duties. Applicant should be organized, have animal experience and excellent communication skills. Good benefits.

Fax 630-229-1111 or email @ churchillvet@aol.com

153. Which of the following is NOT a duty of the advertised job?

- (A) Answering the phone
- (B) Data entry
- (C) Cleaning kennels
- (D) Selling pets

154. What qualifications should the candidate have?

- (A) A degree in Veterinary Medicine
- (B) Previous experience
- (C) Knowledge in Business management
- (D) Fluency in other languages

Questions 155 to 157 refer to the following advertisement.

-Growing Your Business-
Internet Marketing Workshop

The Internet has revolutionized the way businesses market themselves. In this interactive workshop, learn what Internet Marketing can do for your business with an introduction to search engine optimization and paid search marketing. This workshop covers the basics of how to better leverage your website's online visibility including setting up online campaigns, demographic targeting, discovering "best" keywords, ad creation, utilizing content networks and tips for effective "optimized" web writing.

This workshop is led by an entrepreneur experienced in marketing on the Internet. All workshop materials will be provided. Previous knowledge of the Internet and computers is recommended.

Age: 16Y and up	Fee: \$20.99	Classes: 1		
Location:	Start	Time	Day	CODE
Central Library	Nov. 10	7:45-9:45	Thu.	25441

155. How long does this workshop last?

- (A) One hour
- (B) Two hours
- (C) Three hours
- (D) Four hours

156. Who is said to be the instructor at this workshop?

- (A) A business founder
- (B) A marketing manager
- (C) A professor
- (D) A graphic designer

157. What is recommended to have for this workshop?

- (A) Experience in Marketing
- (B) Knowledge of the Internet
- (C) Portfolio
- (D) Own computer

Questions 158 to 160 refer to the following notice.

WEEKLY YARD WASTE COLLECTION RESUMES

The Region of Halton has resumed weekly yard waste collection service in Burlington and Applewood for the fall season.

Yard waste will be picked up on the same day as regular waste collection until the week of Nov. 29, 2017.

Follow these steps when putting your yard waste at the curb for collection:

- Place yard waste in labeled, open-top, rigid, reusable containers; or paper yard waste bags.
- Set out yard waste and recyclable material on the opposite side of the driveway from garbage.
- Tie brush securely in bundles up to 1.2 m (4 ft.) in the length and 76 cm (30 in.) in width.
- Make sure that yard waste containers, bags and bundles do not exceed 20 kg (44 lbs.) each.

158. What is the article mainly about?

- (A) Schedule for yard collection
- (B) How to use recycled materials
- (C) Instructions for waste collection
- (D) Recent change in regulations

159. Where should yard waste be placed?

- (A) Next to garbage on the driveway
- (B) Away from the garbage and recyclable material
- (C) Next to recyclable materials on the curb
- (D) The opposite side of the driveway from recyclable material

160. Which of the following will most likely NOT be collected?

- (A) A paper yard waste bag that weighs 22 kg.
- (B) A bundle that is 3 ft. long and 30 in. wide.
- (C) Non-recyclable container that weighs 20 kg.
- (D) Two bushel baskets that weigh 45 kg in total.

Ditch the wheels for a day

By Chad Dimmer

Newman Residents are being encouraged to walk, cycle, or take the bus on the city's second annual Car Free Day.

On Sunday, Mar. 15 from 10 a.m. – 1 p.m., there will be music, activities and good food at Credit Memorial Park to kick-start an initiative that is designed to improve the environment.

"We are trying to make a difference little by little" said Nicole Harman, chair of the event. "We hope to move toward a culture change, where people are more accepting of helping the environment out." Harman said her organization's goal is that 100,000 people will put their car keys away on Mar. 15. "Another goal is to get our government to help extend bike trails and encourage active transportation in the community" she said. Harman also said organizers are negotiating with Newman Transit for fare discounts on Car Free Day.

161. Which of the following is NOT expected on Car Free Day?

- (A) Walking
- (B) Riding a bicycle
- (C) Driving
- (D) Taking subway

162. What does Ms. Harman hope to happen through this event?

- (A) Cultural exchange between people
- (B) Raised awareness towards the environment
- (C) Donations from 100,000 people
- (D) More traffic on highways

163. According to the article, what is most likely to happen on Car Free Day?

- (A) No cars will be seen
- (B) Subway tickets will be cheaper
- (C) People will buy hybrid cars
- (D) All the stores in the area will be closed

OUTSTANDING
CLEARANCE OFFERS:

SAVE UP TO
30% OFF
THE REGULAR PRICE
ON ALL
DISCONTINUED
MAJOR APPLIANCES
AND ELECTRONICS

DO NOT PAY
FOR 24
MONTHS!

**MAKE NO
MONTHLY PAYMENTS**

For 24 months and
Pay no deferral fee
(a saving of \$99.95)

when you use your
kfc MaterCard or
kfc Credit Card on any Major
Appliances, Mattress or
Electronics purchase of \$499
or more (before taxes)

See in-store for full details.

164. Which of the following items will be 30% off the regular price?

- (A) The latest model dishwasher
- (B) Pre-owned lawn mower
- (C) A refrigerator that is no longer manufactured
- (D) State-of-the-art flat screen TV

165. When should the first payment be made in order to avoid the deferral fee?

- (A) Within two years
- (B) After two years
- (C) Upon delivery
- (D) Immediately

Questions 166 to 169 refer to the following information.

Tickets and Passes Effective April 1. Swim schedules available at all pools and online.			
Admission Rates	Pay/ Visit	Booklet Tickets 10 Visits	Available in 1, 3, 12 terms
Fun Swim	\$2.60	\$23.40	\$10.95
Lane, Length, Leisure	\$3.33	\$29.99	\$14.68
Group Rate *	\$7.00	\$63.00	\$28.48 (Only) **
100 Visit Pass			100 Visits for \$100. Available for adults born before 1946.

* Group Rate – A combination of adults & children (Maximum of 5) and must include one adult 16 years of age or older. Available for pay as you go and book tickets only.

** Family Monthly Pass – Maximum of 5 including 1 adult (18+) who are related by birth, marriage, adoption and living together within a single household.

166. When do these new rates take effect?

- (A) Immediately
- (B) On March 31
- (C) On April 1
- (D) Next week

167. How much does each Fun swim visit work out to be with a booklet ticket?

- (A) \$1.95
- (B) \$2.34
- (C) \$2.99
- (D) \$2.84

**QUESTIONS CONTINUE TO THE
NEXT PAGE**

Questions 166 to 169 refer to the following information.

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100 Visit Pass			100 Visits for \$100. Available for adults born before 1946.
* Group Rate – A combination of adults & children (Maximum of 5) and must include one adult 16 years of age or older. Available for pay as you go and book tickets only.			
** Family Monthly Pass – Maximum of 5 including 1 adult (18+) who are related by birth, marriage, adoption and living together within a single household.			

QUESTIONS CONTINUED FROM THE PREVIOUS PAGE

168. Which of the following groups is eligible for the group rate?

- (A) 5 adults
- (B) 3 adults and 3 children
- (C) 5 children
- (D) 2 adults and 3 children

169. Which of the following is eligible for a 100 Visit Pass?

- (A) A married couple
- (B) An adopted child
- (C) A senior citizen
- (D) An adult between 16 and 18 years of age

Questions 170 to 173 refer to the following letter.

July 2, 2017

Mr. Rick Cattabiani
198 Kenworth Avenue
Calgary, AB T2P 3D9

Dear Mr. Rick Cattabiani

Re: Union VISA card, Account Number 4532 **** * 1929

It won't be long now before you receive your new Union VISA chip card. This is just a quick reminder that you'll need a Personal Identification Number (PIN) for each cardholder on your account. Once you have your new chip card, you'll use your PIN when making purchases at chip terminals.

How do I get a PIN? Simply drop by your branch before Aug. 3 2017 to select a confidential PIN for your current card. The PIN you select will be transferred to your new chip card when it is used.

What if I cannot make it to the branch in time? No problem. We'll simply apply your Union bankcard PIN to your new Union bank VISA chip card.

Your new VISA chip card will arrive soon. For more information, visit us online at www.unionbank.ca/chip or call us at 1-865-UNIBANK (1-865-864-2265). And once again, thank you in advance for your participation. We appreciate your business.

Sincerely,

Vanessa Wilmer
Vice President, Credit Cards

170. Why has the bank written this letter?

- (A) Because Mr. Cattabiani needs to replace his chip card.
- (B) Because the bank changed Mr. Cattabiani's interest rates.
- (C) Because Mr. Cattabiani needs to select a personal identification number.
- (D) Because Mr. Cattabiani applied for a new credit card.

171. The phrase "drop by" in paragraph 2, line 1, is closest in meaning to

- (A) visit
- (B) call
- (C) write a letter
- (D) send email

**QUESTIONS CONTINUE
TO THE NEXT PAGE**

Questions 170 to 173 refer to the following letter.

July 2, 2017

Mr. Rick Cattabiani
198 Kenworth Avenue
Calgary, AB T2P 3D9

Dear Mr. Rick Cattabiani

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How do I get a PIN? Simply drop by your branch before Aug. 3 2017 to select a confidential PIN for your current card. The PIN you select will be transferred to your new chip card when it is used.

What if I cannot make it to the branch in time? No problem. We'll simply apply your Union bankcard PIN to your new Union bank VISA chip card.

Your new VISA chip card will arrive soon. For more information, visit us online at www.unionbank.ca/chip or call us at 1-865-UNIBANK (1-865-864-2265). And once again, thank you in advance for your participation. We appreciate your business.

Sincerely,

Vanessa Wilmer
Vice President, Credit Cards

QUESTIONS CONTINUED FROM THE PREVIOUS PAGE

172. If Mr. Cattabiani does not contact the bank, his PIN will be

- (A) on hold.
- (B) changed without notice.
- (C) transferred from his existing bank card
- (D) transferred from his credit card.

173. When is Mr. Cattabiani most likely to use his new PIN?

- (A) July 2, 2017
- (B) August 3, 2017
- (C) It is already in use.
- (D) When he makes the first purchase with his chip card.

Questions 174 to 177 refer to the following statement.

Return Policy

- If you're not satisfied with your purchase, return it in its original condition with a sales receipt within 60 days.
- Returns after 60 days will be issued a merchandise credit.
- Returns purchased with a check require a 10-day waiting period.
- Without a receipt, no refunds will be given on seasonal and clearance merchandise.
- For everyday merchandise returned without a receipt, a merchandise credit will be issued based on the promotional price or everyday price less 20%.
- Valid ID is required.
- Gift cards and prepaid cards are not refundable.
- Books are refundable within a 14-day period. Magazines are returnable within 24 hours.

174. Who is the intended audience of this statement?

- (A) Customers
- (B) Manufactures
- (C) Store managers
- (D) Sales clerks

175. What is needed at the time of return?

- (A) A credit card
- (B) A letter explaining the reason of return
- (C) A name and phone number
- (D) A copy of a sales receipt

**QUESTIONS CONTINUE TO
THE NEXT PAGE**

Questions 174 to 177 refer to the following statement.

Return Policy

- If you're not satisfied with your purchase, return it in its original condition with a sales receipt within 60 days.
- Returns after 60 days will be issued a merchandise credit.
- Returns purchased with a check require a 10-day waiting period.
- Without a receipt, no refunds will be given on seasonal and clearance merchandise.
- For everyday merchandise returned without a receipt, a merchandise credit will be issued based on the promotional price or everyday price less 20%.
- Valid ID is required.
- Gift cards and prepaid cards are not refundable.
- Books are refundable within a 14-day period. Magazines are returnable within 24 hours.

QUESTIONS CONTINUED FROM THE PREVIOUS PAGE

176. If you paid by check, you need to

- (A) wait for a while to get the refund
- (B) return the item within 60 days
- (C) call the store manager
- (D) return the original receipt

177. In which of the following situations is a customer NOT likely to receive a refund?

- (A) Returning a regular-priced photo frame without a receipt 14 days after the purchase.
- (B) Returning Christmas ornaments without a receipt 5 days after the purchase.
- (C) Returning books with receipt a week later.
- (D) Returning a clearance item with a receipt.

Questions 178 to 180 refer to the following email.

From: clientcare@shawmobility.co.jp
To: Ms. Kim Park
Re: Automatic top-ups

Dear Ms. Kim Park,

Your credit card information needs updating.

Our records indicate that the expiry date on your credit card is fast approaching. In order to continue with the convenience of automatic credit card top-ups for your Prepaid service, please provide the new credit card number and expiry date by February 28, 2017.

Don't give up the convenience of automatic top-ups.

If we do not have the updated information prior to your prepaid balance account expiry date, we will be unable to process the automatic credit card top-ups on your account that you enjoy today. We'd like to save you the inconvenience of having to go out and purchase airtime cards to top-up your account.

Changing your account information is easy.

You can update your credit card information by logging into shawmobility.com/top-ups or by calling us at *132 from your wireless phone.

Rest assured that our credit card registration process is extremely secure and that your credit card information is treated with utmost confidentiality. If you have already updated this information, please accept our thanks and disregard this letter.

Thank you for being a valued client.

Sincerely,

Shaw Mobility Client Care Centre

178. What is the purpose of this letter?

- (A) To remind Ms. Park to update her credit card information.
- (B) To notify Ms. Park her account will be closed soon.
- (C) To negotiate a monthly payment plan on her cell phone.
- (D) To provide Ms. Park with airtime cards.

179. If Ms. Park does not respond by the expiry date,

- (A) She will have to purchase a new cell phone.
- (B) She will lose her phone number.
- (C) The automated top-up service is going to end.
- (D) Her credit card will expire.

180. The word "assured" in paragraph 4, line 1, is closest in meaning to

- (A) planned
- (B) amused
- (C) managed
- (D) guaranteed

Questions 181 to 185 refer to the following letter and sheet.

Dear Ms. Stephanie Collins,

Thank you for redeeming with the Frequent Flyers Program. We hope you enjoy your Reward – you’ve earned it. And we’ll help you boost your balance back up again. More great Rewards for you, your friends or family, are just around the corner!

Enjoy,

Pamela M. Reid,
Senior VP, Marketing

PS. Please see the enclosed sheet for your redemption details.

181. Why did Ms. Collins receive this letter?

- (A) Because she has signed up for a membership.
- (B) Because the company is having a campaign.
- (C) Because she redeemed her points.
- (D) Because she booked a flight recently.

182. How many points does Ms. Collins have left after redemption?

- (A) 0
- (B) 355
- (C) 540
- (D) 555

183. Which of the following is NOT suggested in order to collect more points?

- (A) Sign up for a credit card
- (B) Make purchases at selected online stores
- (C) Register email address
- (D) Introduce friends and family

2ND PASSAGE ON THE NEXT PAGE

QUESTIONS CONTINUE TO THE NEXT PAGE

Questions 181 to 185 refer to the following letter and sheet.

1ST PASSAGE ON THE PREVIOUS PAGE

You have 555 reward points as of July 12, 2017

Try these great collector tips to earn even more points!

*Sign up for emails - get Bonus Offers and more delivered right to your inbox to help you earn faster!

*Earn faster with Frequent Flyers Points Credit Card. You can earn points everywhere. Find out more at frequentflyerspoints.com/credit

*Shop online and earn points at your favourite online retailers!

For list of partner retailers, visit frequentflyerspoints.com/retailers

Redemption Details	Reward Details	Confirmation Number	Number of Items	Reward points per Item	Total reward points redeemed
West Erin Lodge	Adult weekday Admission	2715440	2	185	370
Lodge	Child Admission Any day	2715440	1	170	170

QUESTIONS CONTINUED FROM THE PREVIOUS PAGE

184. How many points did Ms. Collins redeem in total?

- (A) 355
- (B) 540
- (C) 555
- (D) 895

185. Which of the following statements is true?

- (A) Ms. Collins stayed at West Erin Lodge on July 11 2017.
- (B) Ms. Collins is planning to stay at West Erin Lodge during the week.
- (C) Children's admission requires more points than adult's admission.
- (D) Ms. Collins redeemed her points towards several different rewards.

Questions 186 to 190 refer to the following agenda and email message.

ATW Research Inc.
Committee Meeting on Overseas Marketing
Wednesday, May 15 2017 9:30 A.M. – 11:30 A.M.
Meeting room 202 A

Agenda

- | | |
|---------------------------------------|-----------------|
| 1.Review of Current Status | Julia Chen |
| 2.Review of Strategies for the future | Alison McKenzie |
| 3.Targeted overseas countries | Jacob Hansen |
| 4.Projects to begin | Ken Takagi |
| 5.Plan for the coming year | Zoe Kolesnikova |

186. What was a topic of the May 15 meeting?

- (A) Overseas marketing
- (B) Business trips
- (C) Time management
- (D) Use of office supplies

187. What topic was discussed first?

- (A) Review of current status
- (B) Review of strategies for the future
- (C) Targeted overseas countries
- (D) Projects to begin

2ND PASSAGE ON THE NEXT PAGE

QUESTIONS CONTINUE TO THE NEXT PAGE

Questions 186 to 190 refer to the following agenda and email message.

1ST PASSAGE ON THE PREVIOUS PAGE

To: Marie West
From: Alison McKenzie
Subject: Committee Meeting on May 15

Hi, Marie. I just wanted to bring something to your attention regarding today's meeting. We began our meeting on time, but Julia wasn't there, so we had to begin with the second agenda item. Then, forty-five minutes after we began, Julia finally arrived and gave her presentation.

Jacob never came to the meeting at all. I found out later that he's been off sick, but in any case his topic was never discussed. Ken tried to explain his topic, but it was confusing. I think we really needed to hear from Jacob first for Ken's presentation to make sense.

Anyway, we couldn't see the point of discussing anything further after that, so we decided to end the meeting early, right after Ken's presentation.

I wish you could have been there at the meeting. I know none of this would have happened. I would really appreciate it if we could talk about this next week, once you settle back in the office after the business trip.

Thanks!

QUESTIONS CONTINUED FROM THE PREVIOUS PAGE

188. What time did Julia start her presentation?

- (A) 9:30
- (B) 10:00
- (C) 10:15
- (D) 10:30

189. Who gave the last presentation?

- (A) Alison McKenzie
- (B) Jacob Hansen
- (C) Ken Takagi
- (D) Zoe Kolesnikova

190. Why wasn't Jacob there at the meeting?

- (A) He was away on a business trip
- (B) He wasn't invited
- (C) He was off sick
- (D) He couldn't arrive on time

Questions 191 to 195 refer to the following ticket and letter.

You have not yet paid the following ticket:

Parking Infraction: Exceeding a 30 minute free customer-parking limit

Location: St. Joseph's Printing Co.

Vehicle: Minivan

License Plate Number: APDH 145

Owner: Sabita Malik

Date of Infraction: September 1 2017

How to pay this ticket:

A) Send a check written out to the *Acton Parking Office*.

B) Pay online with your credit card. (www.actongov.org/ticket-pk). You will need your ticket number and your license plate number.

C) Pay in person at the Acton Parking Office at #2010 255 Front Street Acton

To appeal this ticket, contact the Parking Office and ask for form #306.

191. Why did Ms. Malik receive this ticket?

- (A) Her car was in a no-parking zone
- (B) She parked in a 'reserved' spot
- (C) Her car was parked in a spot for too long
- (D) She paid for only 30 minutes

192. Which of the following excuses can a driver legally use in order to appeal a parking ticket?

- (A) I didn't realize it was a no-parking zone
- (B) I sold my car the day before
- (C) I share the vehicle with my daughter
- (D) I didn't have enough money for parking

QUESTIONS CONTINUE TO THE NEXT PAGE

2ND PASSAGE ON THE NEXT PAGE

Questions 191 to 195 refer to the following ticket and a letter.

1ST PASSAGE ON THE PREVIOUS PAGE

NOTICE OF APPEAL

Form #306

Step 1

You must submit your appeal within 21 days of receiving your ticket. Late appeals must be accompanied by a letter explaining the reasons why applying late. Judges will consider the following reasons:

- Medical emergencies for you or your family member;
- Circumstances that caused you to be away from your residence at the time the ticket was mailed.

STEP 2

Please circle the legal grounds that apply.

1. This parking infraction did not occur.
2. There was no parking attendant on duty to pay.
3. I was not the owner of this vehicle when the infraction occurred.
4. My vehicle was stolen on the day of the infraction.

STEP 3

Complete the personal information form on page two and mail it together with this form and a photocopy of your ticket. You will hear back from the Ministry of Parking within 6 weeks. If a personal appeal is granted, you will have to appear in court.

QUESTIONS CONTINUED FROM THE PREVIOUS PAGE

193. When is the last day Ms. Malik can send in form #306, without having to write a letter?

- (A) September 1
- (B) September 22
- (C) October 1
- (D) October 13

194. Why was Ms. Malik unaware of the original ticket?

- (A) She lost her original ticket.
- (B) Someone else was driving her car on that day.
- (C) She thought she was parked legally.
- (D) The parking attendant forgot to write a ticket.

QUESTIONS CONTINUE TO THE NEXT PAGE

Questions 191 to 195 refer to the following ticket and a letter.

QUESTIONS CONTINUED
FROM THE PREVIOUS
PAGE

195. What does Ms. Malik NOT need to include with her notice of appeal?

- (A) A letter from her doctor
- (B) A photocopy of her ticket
- (C) Her name and address
- (D) Her reason for appealing

Questions 196 to 200 refer to the following advertisement and e-mail.

MARKETING REPRESENTATIVE

UK unisex clothing company is seeking a marketing representative. Position requires frequent travel representing the company at conferences and other events.

The successful candidate must have:

- A degree from a college or university, preferably in Marketing.
- One year or more experience in sales.
- Excellent communication skills, including experience in giving presentations. Knowledge of foreign languages would be an asset.

Email your resume and cover letter to:
r-burke@sellata-hr.co.uk

Richard Burke, Recruiting Manager

2ND PASSAGE ON THE NEXT PAGE

196. Which of the following duties is NOT required for this position?

- (A) Traveling often
- (B) Recruiting new staff
- (C) Attending events
- (D) Giving presentations

197. What field did Miley get her degree in?

- (A) Marketing
- (B) Fashion design
- (C) Communications
- (D) Accounting

198. When did Miley get her degree?

- (A) May
- (B) June
- (C) July
- (D) August

QUESTIONS CONTINUE TO THE NEXT PAGE

Questions 196 to 200 refer to the following advertisement and e-mail.

1ST PASSAGE ON THE PREVIOUS PAGE

From: Richard Burke <r-burke@sellata-hr.co.uk>
Sent: Monday, July 25 2017 10:44 AM
To: Ms. Miley Martineau <mileym@crescent.co.uk>
Subject: RE: Marketing Representative Position

Dear Ms. Martineau

Thank you for applying for the position of marketing representative. We appreciate your interest in our company.

Although your resume shows that you have good preparation for a career in marketing, unfortunately you don't meet all our required qualifications. You have the degree we are looking for, but not the experience. Your sales experience in a furniture store is a good background, but the time there is not quite as long as what we ask for as minimum duration. In addition, you have no previous experience in clothing sales.

However, your resume also shows that you have excellent communication skills, which is essential for the position. Therefore, we would like to offer you a position as an intern. This is a three-month, unpaid internship. Since you just graduated last month, I think this would be a great opportunity for you. It would give you some of the experience you will need to start your career.

If you are interested in accepting this position, please contact me by August 8. I look forward to hearing from you.

Sincerely,
Richard Burke

QUESTIONS CONTINUED FROM THE PREVIOUS PAGE

199. How long did Miley work in a furniture store?

- (A) 8 months
- (B) 12 months
- (C) 18 months
- (D) 2 years

200. What did Richard offer Miley?

- (A) A job
- (B) An assistant position
- (C) A Volunteer
- (D) An internship