



店を教えてもらう(No.17-1) Show a shop



At Home

Anne	: Let's go to the mall.
Windy	: What are we going to do there?
Anne	: Let's go shopping.
Windy	: I'm sorry. I don't have any money right now.
Anne	: Don't be sorry, Windy.
	We can do window shopping instead.
Windy	: That's good. So, what are we waiting? Let's go!

In the Department Store

Jessica	: What do you like to buy Lay?
Lay	: I want to buy that bag on the shelf.
Jessica	: Oh, it looks so fashionable.
Lay	: You're right. It does look fashionable.
Jessica	: How about the price?
Lay	: Oh no, the bag is expensive.







- 1. How often do you go for shopping?
- 2. Do you enjoy window shopping?
- 3. Which department do you go first? Is it in the women section, home section or restaurant?
- 4. What are things do you buy always?









商品を見る(No.17-2)

See an article



In the Shopping Mall

Sales lady Susan	: Good morning Ma'am. May I help you? : I'm looking for the infant's department.
Sales Lady	: It's on the 3 rd floor Ma'am.
Susan	: Thank you. By the way, do you display baby carriers?
Sales lady	: Yes Ma'am.
	Just go upstairs and you can find them there.
Susan	: Oh, thank you so much.
Sales lady	: You're welcome.

In the Shopping Mall

Grace	: What do you think about this blue dress, Jane?
Jane	: It looks so nice.
Grace	: Where is their fitting room?
	I want to see if this fits me.
Jane	: I think the fitting room is over there.
Grace	: Let's go there.
Jane	: Let me choose my dress first.
Grace	: Okay, make it fast.









- 1. What department do you often go?
- 2. Do you ask the opinion of the saleslady about the style and color of the dress?
- 3. Who is your companion?







試着時の対応(No.17-3)

Correspondence at the time of a try-on



In the Mall

Darrin	: Do you have a bigger sizes for these pants?
Sales lady	: What is your size Ma'am?
Darrin	: I'm not sure of my size.
Sales lady	: Is it okay if I will measure your waistline Ma'am?
Darrin	: Sure.
Sales lady	: (after measuring) You're size 29 Ma'am.
Darrin	: Okay, do you have that size?
Sales lady	: Yes Ma'am.

At the Dress Maker Shop

Sarah	: Are you done making my gown?
Dress maker	: Yes, Ms. Sarah.
Sarah	: Where is your fitting room?
	I want to know if it fits me exactly.
Dress maker	: It's over there Miss Sarah.
Sarah	: (While fitting) This is too loose for me.
	Can you do some trim this?
Dress maker	: Yes Ma'am.

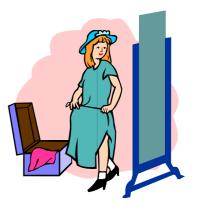








- 1. How often do you go to a dressshop?
- 2. Do you like ready to wear gowns ?
- 3. Do have problems to look for your sizes?









代金を払う(No.17-4)

Pay the price



At the Counter

Anny	: How much would I pay for this?
Cashier	: It's only 1000.00 pesos Ma'am.
Anny	: Oh, it's a little expensive.
Cashier	: Do you have a discount card Ma'am?
Anny	: Yes, I have it here.
Cashier	: So you will only have to pay 800.00 pesos.
Anny	: Thank you.

At the counter

Katy	: Miss, how much will these items cost me?
Cashier	: About 876.00 pesos Ma'am.
Katy	: Okay, I'll pay for that.
Cashier	: How would you like to pay for these Ma'am?
Katy	: I'll pay in cash. Here's the money.
Cashier	: Thank you Ma'am.









- 1. What is a discount card?
- 2. What is the difference between credit card and a discount card?
- 3. How often do you use a credit card?







贈り物を買う(No.17-5) Buy a gift



In the Shopping Mall

Elsie	: Can you help me find a sexy skirt?
Marie	: Sure!
Elsie	: How about this one?
Marie	: Yeah, it's so nice. Are you buying this for yourself?
Elsie	: No, I'm looking for a skirt for my sister.

In the shopping Mall

Karen	: Tomorrow is Lauren's birthday.
Chesca	: Are you going to buy a gift for her?
Karen	: Of course, that's why we're here.
Chesca	: What will you give to her?
Karen	: I am planning to buy a bag for her. How about you?
Chesca	: I don't know what stuffs she likes.
Karen	: You can give her anything.
Chesca	: Okay, I'll just give her a necklace.









- 1. Can you name some sexy clothes or dresses?
- 2. Do you wear sexy clothes?
- 3. What kind of clothes do you like?











食品を買いに行く(No.17-6) Buy food



At Home

Arnold	: Where can we find the best pizza here?
Tim	: I've heard Shakey's has super-sized Hawaiian pizzas.
Arnold	: Are you sure they taste good?
Tim	: They do.
Arnold	: Well, let's check that place out.

At the Coffee Shop

Kristen	: Where can I buy fish?
Grace	: You can buy fish in the public market, Ma'am.
Kristen	: Is that far from here?
Grace	: No, Ma'am. It's just across the street.
Kristen	: Okay. Thank you very much.
Grace	: You're always welcome Ma'am.





- 1. What is your favorite food?
- 2. How often do you eat in a restaurant and in a coffee shop?
- 3. What kind of food do you like to eat aside from your favorite food?







買い物でのトラブル(No.17-7)

Trouble during shopping 1



In the store

Stacey	: Miss, I want to return this ballpen I bought yesterday.
Saleslady	: Have you used it Ma'am?
Stacey	: Yes, I have used it a few times.
	It doesn't write however.
Saleslady	: The ink inside is still full.
	What seems to be the problem?
Stacey	: I really don't know.
Saleslady	: Just hand me your receipt and I will replace your ballpen.
Stacey	: Thank you very much.

in the store

Terrence Salesperson	: Sir, I think there's something wrong with your cart. : Why?
Terrence	: It doesn't move smoothly anymore.
Salesperson	: No problem, Sir.
	You can get a new cart near the Customer service desk.
Terrence	: Thank you.
Salesperson	: Is there anything else I can do for you?
Terrence	: Yes.
	Please help me unload my groceries to the new cart.







- 1. Can you explain "NO RETURN NO EXCHANGE" prohibition under the consumer law?
- 2. Do you have an experience that you return something in a store because it has a deffect?
- 3. What did you say or do when you returned it?



