

TOEIC MARATHON 15



General Directions

This test is designed to measure your English language ability. The test is divided into two sections: Listening and Reading.

You must mark all of your answers on the answer sheet. For each question, you should select the best answer from the answer choices given. Then, on your answer sheet, you should find the number of the question and fill in the space that corresponds to the letter of the answer that you have selected. If you decide to change an answer, completely erase your old answer and then mark your new answer.

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example:

A B C D



1.



Look at the picture marked No.1 in your test book.

- (A) The building is multi-story.
- (B) The swimming pool is very crowded.
- (C) The swimming pool has a diving board.
- (D) Many people are sitting on the balconies.

2.



Look at the picture marked No.2 in your test book.

- (A) The books are being sorted by a woman with long hair.
- (B) The woman by the bookshelf is looking at a book.
- (C) The woman with long hair is listening to music.
- (D) The book the woman in dark colored clothes is looking at is a picture book.

3.



Look at the picture marked No.3 in your test book.

- (A) The dark colored car is being serviced in a garage.
- (B) The car is having a wheel changed outside.
- (C) A car is being serviced by a person in dark colored trousers.
- (D) A car is being serviced in a building by two men in dark colored trousers.

4.



Look at the picture marked No. 4 in your test book.

- (A) Some people are browsing in a boutique.
- (B) Young people are looking at the clothes.
- (C) Many items of clothing are hung by the window.
- (D) Most of the clothes in the boutique are folded.

5.



Look at the picture marked No. 5 in your test book.

- (A) The man in a suit is reading a newspaper.
- (B) The man in a dark colored suit is talking on a mobile phone.
- (C) The man talking on a mobile phone is sitting in a car.
- (D) The man in a light colored suit has a dark colored tie on.

6.



Look at the picture marked No.6 in your test book.

- (A) Two men are maintaining the hedge.
- (B) A man is maintaining the bottom of the hedge.
- (C) A man is maintaining the hedge with a machine.
- (D) A man maintaining the hedge has long hair.

7.



Look at the picture marked No.7 in your test book.

- (A) There are some untaken seats in the room.
- (B) The speaker is standing in front of the audience.
- (C) There is nothing shown on the screen at the front.
- (D) The people in the room are seated around a table.

8.



Look at the picture marked No. 8 in your test book.

- (A) The airplane has touched down on the tarmac.
- (B) The helicopter is still airborne.
- (C) The lights are on to guide the airplane.
- (D) There is only one light on to guide the airplane.

9.



Look at the picture marked No.9 in your test book.

- (A) Two adults and a child are washing a cat.
- (B) A dog is being washed in a bucket.
- (C) A child is holding the watering hose on his own.
- (D) A dog is being washed in a bathtub.

10.



Look at the picture marked No.10 in your test book.

- (A) The woman shaking hands with a man looks angry.
- (B) The man shaking hands with a woman in a car is holding many books.
- (C) The man with a folder has a short sleeve shirt on.
- (D) The man shaking hands with the woman has long beard.

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director

(B) It's the first room on the right

(C) Yes, at two o'clock.

The best response to the question "Where is the meeting room?" is choice (B), "It's the first room on the right," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

PART 2

11. I wonder if anyone can see to the customer at the counter.

- (A) No, I don't see any customer at the counter.
- (B) I'm sorry I can't but I'll get John to do it.
- (C) That's because all the other ones are busy at the moment.

12. Did you know your mileage will be doubled if you use the airline company now?

- (A) Yes, I know they don't.
- (B) No, but that's very good news.
- (C) I would ask somebody else about it.

PART 2

13. How is your restaurant business going?

- (A) No, thank you.
- (B) My restaurant is located in the city center.
- (C) It is beginning to take off, thank you.

14. What do you think will happen if the consumption tax is raised?

- (A) Certainly that will affect the sales negatively.
- (B) Yes, that's awful, isn't it?
- (C) It was introduced in summer last year, I think.

PART 2

15. How would you assess the performance of that company?

- (A) I would ask people to let us hear their opinions.
- (B) That's probably because they now have a new president.
- (C) It is not too bad considering the severe competition in the industry, I would say.

16. What is the retirement age at your company?

- (A) There are about ten employees who are nearing their retirement.
- (B) It's officially sixty-five but you can carry on for some years if your circumstance allows.
- (C) You are normally given around the half of your annual income.

PART 2

17. Which OS system would you recommend?

- (A) No, I'm actually not using the OS recommended by him.
- (B) It's hard to say as each one has good points and bad points.
- (C) Yes, I would recommend that too.

18. Are you aware the departure time of your flight has been changed?

- (A) Yes, and that is why I am leaving for the airport two hours earlier than initially planned.
- (B) No, I'm not changing my flight.
- (C) No, it departed as initially planned.

PART 2

19. How are you going to deal with the problem?

- (A) Firstly I'll call a meeting and ask all the staff members to give me their opinions.
- (B) Yes, it was very hard as I had to handle it all by myself.
- (C) Yes, I'm very positive I can resolve it by next week.

20. Who is going to arrange the business lunch our boss is planning to have with the visitor?

- (A) Because he thinks the visitor is the key person for our success in the market.
- (B) I'm not sure but someone has to do it obviously.
- (C) It is at 1pm on Thursday at Hotel Excel.

PART 2

21. Which subway line should I use to go to the head office of the company?

- (A) Yes, that is the line you should use to get to their office.
- (B) I think it is Central City Line that you should take.
- (C) You should get off at Clement Station.

22. Could you tell me when the boarding time is?

- (A) It's not announced yet.
- (B) Of course you can.
- (C) No, please don't.

PART 2

23. Why doesn't anyone in the department seem to attend the seminar next week?

- (A) Because it was later in the day and everyone wanted to go home.
- (B) Of course, I would like to.
- (C) There is an important meeting at the same time.

24. Where did you find the laptop cover you have?

- (A) I bought it from an online shop.
- (B) It is very useful but not expensive at all.
- (C) Because I wanted to avoid scratch marks on it.

PART 2

25. What is the percentage of the people who use the bus for commuting?
- (A) No, it's not that big.
 - (B) I don't know for sure but it is about 30%.
 - (C) Because they don't have a car.
26. Who would you rely on if you get lost in a city you visit for the first time?
- (A) That's quite true actually.
 - (B) Because I would feel comfortable that way.
 - (C) I don't have anyone and that's the problem.

PART 2

27. When did you find out that the company is going to announce a new product?

- (A) It was when one of my colleagues told me about it last week.
- (B) I think they are having a press conference.
- (C) Yes, I heard it from one of my colleagues.

28. Could you please turn down the music?

- (A) No, I'm afraid we don't have it.
- (B) Sure, I will get someone in charge do it.
- (C) Because I couldn't hear what you were saying.

PART 2

29. Why not accept their offer and get it all done?

- (A) That sounds like the best solution.
- (B) No, that wasn't really what I intended to do.
- (C) Because they think that is the best way.

30. How did you come to know the president personally?

- (A) I can judge it by the way he talks with other people.
- (B) My uncle went to the same university as he did.
- (C) I used a bus and a train.

PART 2

31. What is the advantage of having the knowledge of statistics?

- (A) You can use it in almost any kind of analysis.
- (B) Yes, it is certainly advantageous to know statistics.
- (C) I studied it for the first time when I was a university student.

32. Have you booked your air ticket for the next business trip?

- (A) Because it was quicker to do so than to ask somebody else.
- (B) Yes, I couldn't get around to it for a while but I finally have.
- (C) No, I didn't know you kindly booked it for me.

PART 2

33. When is the next photocopy machine maintenance service?

- (A) It was May last year.
- (B) You need to ask Facility Maintenance Section.
- (C) Because paper gets jammed so often.

34. Which life insurance would you recommend?

- (A) I'm sorry I don't know much about car insurance.
- (B) Because it protects your family.
- (C) I personally think the one I have is good.

PART 2

35. Whose secretary did you say Jane is?

- (A) The Sales Manager's.
- (B) Yes, it was me.
- (C) No, I've never heard she is.

36. Is it true you have decided to resign from your current position?

- (A) Yes, I think she really is.
- (B) No, I don't think I want to stay in my current position any more.
- (C) I have indeed.

PART 2

37. Should we split up in small groups or stay as one group?

- (A) Yes, I think that's a good idea.
- (B) I don't mind either way.
- (C) I think they should have stayed as a group.

38. When will the proposal be ready?

- (A) I'm not sure yet but I will hurry up as much as I can.
- (B) Last Wednesday, I think.
- (C) No, it is far from being ready.

PART 2

39. Do you know whether the meeting has been cancelled or not?

- (A) I have been told so.
- (B) Thank you, I didn't know about it.
- (C) No, I haven't heard anything about it yet, I'm afraid.

40. When are you assuming your new position?

- (A) Because I thought it was about time to move on.
- (B) Officially the first day of next month.
- (C) I'm sorry I don't remember when it was.

PART 3

Directions:

You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C) or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your text book.

PART 3

41. What did the man think about the meeting?

- (A) It was more productive than he had expected.
- (B) It was as productive as he had expected.
- (C) It was not as productive as he had expected.
- (D) It was not productive at all.

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Transcript: Questions 41 through 43 refer to the following conversation.

W: How did you find yesterday's meeting?

M: Actually I thought it was more productive than I had expected and I'm quite pleased about it.

W: I felt exactly the same. I think the reference material Judy prepared helped everyone understand the current situation well.

M: That's absolutely true.

PART 3

42. What did the woman feel about the meeting?

- (A) Exactly the same as the man did.
- (B) Didn't feel the same as the man.
- (C) The same as the man did to some extent but not exactly.
- (D) She felt unsure whether it was good or not.

Transcript: Questions 41 through 43 refer to the following conversation.

W: How did you find yesterday's meeting?

M: Actually I thought it was more productive than I had expected and I'm quite pleased about it.

W: I felt exactly the same. I think the reference material Judy prepared helped everyone understand the current situation well.

M: That's absolutely true.

PART 3

43. What helped everyone understand the current situation?

- (A) The chairman's explanation.
- (B) Judy's presentation.
- (C) Reference material Judy had prepared.
- (D) Reference material the woman had prepared.

Transcript: Questions 41 through 43 refer to the following conversation.

W: How did you find yesterday's meeting?

M: Actually I thought it was more productive than I had expected and I'm quite pleased about it.

W: I felt exactly the same. I think the reference material Judy prepared helped everyone understand the current situation well.

M: That's absolutely true.

PART 3

44. What time does Miss Clark have an appointment with Mr. Nelson?

- (A) Ten o'clock.
- (B) Eleven o'clock.
- (C) One o'clock.
- (D) Two o'clock.

Transcript: Questions 44 through 46 refer to the following conversation.

W: Hello, I'm Kathy Clark. I have an appointment with Mr. Nelson at one o'clock.

M: Let me see yes, here it is. Could I have your name again, please?

W: Kathy Clark.

M: Thank you. Mr. Nelson should be waiting for you at his office. Please use the escalator over there to go to his office on Floor 23. When you are there, you will find his office to your right.

PART 3

45. How is Miss Clark going to Mr. Nelson's office?

- (A) She is using the stairs.
- (B) She is taking an escalator.
- (C) She is taking an escalator and stairs.
- (D) She is taking an elevator.

Transcript: Questions 44 through 46 refer to the following conversation.

W: Hello, I'm Kathy Clark. I have an appointment with Mr. Nelson at one o'clock.

M: Let me see yes, here it is. Could I have your name again, please?

W: Kathy Clark.

M: Thank you. Mr. Nelson should be waiting for you at his office. Please use the escalator over there to go to his office on Floor 23. When you are there, you will find his office to your right.

PART 3

46. Which floor is Mr. Nelson's office on?

- (A) The Twenty-third floor.
- (B) The twenty-first floor.
- (C) The Thirteenth floor.
- (D) The Third floor.

Transcript: Questions 44 through 46 refer to the following conversation.

W: Hello, I'm Kathy Clark. I have an appointment with Mr. Nelson at one o'clock.

M: Let me see yes, here it is. Could I have your name again, please?

W: Kathy Clark.

M: Thank you. Mr. Nelson should be waiting for you at his office. Please use the escalator over there to go to his office on Floor 23. When you are there, you will find his office to your right.

PART 3

47. When did they buy the folders?

- (A) Twenty-three days ago.
- (B) Thirteen days ago.
- (C) Thirty days ago.
- (D) Three days ago.

Transcript: Questions 47 through 49 refer to the following conversation.

W: We need to return some of the folders we purchased three days ago. Do you still have the receipt?

M: Yes, I think so ..., here it is. Is there any problem with them?

W: Yes, the metal clamps of some folders are broken. I'm going to return them with a copy of the receipt so that they can send us new ones.

M: I see. That's a bother, isn't it? You should tell them to check their products before they send them.

PART 3

48. What is the problem with the folders?
- (A) There are some scratches on the outside.
 - (B) The size is wrong.
 - (C) The color is wrong.
 - (D) The metal clamps are broken.

Transcript: Questions 47 through 49 refer to the following conversation.

W: We need to return some of the folders we purchased three days ago. Do you still have the receipt?

M: Yes, I think so ..., here it is. Is there any problem with them?

W: Yes, the metal clamps of some folders are broken. I'm going to return them with a copy of the receipt so that they can send us new ones.

M: I see. That's a bother, isn't it? You should tell them to check their products before send them.

PART 3

49. What does the woman need to send to get new folders?

- (A) A copy of the receipt.
- (B) A copy of the invoice.
- (C) A copy of her ID.
- (D) A copy of the order form.

Transcript: Questions 47 through 49 refer to the following conversation.

W: We need to return some of the folders we purchased three days ago. Do you still have the receipt?

M: Yes, I think so ..., here it is. Is there any problem with them?

W: Yes, the metal clamps of some folders are broken. I'm going to return them with a copy of the receipt so that they can send us new ones.

M: I see. That's a bother, isn't it? You should tell them to check their products before send them.

PART 3

50. What are they talking about?

- (A) The manufacturing industry.
- (B) The tourism industry.
- (C) The catering industry.
- (D) The financial industry.

Transcript: Questions 50 through 52 refer to the following conversation.

W: It looks like the manufacturing industry is recovering from the recession.
Would you agree with me?

M: It does look so as a whole, but many small to medium scale companies may be struggling for survival.

W: I see. So, do you mean the situation may not be as good as it may look?

M: That's right. I think it's a bit too early to be optimistic.

PART 3

51. According to the man, many small to medium scale companies are:

- (A) struggling to be the top in the industry.
- (B) beginning to thrive again.
- (C) struggling for survival.
- (D) expanding their business.

Transcript: Questions 50 through 52 refer to the following conversation.

W: It looks like the manufacturing industry is recovering from the recession. Would you agree with me?

M: It does look so as a whole, but many small to medium scale companies may be struggling for survival.

W: I see. So, do you mean the situation may not be as good as it may look?

M: That's right. I think it a bit too early to be optimistic.

PART 3

52. What does the man think about the current situation?

- (A) It may not be as good as it looks.
- (B) It is as good as it looks.
- (C) It may not be as bad as it looks.
- (D) It's not good yet but likely to improve quickly.

Transcript: Questions 50 through 52 refer to the following conversation.

W: It looks like the manufacturing industry is recovering from the recession. Would you agree with me?

M: It does look so as a whole, but many small to medium scale companies may be struggling for survival.

W: I see. So, do you mean the situation may not be as good as it may look?

M: That's right. I think it a bit too early to be optimistic.

PART 3

53. What is the conversation about?

- (A) Delayed invoice issue.
- (B) Delayed refund.
- (C) Delayed salary payment.
- (D) Delayed air ticket issue.

Transcript: Questions 53 through 55 refer to the following conversation.

W: I know it's inconvenient for you but I've just heard that the reimbursement for your air ticket to New York is being delayed, I'm afraid.

M: OK, thanks for telling me. However, it would be very helpful if you could tell me roughly how much longer it may take.

W: Sure. We are expecting the reimbursement process to be finished in the next few days.

M: That's absolutely fine. Thank you.

PART 3

54. What would the man would like to know?

- (A) How much longer he has to wait.
- (B) The reason for the delay.
- (C) Who is handling the reimbursement.
- (D) When the woman heard about the delay.

Transcript: Questions 53 through 55 refer to the following conversation.

W: I know it's inconvenient for you but I've just heard that the reimbursement for your air ticket to New York is being delayed, I'm afraid.

M: OK, thanks for telling me. However, it would be very helpful if you could tell me roughly how long more it may take.

W: Sure. We are expecting the process to be finished in the next few days.

M: That's absolutely fine. Thank you.

PART 3

55. When is the reimbursement process expected to be finished?

- (A) In the next few months.
- (B) In the next few weeks.
- (C) In the next few days.
- (D) In the next few hours.

Transcript: Questions 53 through 55 refer to the following conversation.

W: I know it's inconvenient for you but I've just heard that the reimbursement for your air ticket to New York is being delayed, I'm afraid.

M: OK, thanks for telling me. However, it would be very helpful if you could tell me roughly how long more it may take.

W: Sure. We are expecting the process to be finished in the next few days.

M: That's absolutely fine. Thank you.

PART 3

56. What is the woman asking about?

- (A) A vacuum cleaner.
- (B) A tumble dryer
- (C) An iron
- (D) A hair dryer

Transcript: Questions 56 through 58 refer to the following conversation.

W: Excuse me, could I ask you about the vacuum cleaner over there? What is its power? I would like a powerful one.

M: Do you mean that green one, don't you? That's 3000 watts. Quite powerful. Actually, it's the most powerful one of that kind.

W: That's good. I would like that one. How much is it?

M: It's \$185, madam.

PART 3

57. What is the power of the product?

- (A) 300 watts.
- (B) 1300 watts.
- (C) 2000 watts.
- (D) 3000 watts.

Transcript: Questions 56 through 58 refer to the following conversation.

W: Excuse me, could I ask you about the vacuum cleaner over there? What is its power? I would like a powerful one.

M: Do you mean that green one, don't you? That's 3000 watts. Quite powerful. Actually, it's the most powerful one of that kind.

W: That's good. I would like that one. How much is it?

M: It's \$185, madam.

PART 3

58. How much is the product?

- (A) One hundred and sixty-five dollars.
- (B) Two hundred and eighty-five dollars.
- (C) One hundred and eighty-five dollars.
- (D) One hundred and eighty dollars.

Transcript: Questions 56 through 58 refer to the following conversation.

W: Excuse me, could I ask you about the vacuum cleaner over there? What is its power? I would like a powerful one.

M: Do you mean that green one, don't you? That's 3000 watts. Quite powerful. Actually, it's the most powerful one of that kind.

W: That's good. I would like that one. How much is it?

M: It's \$185, madam.

PART 3

59. Which city is the woman asking the man about?

- (A) Honolulu
- (B) Jakarta
- (C) Kuala Lumpur
- (D) Hong Kong

Transcript: Questions 59 through 61 refer to the following conversation.

W: Have you ever been to Kuala Lumpur? I'm going there for the first time to attend a conference.

M: Yes, I've been there several times. There are many high-quality conference venues there. It's a very big city. It's lively and everything is there.

W: It sounds like a very convenient place.

M: It certainly is. Actually, I've been asked to arrange a conference. I may choose the city.

PART 3

60. What does the man think about the city?

- (A) Lively and convenient.
- (B) Rustic and idyllic .
- (C) Small and quiet.
- (D) Remote and inconvenient.

Transcript: Questions 59 through 61 refer to the following conversation.

W: Have you ever been to Kuala Lumpur? I'm going there for the first time to attend a conference.

M: Yes, I've been there several times. There are many high-quality conference venues there. It's a very big city. It's lively and everything is there.

W: It sounds like a very convenient place.

M: It certainly is. Actually, I've been asked to arrange a conference. I may choose the city.

PART 3

61. What has the man been asked to do?

- (A) Attend a conference.
- (B) Arrange a conference.
- (C) Speak at a lecture.
- (D) Build a conference venue.

Transcript: Questions 59 through 61 refer to the following conversation.

W: Have you ever been to Kuala Lumpur? I'm going there for the first time to attend a conference.

M: Yes, I've been there several times. There are many high-quality conference venues there. It's a very big city. It's lively and everything is there.

W: It sounds like a very convenient place.

M: It certainly is. Actually, I've been asked to arrange a conference. I may choose the city.

PART 3

62. What is the man trying to buy?

- (A) A jacket suitable for his trousers.
- (B) A jacket suitable for his shirt.
- (C) A tie suitable for his shirt.
- (D) A shirt suitable for his tie.

Transcript: Questions 62 through 64 refer to the following conversation.

W: Would you like any help, sir?

M: Oh, yes, please. I'm trying to find a tie suitable for this shirt I have on now but I have no idea which one is good.

W: Let me see... How about one of those? Both will look good with your shirt.

M: Hmm... Yes, you are right, but I think I like this patterned one. The other one looks good too but I prefer this one because it's unusual.

PART 3

63. How many items is the woman recommending to him?

- (A) One
- (B) Two
- (C) Three
- (D) Four

Transcript: Questions 62 through 64 refer to the following conversation.

W: Would you like any help, sir?

M: Oh, yes, please. I'm trying to find a tie suitable for this shirt I have on now but I have no idea which one is good.

W: Let me see... How about one of those? Both will look good with your shirt.

M: Hmm... Yes, you are right, but I think I like this patterned one. The other one looks good too but I prefer this one because it's unusual.

PART 3

64. The man prefers:

- (A) the patterned one because it's unusual.
- (B) the plain one because it's unusual.
- (C) the patterned one because it's simple.
- (D) the striped one because it's unusual.

Transcript: Questions 62 through 64 refer to the following conversation.

W: Would you like any help, sir?

M: Oh, yes, please. I'm trying to find a tie suitable for this shirt I have on now but I have no idea which one is good.

W: Let me see... How about one of those? Both will look good with your shirt.

M: Hmm... Yes, you are right, but I think I like this patterned one. The other one looks good too but I prefer this one because it's unusual.

PART 3

65. Who is the man talking with?

- (A) An electricity company.
- (B) A water company.
- (C) A gas company.
- (D) A newspaper company.

Transcript: Questions 65 through 67 refer to the following conversation.

W: Hello, Southern Gas Customer Service. Could I have your customer reference number?

M: Well, I don't have one yet. Actually, I'm moving in from abroad, so I would like to make an account with you.

W: I beg your pardon. I can certainly set up your account. So, you are already at your new address; is that right?

M: No, I'm calling from a hotel. I flew in yesterday and I am moving into the new home tomorrow.

PART 3

66. Why does the woman apologize to the man?

- (A) Because she didn't believe he was a customer.
- (B) Because she gave him a wrong customer number.
- (C) Because she wrongly assumed he was a customer.
- (D) Because the way she spoke wasn't polite enough.

Transcript: Questions 65 through 67 refer to the following conversation.

W: Hello, Southern Gas Customer Service. Could I have your customer reference number?

M: Well, I don't have one yet. Actually, I'm moving in from abroad, so I would like to make an account with you.

W: I beg your pardon. I can certainly set up your account. So, you are already at your new address; is that right?

M: No, I'm calling from a hotel. I flew in yesterday and moving into the new home tomorrow.

PART 3

67. Where is the man calling from?

- (A) From a hotel he is staying for the night.
- (B) From his home abroad he is moving from.
- (C) From a friend's house is spending for the night.
- (D) From his new home he has moved into.

Transcript: Questions 65 through 67 refer to the following conversation.

W: Hello, Southern Gas Customer Service. Could I have your customer reference number?

M: Well, I don't have one yet. Actually, I'm moving in from abroad, so I would like to make an account with you.

W: I beg your pardon. I can certainly set up your account. So, you are already at your new address; is that right?

M: No, I'm calling from a hotel. I flew in yesterday and moving into the new home tomorrow.

PART 3

68. Why is the woman looking for Sean?

- (A) Because his customer has arrived.
- (B) Because his customer wants him to come to his office.
- (C) Because his customer needs to speak to him urgently.
- (D) Because his customer wants him to read his email he has sent to him.

Transcript: Questions 68 through 70 refer to the following conversation.

W: Steve, I wonder where Sean is. His customer is on the phone. I tried to transfer the call to him but apparently he is not at his desk now. But the customer says he needs to speak to Sean urgently.

M: Then transfer it to Tim, Sally. He works in the same section as Sean's, so he may be able to help the customer.

W: Does he? That's a good idea. Thanks for your help.

M: Don't mention it.

PART 3

69. Who is the man advising the woman to transfer the call to?

- (A) Steve
- (B) Tim
- (C) Sally
- (D) Sean's boss

Transcript: Questions 68 through 70 refer to the following conversation.

W: Steve, I wonder where Sean is. His customer is on the phone. I tried to transfer the call to him but apparently he is not at his desk now. But the customer says he needs to speak to Sean urgently.

M: Then transfer it to Tim, Sally. He works in the same section as Sean's, so he may be able to help the customer.

W: Does he? That's a good idea. Thanks for your help.

M: Don't mention it.

PART 3

70. Why does the man advising the woman to transfer the call to the person?

- (A) Because the person supervises Sean's work.
- (B) Because the person is Sean's secretary.
- (C) Because the person is Sean's subordinate.
- (D) Because Sean works in the same section as the person.

Transcript: Questions 68 through 70 refer to the following conversation.

W: Steve, I wonder where Sean is. His customer is on the phone. I tried to transfer the call to him but apparently he is not at his desk now. But the customer says he needs to speak to Sean urgently.

M: Then transfer it to Tim, Sally. He works in the same section as Sean's, so he may be able to help the customer.

W: Does he? That's a good idea. Thanks for your help.

M: Don't mention it.

PART 4

Directions:

You will hear some short talks given by a single speaker. You will be asked to response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your text book.

PART 4

71. What is Perfect?

- (A) A car wash detergent.
- (B) A laundry detergent.
- (C) A shoe cleaner.
- (D) A furniture cleaning detergent.

Questions 71 through 73 refer to the following announcement.

How much are you satisfied with the washing detergent you are using now? Does yours remove all the collar and the cuff dirt from your shirts? Are your children's socks shining white after washing? If that is not the case and you are not satisfied, it's time to change your washing detergent. Perfect directly targets all types of dirt and decomposes it, and that is why Perfect can keep the whiteness and the colors shining. Perfect is also eco-friendly. All of its components are biodegradable and so it doesn't do any harm to mother earth. Perfect has every reason to replace your washing detergent, doesn't it?

PART 4

72. Why does Perfect keep whiteness and colors shining?

- (A) Because it contains glitter.
- (B) Because a dirt repellent is contained in it.
- (C) Because it contains components that decompose dirt.
- (D) Because it bleaches all kinds of dirt.

Questions 71 through 73 refer to the following announcement.

How much are you satisfied with the washing detergent you are using now? Does yours remove all the collar and the cuff dirt of shirts? Are children's socks shining white after washing? If that is not the case and you are not satisfied, it's time to change your washing detergent. Perfect directly targets all types of dirt and decompose it, and that is why Perfect can keep the whiteness and the colors shining. Perfect is also eco-friendly. It's all components are biodegradable and so doesn't do any harm to our mother earth. Perfect has every reason to replace your washing detergent, doesn't it?

PART 4

73. Why is Perfect eco-friendly?

- (A) Because all of its components are also plant foods.
- (B) Because none of its components dissolve into water.
- (C) Because all of its components are organic.
- (D) Because all of its components are biodegradable.

Questions 71 through 73 refer to the following announcement.

How much are you satisfied with the washing detergent you are using now? Does yours remove all the collar and the cuff dirt of shirts? Are children's socks shining white after washing? If that is not the case and you are not satisfied, it's time to change your washing detergent. Perfect directly targets all types of dirt and decompose it, and that is why Perfect can keep the whiteness and the colors shining. Perfect is also eco-friendly. It's all components are biodegradable and so doesn't do any harm to our mother earth. Perfect has every reason to replace your washing detergent, doesn't it?

PART 4

74. What is the program about?

- (A) Healthy eating
- (B) Metabolic syndrome.
- (C) Keeping fit
- (D) Sports counseling

Questions 74 through 76 refer to the following radio program.

Hello. I'm Tony Gomez and this is Keeping Fit. We introduce you to a variety of fitness tips and also offer you a chance to ask professionals questions you have about anything related to fitness. Today's guest is Dr. Grace Watson. She specialized in sports medicine, particularly the effects of aerobics. But aerobics here is not, in my opinion, the rather vigorous exercise where you bounce about. When Dr. Watson talks about aerobics, it's exercise that boosts the amount of oxygen you take in your body. She says how efficiently you can take in oxygen decides how fit you are. Let's find out how we can benefit from aerobics. Welcome, Dr. Watson.

PART 4

75. What does Dr. Watson mean by the word “aerobics”?

- (A) Vigorous exercise.
- (B) Exercise that increases the amount of nutrients you can take in.
- (C) Exercise that increases the amount of body muscle.
- (D) Exercise that increases the amount of oxygen you can take.

Questions 74 through 76 refer to the following radio program.

Hello. I'm Tony Gomez and this is Keeping Fit. We introduce you a variety of fitness tips and also offer you a chance to ask professionals questions you have about anything related to fitness. Today's our guest is Dr. Grace Watson. She specialized in sports medicine, particularly effects of aerobics. But aerobics here is not, in my opinion, the rather vigorous exercise where you bounce about. When Dr. Watson talks about aerobics, it's exercise that boosts the amount of oxygen you take in your body. She says how efficiently you can take in oxygen decides how fit you are. Let's find out how we can benefit from aerobics. Welcome, Dr. Watson.

PART 4

76. According to Dr. Watson, what do aerobics decide?

- (A) How slim you are.
- (B) How healthy you are.
- (C) How smart you are.
- (D) How sporty you are.

Questions 74 through 76 refer to the following radio program.

Hello. I'm Tony Gomez and this is Keeping Fit. We introduce you a variety of fitness tips and also offer you a chance to ask professionals questions you have about anything related to fitness. Today's our guest is Dr. Grace Watson. She specialized in sports medicine, particularly effects of aerobics. But aerobics here is not, in my opinion, the rather vigorous exercise where you bounce about. When Dr. Watson talks about aerobics, it's exercise that boosts the amount of oxygen you take in your body. She says how efficiently you can take in oxygen decides how fit you are. Let's find out how we can benefit from aerobics. Welcome, Dr. Watson.

PART 4

77. Why is this announcement made?

- (A) Because there was an earthquake.
- (B) Because smoke has been detected.
- (C) Because a fire alarm has been set off.
- (D) Because a cashier is burning.

Questions 77 through 79 refer to the announcement.

This is an announcement to all Comet Superstore customers. The fire alarm has been set off. No imminent danger has been identified so far but we ask all customers to leave the building promptly while we investigate the cause. The cashiers will be closed temporarily until safety is confirmed, so all your unpaid shopping should be left in the store. We apologize for the inconvenience but we will resume as soon as your safety is confirmed.

PART 4

78. What are the customers asked to do promptly?

- (A) Go outside the building.
- (B) Report to the fire station.
- (C) Identify the cause of alarm.
- (D) Stop the fire alarm.

Questions 77 through 79 refer to the announcement.

This is an announcement to all Comet Superstore customers. The fire alarm has been set off. No imminent danger has been identified so far but we ask all customers to leave the building promptly while we investigate the cause. The cashiers will be closed temporarily until safety is confirmed, so all your unpaid shopping should be left in the store. We apologize for the inconvenience but we will resume as soon as your safety is confirmed.

PART 4

79. What should customers do with their unpaid shopping?

- (A) They should take it with them.
- (B) They should take it to a certain place in the store.
- (C) They should leave it in the store.
- (D) They should quickly finish paying for it.

Questions 77 through 79 refer to the announcement.

This is an announcement to all Comet Superstore customers. The fire alarm has been set off. No imminent danger has been identified so far but we ask all customers to leave the building promptly while we investigate the cause. The cashiers will be closed temporarily until safety is confirmed, so all your unpaid shopping should be left in the store. We apologize for the inconvenience but we will resume as soon as your safety is confirmed.

PART 4

80. What is this advertisement about?

- (A) Pasta sauce.
- (B) Indian curry sauce.
- (C) Thai curry sauce.
- (D) Gravy sauce.

Questions 80 through 82 refer to the following radio advertisement.

If you feel like having something different tonight, why not try Indu's sauce? Just add your favorite ingredients to Indu's sauce and cook for 15 to 20 minutes and authentic Indian curry is ready to eat. It's so simple, isn't it? There are seven varieties of Indu's sauce including everyone's favorites, creamy Korma and spicy Tikka Masala; all based on traditional recipes handed down through centuries. Also, don't forget to get Indu's basmati rice, pilau rice or lemon rice. They are perfect with Indu's curry. Enjoy a taste of India tonight!

PART 4

81. How many varieties of sauce are there?

- (A) Four
- (B) Five
- (C) Six
- (D) Seven

Questions 80 through 82 refer to the following radio advertisement.

If you feel like having something different tonight, why not try Indu's sauce? Just add your favorite ingredients to Indu's sauce and cook for 15 to 20 minutes and authentic Indian curry is ready to eat. It's so simple, isn't it? There are seven varieties of Indu's sauce including everyone's favorites, creamy Korma and spicy Tikka Masala; all based on traditional recipes handed down through centuries. Also, don't forget to get Indu's basmati rice, pilau rice or lemon rice. They are perfect with Indu's curry. Enjoy a taste of India tonight!

PART 4

82. What are the varieties of sauces based on?

- (A) The food manufacturer's original recipes.
- (B) A celebrity cook's recipes.
- (C) An old cook book discovered recently.
- (D) Traditional recipes that have been handed down for centuries.

Questions 80 through 82 refer to the following radio advertisement.

If you feel like having something different tonight, why not try Indu's sauce? Just add your favorite ingredients to Indu's sauce and cook for 15 to 20 minutes and authentic Indian curry is ready to eat. It's so simple, isn't it? There are seven varieties of Indu's sauce including everyone's favorites, creamy Korma and spicy Tikka Masala; all based on traditional recipes handed down through centuries. Also, don't forget to get Indu's basmati rice, pilau rice or lemon rice. They are perfect with Indu's curry. Enjoy a taste of India tonight!

PART 4

83. What is the program about?

- (A) History of city crimes.
- (B) Sociology and city crimes.
- (C) Reality of city crimes.
- (D) Local news on crimes in a city.

Questions 83 through 85 refer to the following TV program advertisement.

Violence, burglary, drug dealing, terrorist attacks cities are full of crimes. Under the surface of lively city life, combat with crimes continues all over the world. With city crimes becoming more and more sophisticated and elusive, who knows who may get involved next. Just relying on the police isn't good enough. Private police, citizen police, anti-terror police – City Watch reveals their day-to-day struggle against crimes and the intricate nature of modern crimes. City Watch, tonight at 9pm.

PART 4

84. According to the advertisement, how are city crimes changing?

- (A) They are becoming more sophisticated and elusive.
- (B) They are becoming less violent but more intricate.
- (C) They are becoming less noticeable but actually increasing.
- (D) They are becoming more sophisticated and less cruel.

Questions 83 through 85 refer to the following TV program advertisement.

Violence, burglary, drug dealing, terrorist attacks cities are full of crimes. Under the surface of lively city life, combat with crimes continues all over the world. With city crimes becoming more and more sophisticated and elusive, who knows who may get involved next. Just relying on the police isn't good enough. Private police, citizen police, anti-terror police – City Watch reveals their day-to-day struggle against crimes and the intricate nature of modern crimes. City Watch, tonight at 9pm.

PART 4

85. What does the program reveal?

- (A) Private life of private police, citizen police and anti-terror police.
- (B) Struggle of private police, citizen police and anti-terror police with city crimes.
- (C) Struggle of armies with city crimes all over the world.
- (D) Identity of city criminals all over the world.

Questions 83 through 85 refer to the following TV program advertisement.

Violence, burglary, drug dealing, terrorist attacks cities are full of crimes. Under the surface of lively city life, combat with crimes continues all over the world. With city crimes becoming more and more sophisticated and elusive, who knows who may get involved next. Just relying on the police isn't good enough. Private police, citizen police, anti-terror police – City Watch reveals their day-to-day struggle against crimes and the intricate nature of modern crimes. City Watch, tonight at 9pm.

PART 4

86. What is the advertisement about?

- (A) Low calorie fruit cakes.
- (B) Fruits flavored low calorie sweets.
- (C) Fruit flavored diet tea.
- (D) Fruit flavored diet yogurt drink.

Questions 86 through 88 refer to the following advertisement

If you are feeling reluctant about getting on a scale, that's a sign that you know what you are doing wrong but can't put it right. Going on a diet isn't easy for everyone. While some people can lose weight easily, some can't no matter how hard they try. That's not fair, is it? But SlimPal won't disappoint you. SlimPal is a Fat & sugar-free yogurt drink formulated to quench your excessive hunger and help you stop eating too much. Not only that, SlimPal is full of vitamins and minerals you tend to lack when you are on a diet. SlimPal comes in five refreshing fruit flavors, raspberry, blueberry, cherry, mango and tropical fruits. Enjoy slimming in a healthy way with SlimPal.

PART 4

87. What is the effect of SlimPal?

- (A) It stops you from feeling excessively hungry.
- (B) It stops your body from taking nutrients from food.
- (C) It burns body fat more quickly than normal.
- (D) It stops you from feeling like eating.

Questions 86 through 88 refer to the following advertisement

If you are feeling reluctant about getting on a scale, that's a sign that you know what you are doing wrong but can't put it right. Going on a diet isn't easy for everyone. While some people can lose weight easily, some can't no matter how hard they try. That's not fair, is it? But SlimPal won't disappoint you.

SlimPal is a fat&sugar-free yogurt drink formulated to quench your excessive hunger and help you stop eating too much. Not only that, SlimPal is full of vitamins and minerals you tend to lack when you are on a diet. SlimPal comes in five refreshing fruit flavors, raspberry, blueberry, cherry, mango and tropical fruits. Enjoy slimming in a healthy way with SlimPal.

PART 4

88. SlimPal is rich in:

- (A) vitamins and fat.
- (B) sugar and minerals.
- (C) protein and fat.
- (D) vitamins and minerals.

Questions 86 through 88 refer to the following advertisement

If you are feeling reluctant about getting on a scale, that's a sign that you know what you are doing wrong but can't put it right. Going on a diet isn't easy for everyone. While some people can lose weight easily, some can't no matter how. That's not fair, is it? But SlimPal won't disappoint you. SlimPal is a fat&sugar-free yogurt drink formulated to quench your excessive hunger and help you stop eating too much. Not only that, SlimPal is full of vitamins and minerals you tend to lack when you are on a diet. SlimPal comes in five refreshing fruits flavors, raspberry, blueberry, cherry, mango and tropical fruits. Enjoy slimming in a healthy way with SlimPal.

PART 4

89. What is this instruction about?

- (A) Hotel sports facilities.
- (B) School sports facilities.
- (C) Sports stadium facilities.
- (D) Public sports facilities.

Questions 89 through 91 refer to the following instruction.

This is the safety instruction for all users of our sports facilities. All our facilities are open to all our hotel guests aged seven and upward. We particularly would like to remind you that children of nine years old and under must be accompanied by an adult all the time during the use of our sports facilities. Please be reminded also that diving is prohibited at any of our swimming pools. When you use the sports hall, please refrain from walking in with sandy or muddy feet or shoes. If you notice any dangerous items such as broken glass or any activities that may cause injuries at our sports facilities, please contact one of our attendants.

PART 4

90. Who needs to be accompanied by an adult?

- (A) Those seven and under.
- (B) Those nine and under.
- (C) Those fifteen and under.
- (D) Those eighteen and under.

Questions 89 through 91 refer to the following instruction.

This is the safety instruction for all users of our sports facilities. All our facilities are open to all our hotel guests aged seven and upward. We particularly would like to remind you that children of nine years old and under must be accompanied by an adult all the time during the use of our sports facilities. Please be reminded also that diving is prohibited at any of our swimming pools. When you use the sports hall, please refrain from walking in with sandy or muddy foot wears. If you notice any dangerous items such as broken glass pieces or any activities that may cause injuries at our sports facilities, please contact one of our attendants.

PART 4

91. What is prohibited at the swimming pools?

- (A) Using floats.
- (B) Swimming without goggles.
- (C) Diving.
- (D) Swimming without a swimming cap.

Questions 89 through 91 refer to the following instruction.

This is the safety instruction for all users of our sports facilities. All our facilities are open to all our hotel guests aged seven and upward. We particularly would like to remind you that children of nine years old and under must be accompanied by an adult all the time during the use of our sports facilities. Please be reminded also that diving is prohibited at any of our swimming pools. When you use the sports hall, please refrain from walking in with sandy or muddy foot wears. If you notice any dangerous items such as broken glass pieces or any activities that may cause injuries at our sports facilities, please contact one of our attendants.

PART 4

92. What is the news about?

- (A) A drastically improved substance.
- (B) A newly discovered natural substance.
- (C) A newly synthesized substance
- (D) A newly imported substance.

Questions 92 through 94 refer to the following news.

A research group has succeeded in synthesizing a new substance named RD-200 that selectively absorbs heavy crude oils. If mass production of the substance is materialized, seawater treatment after crude oil spills could be made more efficient. Professor Royce, who leads the group at National Research Institute of Chemical Engineering, said in the telephone interview today that the potential of the RD-200 was immense and it would drastically reduce the cost of cleanup process after oil spill accidents.

PART 4

93. What is the effect of the substance?

- (A) It absorbs poison in foods.
- (B) It removes toxins from human bodies.
- (C) It absorbs only heavy crude oils.
- (D) It decomposes heavy crude oils.

Questions 92 through 94 refer to the following news.

A research group has succeeded in synthesizing a new substance named RD-200 that selectively absorb heavy crude oils. If mass production of the substance is materialized, seawater treatment after crude oil spills could be made more efficient. Professor Royce, who leads the group at The National Research Institute of Chemical Engineering, said in the telephone interview today that the potential of the RD-200 was immense and it would drastically reduce the cost of the cleanup process after oil spill accidents.

PART 4

94. What is the economic effect of the substance?

- (A) It will increase the national revenue if exported.
- (B) It will decrease crude oil refining costs.
- (C) It will lower oil prices in the country.
- (D) It will reduce the cost of cleanup processes after oil spills.

Questions 92 through 94 refer to the following news.

A research group has succeeded in synthesizing a new substance named RD-200 that selectively absorb heavy crude oils. If mass production of the substance is materialized, seawater treatment after crude oil spills could be made more efficient. Professor Royce, who leads the group at The National Research Institute of Chemical Engineering, said in the telephone interview today that the potential of the RD-200 was immense and it would drastically reduce the cost of the cleanup process after oil spill accidents.

PART 4

95. According to the advertisement, what percentage of travelers forget to take out travel insurance?

- (A) Three percent.
- (B) Thirteen percent.
- (C) Thirty percent.
- (D) Seventy percent.

Questions 95 through 97 refer to the following advertisement.

Is everything ready for your summer vacation? What about travel insurance? According to our survey, 30% of travelers forget to take out travel insurance. But no insurance means no instant help when you need it. For example, no compensation for your damaged items such as suitcases and a camera or no number at hand to call for help even if you get ill. Acer's travel insurance is there to help you 24hours all through your vacation wherever you are. Also with Acer's travel insurance, in addition to the protection, you can enjoy a variety of discounts at hotels, restaurants and leisure facilities. Application is easy. Just call 032 761 93173 now. Protect your vacation against disappointment!

PART 4

96. If you don't have travel insurance:

- (A) you will not be allowed to travel by air.
- (B) you will be charged for not having it.
- (C). You will not have instant access to help you need.
- (D) Because she had been asked by someone.

Questions 95 through 97 refer to the following advertisement.

Is everything ready for your summer vacation? What about travel insurance? According to our survey, 30% of travelers forget to take out travel insurance. But no insurance means no instant help when you need it. For example, no compensation for your damaged items such as suitcases and a camera or no number at hand to call for help even if you get ill. Acer's travel insurance is there to help you 24hours all through your vacation wherever you are. Also with Acer's travel insurance, in addition to the protection, you can enjoy a variety of discounts at hotels, restaurants and leisure facilities. Application is easy. Just call 032 761 93173 now. Protect your vacation against disappointment!

PART 4

97. What does Acer Travel Insurance offer other than vacation protection?

- (A) Discounts at hotels and free excursion tickets.
- (B) Discounts at hotels, restaurants and shopping centers.
- (C) Discounts at hotels, restaurants and leisure facilities.
- (D) Free meals at restaurants and discounts at sports facilities.

Questions 95 through 97 refer to the following advertisement.

Is everything ready for your summer vacation? What about travel insurance? According to our survey, 30% of travelers forget to take out travel insurance. But no insurance means no instant help when you need it. For example, no compensation for your damaged items such as suitcases and a camera or no number at hand to call for help even if you get ill. Acer's travel insurance is there to help you 24 hours all through your vacation wherever you are. Also with Acer's travel insurance, in addition to the protection, you can enjoy a variety of discounts at hotels, restaurants and leisure facilities. Application is easy. Just call 032 761 93173 now. Protect your vacation against disappointment!

PART 4

98. What is the news about?

- (A) A food supplement company.
- (B) A cosmetics company.
- (C) A food company.
- (D) A pharmaceutical company.

Questions 98 through 100 refer to the following news.

Collins announced the launch of a food supplement business yesterday. The cosmetics maker, which shares most of that market with Sylphide, another major company in the industry, says it will start producing a new food supplement in autumn of this year as a joint business with a Switzerland-based pharmaceutical company, Bern Pharmaceuticals. The multi-billion dollar business is a part of Collins' market development strategy and the company's spokesman, Peter Symonds, expressed enthusiasm at the press conference about the company's plans to develop its market in Europe.

PART 4

99. When is Collins starting food supplement production?

- (A) Summer this year.
- (B) Autumn next year.
- (C) Autumn this year.
- (D) Spring next year.

Questions 98 through 100 refer to the following news.

Collins announced launch of food supplement business yesterday. The cosmetics maker that shares most of the market with Sylphide, another major company in the industry, will start food supplement production in autumn this year as a joint business with a Switzerland based pharmaceutical company, Bern Pharmaceuticals. The multi billion-dollar business is a part of Collins' market development strategy and the company's spokesman, Peter Symonds expressed at the press conference the company's enthusiasm to develop its market in Europe.

PART 4

100. What did Peter Symonds express at the press conference?

- (A) Collins' enthusiasm about development of its market in Europe.
- (B) Sylphide's enthusiasm in market development in Europe.
- (C) Collins' enthusiasm in food market development in Europe.
- (D) Collins' enthusiasm in development of more cosmetics brands.

Questions 98 through 100 refer to the following news.

Collins announced launch of food supplement business yesterday. The cosmetics maker that shares most of the market with Sylphide, another major company in the industry, will start food supplement production in autumn this year as a joint business with a Switzerland based pharmaceutical company, Bern Pharmaceuticals. The multi billion-dollar business is a part of Collins' market development strategy and the company's spokesman, Peter Symonds expressed at the press conference the company's enthusiasm to develop its market in Europe.

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

PART 5

Directions:

A word or phrase is missing in each of the sentences below.

Four answer choices are given below each sentence.

Select the best answer to complete the sentence.

Then mark the letter (A), (B), (C), or (D) on your answer sheet.

PART 5

101. How many kinds of insurance you have doesn't always reflect how ----- you are.

- (A) prudent
- (B) adamant
- (C) potent
- (D) preparing

102. Our research is still in its ----- and so it is too early to talk about future prospects.

- (A) prematurity
- (B) childhood
- (C) adolescence
- (D) infancy

PART 5

103. We can only go ahead with this project as we are at the _____ of no return.

- (A) time
- (B) period
- (C) point
- (D) age

104. All employees are expected to strictly comply _____ the company rules.

- (A) with
- (B) along
- (C) by
- (D) to

PART 5

105. The company is in a serious situation with its revenue in the red for five ----- quarters.

- (A) consecutive
- (B) affirmative
- (C) incentive
- (D) conductive

106. Since the dictator was ousted, the country which lost a leader is in an uncontrollable state of -----.

- (A) hierarchy
- (B) monarchy
- (C) anarchy
- (D) oligarchy

PART 5

107. I find my job absolutely fulfilling but I have to try hard to ----- up.

- (A) hang
- (B) keep
- (C) bring
- (D) show

108. The examination of the sample will take about a month but we will let you know of the result in due -----.

- (A) route
- (B) way
- (C) line
- (D) course

PART 5

109. In case of fire, guests are asked to leave the building ----- using the external stairs.

- (A) assembly
- (B) promptly
- (C) nimbly
- (D) assuredly

110. The company had to ----- a major restructuring to recover from a slump.

- (A) undergo
- (B) underscore
- (C) underwork
- (D) underuse

PART 5

111. He is so ----- with the deadlines that he has hardly slept in the past month.

- (A) monopolized
- (B) shrouded
- (C) enclosed
- (D) preoccupied

112. Our office looks out ----- the busy city center.

- (A) up
- (B) in
- (C) for
- (D) on

PART 5

113. The product looks ----- to that of one of their rival companies.

- (A) incidental
- (B) diagonal
- (C) identical
- (D) accidental

114. No matter how he tries to look more capable than he actually is, he cannot hide his -----.

- (A) incompetency
- (B) literacy
- (C) accuracy
- (D) numeracy

PART 5

115. He must be poor at logical thinking not to notice the -----
in what he is saying.

- (A) configuration
- (B) contradiction
- (C) condemnation
- (D) compensation

116. The entrepreneur told us what he had to go----- to develop his
business into what it is now.

- (A) beyond
- (B) forward
- (C) through
- (D) beneath

PART 5

117. I appreciate your offer to help me but I don't mean to -----
on your kindness.

- (A) impair
- (B) impede
- (C) impose
- (D) import

118. I would advise you not to have food that contains ----- coloring.

- (A) artificial
- (B) artistic
- (C) artful
- (D) arty

PART 5

119. With advancement of medicine, being ----- with cancer doesn't mean any more that you will certainly die.

- (A) prescribed
- (B) diagnosed
- (C) segregated
- (D) aggravated

120. He doesn't have much income but he has been putting ----- some money to prepare for his life after retirement.

- (A) aside
- (B) beyond
- (C) out
- (D) after

PART 5

121. We are going to adopt a ----- analysis to examine the research results.

- (A) quantitative
- (B) quantum
- (C) quantity
- (D) quarterly

122. The employee is often accused by his boss ---- not completing his assignments by the deadlines.

- (A) for
- (B) of
- (C) at
- (D) with

PART 5

123. He is a sincere and hardworking youth but, unfortunately, he is slightly ----- and so handicapped.

- (A) challenging
- (B) challenger
- (C) challenge
- (D) challenged

124. The police are questioning the man who they ----- at the airport for suspicious conduct.

- (A) delivered
- (B) deferred
- (C) detained
- (D) detected

PART 5

125. Because it's a disease caused by a new strain of virus, there is no ----- measures against it yet.

- (A) pretending
- (B) prestigious
- (C) preventive
- (D) preferred

126. Despite the police's ----- search, the missing businessman has not been found so far.

- (A) exhausting
- (B) exhaustive
- (C) exhausted
- (D) exhaust

PART 5

127. The hotel offers ----- breakfast for all guests staying during quiet seasons.

- (A) complementary
- (B) comprehensive
- (C) compositional
- (D) complimentary

128. The hotel ----- pride in its new sports facilities which they installed a couple of years ago.

- (A) puts
- (B) holds
- (C) takes
- (D) bears

PART 5

129. Should you ----- any problems, do not try to fix them by yourself but seek professional help.

- (A) encounter
- (B) engross
- (C) enact
- (D) entail

130. I looked for a cash ----- everywhere in the shopping center, but couldn't find any.

- (A) vender
- (B) dispenser
- (C) retailer
- (D) discharger

PART 5

131. According to the ----- report, the woman had already been dead by the time the fire started.

- (A) archaic
- (B) pandemic
- (C) forensic
- (D) scenic

132. The police ----- into the terrorists den risking their lives to save the hostage.

- (A) cracked
- (B) bombed
- (C) picked
- (D) stormed

PART 5

133. The ----- to the UN are debating whether to apply sanctions against the country.

- (A) dispatches
- (B) nominees
- (C) delegates
- (D) substitutes

134. In the prolonged competition, all they could ----- back on was their own mental strength.

- (A) take
- (B) bring
- (C) put
- (D) fall

PART 5

135. Do let me know if anything crops ---- and the appointment time turns out to be inconvenient for you.

- (A) up
- (B) by
- (C) on
- (D) with

136. The whole company is doing their best to ----- the worst-case scenario.

- (A) desert
- (B) avert
- (C) assert
- (D) inert

PART 5

137. The immaculate performance of the gymnast overwhelmed all the -----.

- (A) inspectors
- (B) attendants
- (C) spectators
- (D) participants

138. ----- it not been for my teacher's encouragement, I may have given it up without trying.

- (A) Should
- (B) Had
- (C) As
- (D) Have

PART 5

139. The blog has been ----- for using violent images and inappropriate wording.

- (A) suspended
- (B) confiscated
- (C) acknowledged
- (D) consecrated

140. I managed to dissuade him ----- quitting his current position to completely change his career.

- (A) at
- (B) off
- (C) from
- (D) up

PART 6

Directions:

Read the texts on the following pages. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141 to 143 refer to the following email.

Subject: Get a summer house in a popular resort – Make your dreams come true!
To: tracyholms@pmnet.com
From: Info@sunproperties.com
Date: October 31, 2010

**Summer homes from \$120k in popular resorts
in Spanish islands, Portugal, the Canaries and more!**

Dear Customers,

Due to the current low interest rate -----, buying a summer house has become much easier than ever before. Even better news is that we have a wide range of properties suitable for summer houses. So, why not re-consider your long-forgotten dream of owning a summer house?

141. (A) boom
(B) trace
(C) tide
(D) trend

There are varieties of locations worldwide for you to choose from. If you are after an oasis under the sizzling summer sun, go for the resorts in Majorca or Menorca. If you want enjoy local seafood in a rustic -----, how about Algarve or Madeira?

142. (A) ambivalence
(B) ambiguity
(C) ambience
(D) amphibian

Please look through our online brochure of Summer House Property Collections at www.sunporproperties.com/summehouse/collections/. With over 800 properties listed, you will certainly find your dream summer house. Also, please remember we are always there to assist you in choosing a property. Visit our branch in your local area for advice by our property -----.

143. (A) experts
(B) expertise
(C) novices
(D) artisans

Howard Hitching
Sun Properties

www.sunporproperties.com

Customer service: 0800 617 89238

Questions 144 to 146 refer to the following letter.

Milton Surgery

February 2, 2011

Mr. Tim Pringle
133 Victoria Lane
Virginia Beach, VA

Dear Mr. Pringle

Following the conversation with you at your last visit on January 29th, I have made an appointment for gastric cancer examination at City Central Hospital on February 15th at 11am. Dr. Willard will be in -----
144.

- (A) charge
- (B) place
- (C) response
- (D) case

You will receive the result of the examination ---- writing within one week after the examination. The result will be also sent to us at the same time. Please, therefore, contact us to make another appointment to discuss the result.

- 145.
- (A) in
 - (B) at
 - (C) on
 - (D) with

I hope you will find the arrangement above convenient. ----- you have any problem with the appointment, please contact City Central Hospital at 077 351 78234 for rearrangement.

- 146.
- (A) Had
 - (B) Would
 - (C) Should
 - (D) Did

Yours sincerely

Dr. Amanda Morrison
Milton Surgery
077 356 12418

Questions 147 to 149 refer to the following advertisement.

Chinese Herb Medicine Center

Opens in Fenland Shopping Mall
on Monday March 5th

Do you have any health concerns? Are you suffering ----- symptoms? If you feel you need professional consultation about those issues, we are the right people for you.

147. (A) content
(B) impertinent
(C) persistent
(D) incumbent

Talk to us about your health problems. We suggests to you treatments and herb medicines based on the Chinese medicine, ----- effects have been testified over thousands of years of history.

148. (A) when
(B) which
(C) what
(D) whose

To celebrate the opening of our center in Fenland Shopping Mall, we are offering all our new customers Chinese herbal therapy consultation free ___ charge.

149. (A) of
(B) on
(C) from
(D) at

Sue Chen
Chinese Herb Medicine Center

Questions 150 to 152 refer to the following letter.

Northgate Lettings
6010 Steephill Road
Dayton
OH 45432

Mr. Norman Brooke
400 Seven Wells
Beavercreek
OH 45432

April 3, 2010

Dear Mr. Gordon,

Thank you for your letter telling us of your intention to terminate your tenancy at the above property on May 31st. As your request was made longer than one month before the desired day of the termination, we do not find any problem about ----- with it.

150. (A) progressing
(B) proceeding
(C) procuring
(D) propelling

While we take the procedure in ----- with the contract signed by you and your landlord on October 21, 2007, we would like to remind you that, by May 31st, everything in the property should be put back to the same state as they were at the beginning of your tenancy

151. (A) accordance
(B) condition
(C) following
(D) observation

We will send you forms for termination of the contract around one month prior ---- your desired contract termination date, May 31st, 2010. Please fill it in and duly return it to us.

152. (A) of
(B) for
(C) to
(D) for

We hope you continue to enjoy using our service.

Sincerely yours
Ansell
Credit Card Customer Service

PART 7

Directions:

In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153 to 156 refer to the following email.

Subject: Urgent request
To: hannaball0812@jznet.com
From: harryj01@npt.com
Date: 09 Aug, 2011 10:22:07

Dear Hanna,

I'm emailing you from Edinburgh where I am attending a business exhibition. I wonder if you could help me.

I'm really sorry to ask you this when you are very busy preparing for the conference next week, but could you please ask Mr. Madison to read my email to him? I sent an urgent email to him yesterday but I haven't heard from him yet. As I am at the exhibition almost all the time, it's difficult for me to phone him.

A company called Haskins Technology is very interested in Global Solutions' service and the rep I met said he would like to visit us to discuss contract as soon as possible. More details are written in my email.

Haskins Technology is one of the major companies in the telecommunication device industry in UK, so it will be a great business opportunity if it is materialized.

Anyway, so, please remind Mr. Madison of my email.

Many thanks
Harry

153. What is the main purpose of this email?

- (A) To ask the recipient to remind Mr. Madison to read his email.
- (B) To ask the recipient to read his previous email.
- (C) To ask the recipient to remind Mr. Madison to read his letter.
- (D) To ask the recipient to email to Mr. Madison.

154. Why is the sender apologizing the recipient for sending the email?

- (A) Because he didn't send this email sooner.
- (B) Because Mr. Madison hasn't replied to her email to him.
- (C) Because the recipient is busy preparing for a conference.
- (D) Because the sender had not sent any email to the recipient before.

155. Why does the sender asking the recipient to remind Mr. Madison of his email?

- (A) Because it's a bad habit of Mr. Madison not to reply to emails straight away.
- (B) Because the recipient always forgets to do so.
- (C) Because he forgot to do so by himself.
- (D) Because it's an urgent email and Mr. Madison has not replied to it.

156. Haskins Technology is interested in:

- (A) merger with Global Solutions.
- (B) making a contract with Haskins Technology for its service.
- (C) having a copy of Global Solutions brochure.
- (D) making a contract with Global Solutions to have its service.

Questions 157 to 159 refer to the following web advertisement.

Nursing home manager
New Orleans, LA

Emerald Nursing Home, Ltd.
Posted: Feb-01-2011, 09:19:04

Salary:\$ 95K pa, Pension scheme

Position: Permanent

Closing date: Feb - 15 -2011

Emerald Nursing Home is a private nursing home for elderly people governed by Emerald Life Foundation. It offers extensive professional care services to its residents. Due to the retirement of the current home manager in March, we are looking for a well-qualified person with at least five year experience in the elderly care field. A successful candidate will have two week takeover period from March 1st .

→ Click [here](#) for the company profile.

→ To apply or to make an enquiry, click [here](#).

157. How long is the position open for application?

- (A) A week.
- (B) Two weeks.
- (C) A month.
- (D) A month and a half.

158. Emerald Nursing Home:

- (A) is a public nursing home under the national elderly care scheme.
- (B) is a private nursing home with its own governing body.
- (C) is a public elderly care provider that sends care staff to registered households.
- (D) is a private elderly care provider that sends care staff to its clients' homes.

159. When will a successful candidate start working on his/her own?

- (A) February 15th
- (B) March 1st
- (C) March 15th
- (D) April 1st

Questions 160 to 162 refer to the following email notice.

Subject: Meter reading
To: georgesimpson@aptnet.com
From: unitedgas@itn.com
Date: March 09, 2011 16:14:56

Account number: YH09002318

Dear Mr. Simpson

Thank you for updating us with the current meter reading.

As we have explained, we request all our customers to submit meter readings every three months. That way, we can accordingly set an appropriate budget for your gas & electricity use so that you can avoid paying too much or too little. Also, knowing exactly how much you are spending on gas & electricity helps you save energy.

Based on the calculation carried out recently, we have reviewed your current monthly budget of \$120 and increased it to \$140. You do not have to take any action regarding this change. The debit amount will be automatically adjusted.

However, please let us know when any change to your gas and electricity use is expected. We are happy to discuss amendment to your monthly budget.

To contact us, you could simply reply to this email, or call our customer service desk at (066)821 57734(open from 8am to 8pm 7days a week).

We hope you keep benefitting from our gas & electricity budget scheme.

Sincerely yours

Customer Services
United Gas Co., Ltd.

160. What the email about?

- (A) Current gas & electricity monthly budget.
- (B) Request for gas & electricity meter readings.
- (C) Explanation on how to work out gas & electricity budget.
- (D) Amendment to the gas & electricity budget scheme

161. What is the purpose of the budget scheme?

- (A) To help customers with low income pay their gas & electricity bills.
- (B) To attract more customers by proposing as low a budget as possible.
- (C) To set a monthly budget appropriate for customers.
- (D) To even out gas & electricity bills through out a year.

162. Why has the monthly budget been changed from \$120 to \$140?

- (A) Because the customer will only need to pay less later.
- (B) Because United Gas' energy charge has been raised.
- (C) Because the customer reported to United Gas that he/ she would start using more energy soon.
- (D) Because the customer is using energy more than the previous budget could cover.

Questions 163 to 165 refer to the following digest.

Daily TV

Business Focus

Wednesday, 11 October

CBE TV 9:30pm

In this series, Journalist Craig Dyke explores innovative business of 21st century.

Tonight, Dyke looks into the world of Chinese alternative medicine.

Chinese therapy business is quietly prospering in every large city. Millions of people, Chinese or non-Chinese, young or old, rely on their exotic treatments from herbal medicine, acupuncture to massage. Chinese therapists generously offer us magical healing power without charging us much. Yet this humble business doesn't even seem to be affected by ups and downs of our economy. It is indeed a super stable business that has existed for several thousand years.

163. What is this digest about?

- (A) Chinese culture.
- (B) Chinese therapy business..
- (C) Chinese people's business ethos.
- (D) The life of Chinese therapists

164 .Which one of the following is correct about Chinese therapy?

- (A) Only young people are interested in it.
- (B) It is conducted only in some large cities.
- (C) Millions of people are relying on Chinese medicine.
- (D) Chinese therapists don't do acupuncture to non Chinese people.

165. Which one of the following is correct about Chinese therapy business?

- (A) Therapists charge customers a lot of money.
- (B) It is stable even in a recession.
- (C) It is not a stable business.
- (D) It was established in the past few hundred years.

Questions 166 to 168 refer to the following email.

Subject: Re: Family house
To: jnewton@sst.com
From: herbertandwilkins@pnet.com
Date: 25 Jul, 2011 10:02:05

Dear Mr. Newton

Thank you for your email asking us about availability of a family home in the Greendale area.

Greendale is indeed a popular area for families due to the quiet ambience and the proximity to a vast country park. At the moment, we have three 3 bedroom houses in the area, which may be used as family homes depending on how many children you have.

Particularly, one of the houses is located opposite the green and is very spacious. It also has a medium sized heated swimming pool and swings in the back yard, which is also spacious.

You can view all three houses at our website www.herbertandwilkins.com/3beds/greendale.

If you would like 4 bedrooms or more, we have two houses in Silverbirch Hill area, which is quiet and beautiful with silver birch trees, as you can tell from the name. Here is the link to view the properties www.herbertandwilkins.com/4beds/silverbirchhill.

We hope you find the information above helpful. If you wish to visit the properties for viewing, please do not hesitate to contact me at this email address or 561 23819. I will arrange visits at your convenient time.

Looking forward to hearing from you.

Sincerely yours
Natasha Lynn
Letting Service
Herbert & Wilkins

166. What is this email for?

- (A) Asking about availability of a family home in Greendale area.
- (B) Replying to an inquiry about a family home in Greendale area.
- (C) Replying to an inquiry about a studio flat in Greendale area.
- (D) Asking the recipient's family size.

167. What is Greendale area like?

- (A) Lively with shops.
- (B) Quiet but there isn't much nature.
- (C) Quiet but there are many historical attractions.
- (D) Quiet and close to nature.

168. How many houses are introduced in the email?

- (A) Six houses
- (B) Five houses
- (C) Three houses.
- (D) Two houses.

Questions 169 & 171 refer to the following advert.

Fresh Flowers directly to your doorstep Ansell's Flower Farm

**Flowers can speak most fluently with their beauty.
Send flowers to your loved ones.**

**Now Ansell's has started flower delivery service so
that more people can enjoy our flowers!**

**For over fifty years, the Ansell family has been engaged in
producing quality flowers. Its flowers are sold at countless
flower shops throughout the country and are also used at
highly reputed hotels and restaurants .**

**Bouquets, Flower baskets of varieties of sizes and on-site
flower arrangements are available.**

**Same-day delivery available if you order by 2pm.*
*Subject availability**

Call us at (088) 247 81240 to order.

Visit www.ansells to view sample images.

**Business hours
Mon-Fri: 9am-6pm
Sat: 9am-5pm**

169. What is the advertisement about?

- (A) A new florist.
- (B) Flower arrangement service.
- (C) Flower delivery service.
- (D) A new flower farm.

170. Which one of the following is correct about the business?

- (A) It is run by a partnership.
- (B) It's been in existence over fifteen years.
- (C) They sell flowers only to individual customers.
- (D) Hotels and restaurants are among their customers.

171. What is meant by "on-site flowers" in the fourth paragraph?

- (A) They visit customers' places to arrange flowers.
- (B) They arrange flowers at their in-house flower workshop.
- (C) They arrange flowers in the farm field while the flowers are very fresh.
- (D) They bring flowers and leave the arrangement with their customers.

Questions 172 to 174 refer to the following advertisement.

Artists wanted!

Gala at Arundel Gallery

Entry to audition ends on 31 May at 1pm

Arundel Gallery is renowned for its history of producing world-famous artists. Kristi Jones, Samuel G and many other artists who lead today's trend made their names at our gallery.

Its first art gala in 2009 was a big success and gathered over five thousand visitors during the one week event.

This year, Arundel is offering an opportunity for promising artists again. The gala is scheduled on July 1st, 2011. Art works must pass our audition to be displayed at the gala.

To enter, call Sara at (056) 812 7726

Sara Reed
Gallery Manager

172. What is this advertisement for?
- (A) Recruitment of an art gala manager
 - (B) Inviting entries for an audition for an art gala.
 - (C) Recruitment of residential artists for an art gala.
 - (D) Inviting entries for art competition as a part of an art gala.

173. Arundel Gallery is known for:
- (A) having famous artists as their regular visitors.
 - (B) shows themed on famous artists.
 - (C) producing famous artists.
 - (D) collaborating with famous artists.

174. Which one of the following is correct about the content?
- (A) All entered works will be presented at the gala.
 - (B) Entered art works will be auditioned by famous artists.
 - (C) Entered art works have to pass an audition to be displayed at the gallery.
 - (D) The art gala will be organized by famous artists.

Questions 175 to 177 refer to the following flyer.

Barnet & Sons Ltd.

Thinking about starting a new business?

Struggling with a business in a slump?

We are experienced in offering consultation service to businesses of any scale, from large corporations to small private businesses

No business is free from risks and there are countless risk factors out there.

But we are here to navigate you through the complex world of business.

Hear what our clients are saying:

Joe Cooper (Astor Trading Ltd, CEO)

"We were planning a drastic expansion when we came to know about Barnet & Sons. Looking back, I think we could have taken unnecessary risks if we hadn't had their help then."

Rosemary Ditton (Owner of Ditto's Confectionary)

"I had no idea how to start my own business but Barnet & Sons helped me make my dream come true. I'm proud I chose them."

Call us today at (022) 785 00128 for free preliminary consultation.

175. What is Barnet & Sons Ltd.?

- (A) A business school.
- (B) A law firm.
- (C) A market analysis company.
- (D) A consultation company.

176 . Which one of the following is correct about Barnet & Sons?

- (A) They consult large to small business owners.
- (B) They specialize in business startups.
- (C) They don't consult large corporations.
- (D) They specialize in small business.

177. How did Barnet & Sons helped Astor Trading Ltd.?

- (A) They funded the company.
- (B) They helped them star up their business.
- (C) They helped the company's expansion.
- (D) They advertised the company.

Questions 178 & 179 refer to the following newspaper article.

Uxbridge Town Crier

Pick of tonight

Uxbridge Radio 101.5 MHz

Who supports our future society?

June 28, 2011, 19:00GMT

With significant budget cuts in the health and welfare sector, funding our aging society is now one of the top agendas when we envisage the future of our country's economy. The situation is more or less the same with many industrialized countries.

The program invites aging society experts in economics and social welfare to discuss options we have.

Tonight's guests are Prof. Stuart Osmond (Exeter University) and Isabella Mayer (Chief editor Financial Review).

Presenter: Paul Hamilton

178. What is the program about?

- (A) Elderly care.
- (B) Pension schemes.
- (C) Aging society.
- (D) The financial position of the country.

179. How is the program run?

- (A) The presenter explains studies by experts.
- (B) The presenter discusses with guest experts.
- (C) Experts give a lecture in the program.
- (D) The presenter interviews experts on the telephone.

Questions 180 to 182 refer to the following book review.

Asia Now

By Richard Norbert

Except for some obvious cases such as Japan, South Korea and cities such as Hong Kong, Chin Tao and Macau, people in the western countries tend to regard the rest of the Asian region to be a typical third world where people are struggling to make ends meet.

But it is high time we ended this stereotypical image of the region. It is true there are still significant income disparities among the people there, but Asia is more dynamic, more aspiring, more productive and more exciting than we used to think and those with foresight have already been investing in its market.

Know the regions' potential so that you won't miss investment opportunities.

Richard Norbert has worked as an investment consultant for twenty years before starting his career as a writer in 2002. He has published five investment related books from Carlton Publishing.

\$10.50

Carlton Publishing

180. What is this advertised book about?
- (A) Modern history of the Asian region.
 - (B) The poverty problems in the Asian region.
 - (C) The discrimination against the Asian region.
 - (D) Investment in the Asian market.
181. According to the review, people in western countries:
- (A) have a strong discrimination against Asia
 - (B) tend to think the majority of people in Asia are poor.
 - (C) are aware the Asian region is a prosperous market.
 - (D) think the Asian market is stronger than their region.
182. Who are the most likely readers of the book?
- (A) People living in the Asian region.
 - (B) People interested in studying abroad.
 - (C) People interested in investment.
 - (D) People interested in changing his/ her career.

Questions 183 to 187 refer to the following advertisement and announcement.

Economist Times
Jobs

Lecturer in International Economics
University of Rockingham, Melbourne

University of Rockingham is seeking a lecturer in International Economics as a part of its ongoing extensive five-year development project. The university's Faculty of Economics is known to the world as providing preeminent economists, such as Erick Cleaver, whose studies have a strong impact on today's world economy.

As a lecturer of International Economics, in addition to giving lectures to postgraduate students, you will be expected to conduct quality research and participate in the faculty's postgraduate study promotion program, which is also a part of the university's five year project.

Employment type: permanent
Salary: 51K AUD (Salary revised every other year)
Date of commencement: April 1, 2012

[Click here for more details and application.](#)

183. What is the advertisement for?
- (A) For recruiting a professor in international economics.
 - (B) For recruiting a lecturer in international economics.
 - (C) For appointing head of the faculty of economics.
 - (D) For appointing a lecturer in international economics.
184. What is the faculty of economics at University of Rockingham famous for?
- (A) For its quality lectures on international economics.
 - (B) For the high standard of the faculty of economics.
 - (C) For its extensive development project.
 - (D) For providing excellent economists.
185. Which one of the following is correct about the advertisement?
- (A) University of Rockingham is planning a five-year development project.
 - (B) University of Rockingham is looking for a lecturer to further develop itself.
 - (C) University of Rockingham's lecturers have strong influence on today's world economy.
 - (D) The successful candidate for the advertised position will be involved in lecturing only.

Questions 183 to 187 refer to the following advertisement and announcement.

Economist Times **Appointment**

Dr. Lee Conrad : Lecturer in International Economics

University of Rockingham, Melbourne

The University of Rockingham is delighted to announce that Dr. Lee Conrad is joining the Faculty of Economy, University of Rockingham. He is now engaged in postdoctoral research in International Business Economy at the University of Kensington in South Africa and will be completing work there at the end of March 2012.

Alongside with his commitment as a lecturer in International Economics and his research work, Dr. Conrad will be involved in the university's postgraduate study promotion program where he will be supporting mainly overseas students.

Dr. Conrad is commencing the new position on April 1, 2012.

He may be contacted at
leeconrad0218@stnet.com

186. According to the announcement ,
Dr. Lee Conrad:

- (A) is starting his position as a lecturer in international economics.
- (B) has joined the Economics Dept. faculty.
- (C) is starting the position as a lecturer in international business economics.
- (D) has started to lecture on international economics.

187. Which one of the following is correct about Dr. Conrad's new position?

- (A) He will be supporting domestic students.
- (B) He will be leading postgraduate research promotion.
- (C) He will be starting the new position as soon as he completes his current research.
- (D) He will not need to move overseas to start the new position.

Question 188 to 191 refer to the following emails.

Subject: Urgent
To: fredspringfield@sttn.com
From: samkerry@inet.com
February 11, 2012 13:01:21

Dear Fred

I have a big problem with tomorrow's poster session. I've lost my voice.

I felt my throat very dry during the flight and so did everything I could to avoid losing my voice. However, apparently the central heating of my hotel room made it even worse. I saw a local doctor and was given anti-inflammatory tablets, so hopefully my voice will be a bit better by tomorrow. But I don't think my voice will last all day tomorrow.

I'm really sorry to bother you with this when you have your own presentation tomorrow afternoon, but is there any chance you could possibly help me with the poster session after your presentation? I am hoping my voice will somehow last for the morning at least, and also for a while after the lunch break. It would be great if you could come around an early part of the afternoon.

Could you please email me instead of phoning me as I don't have any audible voice yet.

Kind regards
Sam

188. Why did Sam have to send the email?

- (A) Because he was not ready with the poster session materials and so needed help.
- (B) Because he lost his voice and so needed help with his presentation.
- (C) Because he lost voice and so needed help with the poster session.
- (D) Because he wanted some advice on the poster session.

189. What is Sam hoping for the next day?

- (A) He is hoping to manage the poster session on his own all day.
- (B) He wants Fred to take the poster session all day.
- (C) He is hoping to last until after lunch time but wants Fred to take over after that.
- (D) He is hoping to have his poster session moved to a later day.

Questions 188 to 191 refer to the following emails.

Subject: Re:Urgent
To: samkerry@inet.com
From: fredspringfield@sttn.com
February 11, 2012 15:25:20

Hi Sam

I've just arrived at the hotel now and found your urgent mail.

I'm sorry to hear about your voice. Don't worry. I'm actually finishing my presentation at 11am. Initially my presentation was scheduled to start at 1pm, but there was a reshuffling due to some reasons on the conference organizer's side. That was about a week ago and so the timetable in the conference website has been updated by now.

Anyway, I will briefly see you before my presentation.

Take care
Fred

190. Why is Sam asking Fred to email him instead of phoning him?

- (A) Because he wants to save the voice.
- (B) It is difficult to tell at this stage but he should try acupuncture.
- (C) Because he can't speak loud enough to be heard.
- (D) Because his hotel room doesn't have a telephone.

191. Why can Fred help Sam earlier than Sam is asking?

- (A) He is giving up his own presentation.
- (B) His presentation schedule has been changed.
- (C) He is asking the conference organizer to change his presentation time.
- (D) His presentation has been cancelled due to the conference organizer's convenience.

Questions 192 to 196 refer to the following emails.

Subject: Houses available
To: jasonwoodward@acornnet.com
From: gardner@intnworld.com
12 April, 2011 10:45:31

Dear Mr. Woodward

I am writing to inform you that a couple of properties that closely match the conditions you have requested are now available in Horningsea area.

1.5 bed colonial style house on Bassett Avenue \$520,000
2.5 bed modern designer house on Redhill Street
\$570,000

The owners are both hoping to sell the properties fairly quickly, so there may be some hope of price negotiation. Only one regrettable point is that neither of the houses has a swimming pool.

We selected the above properties based on your request below:

Price range: \$530,000 ~ \$560,000

5 bed room of which at least three rooms have en suite shower and toilet

A spacious kitchen with gas powered multiple ovens, French windows, powerful (but quiet) electric ventilation fan.

A well-lit spacious living room.

A spacious reception room or a large entrance hall.

Wide staircases.

Double garage.

A medium-sized swimming pool (if possible)

Please let us know if you wish to view the properties at your earliest convenience so that we can arrange viewing for you.

Best regards
Bella Appleton
Garner & Co.

192. What is the purpose of the first email?
- (A) To tell the recipient what kind of houses she is interested in.
 - (B) To inform the recipient of the houses available for renting.
 - (C) To ask the recipient what kind of houses he is interested in.
 - (D) To inform the recipient of the houses available for purchase.

193. Which one of the following is correct about the houses mentioned in the first email?
- (A) One of the houses is cheaper than the desired price range.
 - (B) Both houses are within the desired price range.
 - (C) One of the house is within the price range.
 - (D) Both houses are more expensive than the desired range.

194. Bella Appleton thinks:
- (A) one of the houses may be purchased cheaper than the suggested price.
 - (B) neither of the houses will not be sold cheaper than the suggested price.
 - (C) both of the houses may be purchased cheaper than the suggested price.
 - (D) both of the houses may be purchased cheaper than the average market price.

Questions 192 to 196 refer to the following emails.

Subject: Re: Houses available
To: gardner@intnworld.com
From: jasonwoodward@acornnet.com
12 April, 2011 18:01:44

Dear Ms. Appleton

Thank you for letting me know about the properties in my favored area.

The locations of the houses look very good and so I'm keen to view the properties.

I wonder if you could arrange viewing tomorrow or the day after tomorrow in the morning. I should be able to make myself available.

Also, please keep updating me with available as I hope to view as many options as possible before I make up my mind.

Kind regards
Jason Woodward

195. Bella Appleton quoted the houses in Horningsea because:

- (A) it is the area she strongly recommends to the recipient.
- (B) the area is popular among property buyers.
- (C) the recipient is interested in the area.
- (D) normally there are quite a few houses for sale in the area.

196. Jason Woodward is:

- (A) willing to buy one of the houses.
- (B) not willing to view the houses.
- (C) willing to view the houses only when more houses are available for viewing.
- (D) willing to view the houses but hopes to view more before he purchases one.

Questions 197 to 200 refer to the following alert and email.

Phishing Alert

Phishing is a criminal activity designed to steal your personal information, particularly bank or credit card details, by deceptively sending convincing emails, letters and even phone calls.

Such emails and letters are made to look personal but in fact what you receive is just one of many copies sent to hundreds of people like you.

We would like to emphasize that we never ask you to give us your online pass word or personal identification number and you are the only person who knows them.

While we ask all our customers to be vigilant, we strongly recommend you to download our free security software to protect your online banking details. This software has been specially developed for our customers and so is reliable and harmless to your PC.

Install or click here for further information on the software.

Please contact us immediately at 0800 981 76234 if you think you may have unknowingly given the details of your bank account with us away, or receive any suspicious emails or letters. For less urgent matters, email us at americanalliance@alliance.com.

197. What most likely is American Alliance?

- (A) A security company
- (B) A bank
- (C) An accountancy company
- (D) A credit card company

Note the use of words such as “online banking”(the first text) and “a current account”(the second text).

198. According to the first document, what is phishing?

- (A) Stealing money from people’s homes.
- (B) Threatening people to give up money.
- (C) Convincing people to give up personal information by deceiving them.
- (D) Deceiving people into installing malware on their computers.

Questions 197 to 200 refer to the following alert and email.

Subject: Phishing call?

To: americanaliance@aliance.com

From: sallydoris@aatn.com

March 16, 2011 13:09:18

Dear Manager

I have a current account with you at Guilford Branch.

I have received phone calls from someone who claims to be a personal advisor for my account.

I knew from the first time I had the call that it was a fraudulent call, so I have not given away any of my personal details.

I'm slightly at a loss what to do, as the man who has been calling me (it's the same person, apparently) seems to know I have an account at Guilford Branch. So far, there hasn't been any indication that anyone has hacked into my account. I haven't lost my bank card or check book.

Please give me advice what I should do about it.

Kind regards

Sally Doris

199. What is recommended to do in the first document?

- (A) Not to download any security software.
- (B) To purchase a security software.
- (C) To develop a security software harmless to your PC.
- (D) To download a free security software.

200. Why is the sender of the email concerned?

- (A) Because she has given away her personal information.
- (B) Because the caller threatens her that he will come to her home.
- (C) Because the caller seems to know where she has her bank account.
- (D) Because someone else may have given her personal information away.