



~Airplane~

1. Drink Order

- Attendant: Hello, would you like something to drink?
- Passenger: Yes, I'd like a decaf please?
- Attendant: Do you like to add cream or sugar?
- Passenger: No, thanks, I like black decaf.
- Attendant: Alright, your coffee will be served in a minute.







2. In-Flight Service

- Passenger: Excuse me; do you have a Japanese newspaper?
- Attendant: Yes, we have. For a while, I'll get it.
- Passenger: Thank you.
- (after a few minutes)
- Attendant: Here's the newspaper.
- Passenger: Thank you. Also, May I have another pillow?
- Attendant: Sure. Just wait, I'll be back with your pillow.







3. In-Flight Drugs

Passenger: Excuse me, I feel sick.

I have a terrible stomach ache. Please help me.

Attendant: Oh, just relax, I'll get some medicine.

(after a few minutes)

- Attendant: Here's the medicine and water, please take it.
- Passenger: Thank you.
- Attendant: If you need some help, feel free to ask me.







4. In-Flight Sales

Passenger:	Could I have one No.333 and twice of No.567 on
	this catalogue?
Attendant:	Okay, thank you. (giving the bill) Here's your bill, Sir.
Passenger:	Can I pay in Japanese currency?
Attendant:	Oh, I'm sorry, we just accept US Dollars.
Passenger:	That's alright. I have some dollars bills, too.
Jack	: Sure, I will.







5. In-Flight Safety

- Attendant: Please fasten your seatbelt, Sir.
- Passenger: Oh, Yeah, I almost forgot.
- Attendant: Thank you. The information about **life vest** will start in a minute.
- Passenger: All right, I get it, and what is this paper bag for?
- Attendant: You can use that as **disposal**.
- Passenger: Oh, I see!







~Immigration Examination~

6. Immigration Examination

- Officer: Welcome to the United States and what's the purpose of your visit?
- Man: **I'm going to** visit New York City and watch New York Yankees game.
- Officer: How long do you plan to stay in New York?
- Man: For one week.







~Baggage Claim~

7. Baggage Claim (1)

Passenger: Excuse me officer, my baggage hasn't come out,

yet.

- Officer: From what flight were you on?
- Passenger: From flight 123.
- Officer: Here it is.
- Passenger: Thank you.







8. Baggage Claim (2)

Passenger:	Excuse me; I cannot find my suitcase.
Officer:	What colour is your suitcase?
Passenger:	Blue one.
Officer:	Let's see How about the one on the floor?
Passenger:	Oh, It's mine! Thank you.







~Custom Office~

9. Declaration (1)

- Officer: Do you have anything to declare?
- Passenger: **Nothing** Sir, I have none.
- Officer: Let me check your things.
- Passenger: Sure Sir, Here it is.







10. Declaration (2)

- Officer: Do you have anything to declare?
- Passenger: Yes. I have 5 bottles of liquor.
- Officer: Please fill in this Customs declaration form
- Passenger: Alright.







11. Tax Imposition

- Officer: Please open your suitcase.
- Passenger: Here it is.
- Officer: What's this?
- Passenger: This is my personal belonging.
- Officer: You'll have to pay tax on this.
- Passenger: Alright.

